

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Alice Geary,)	
)	
Complainant,)	
)	Case No. WC-2009-0147
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent.)	

RESPONSE TO ORDER TO REPORT STATUS


COMES NOW Respondent Missouri-American Water Company (MAWC) and, for its Response to the Missouri Public Service Commission's May 18, 2009 Order to Report Status, states as follows:

1. Following the March 19, 2009 pre-hearing conference conducted by the Regulatory Law Judge, Complainant Alice Geary and MAWC reached an agreement in settlement of Ms. Geary's Complaint.
2. Ms. Geary and MAWC agreed that MAWC would credit \$45.75 of the disputed \$90.75 amount outstanding in Ms. Geary's account.
3. The \$45.75 credit, together with a corresponding \$2.41 credit in gross receipts tax, was reflected on an April 8, 2009 bill to Ms. Geary. As a result of the settlement, Ms. Geary was responsible for \$42.59 (\$90.75 - \$45.75 - \$2.41). A copy of the duplicate bill is attached as Exhibit A.
4. Ms. Geary paid the \$42.59 bill, which payment was posted to her account on April 21, 2009. There is currently a zero balance in Ms. Geary's account. A copy of a ledger report showing payment and posting of the \$42.59 amount is attached as Exhibit B.

5. Accordingly, the parties have settled the Complaint, and the matter is now concluded.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

By: 
Kenneth C. Jones, MBE #38498
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St. Louis, MO 63141
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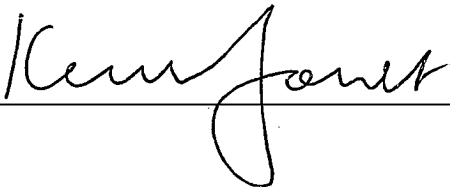
CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was mailed postage prepaid the 22nd day of May, 2009, to:

Jaime Ott
Assistant General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Lewis R. Mills, Jr.
Public Counsel
Missouri Office of Public Counsel
P.O. Box 2230
Jefferson City, MO 65102-2230

Alice Geary
11127 Patrina Ct.
St. Louis, MO 63126



Missouri American Water
PO Box 94551
Palatine, IL 60094-4551
For Service To: 11127 Patrina Ct

Account Number: 35-0505169-2
Amount Due \$42.59
Due Date Apr 20, 2009

Alice Geary
11127 Patrina CT
Saint Louis MO 63126-3528

Missouri American Water
PO Box 94551
Palatine, IL 60094-4551

Customer Account Information

Service To: Alice Geary
11127 Patrina Ct
Account #: 35-0505169-2
Premise #: 35-0229944

Billing Period & Meter Information

Billing Date: Apr 08, 2009

Rate Type: Residential

Meter reads in current period:

Billing Summary

-----Prior Balance-----	
Previous Balance Utility Char	127.07
Balance from last bill	127.07
Payments as of Apr 08, 2009.	-36.32
Total prior balance, Apr 08,	90.75
-----Adjustments-----	
Courtesy - Adj Res	-45.75
Total adjustments, Apr 08, 20	-45.75
-----Taxes-----	
Gross Receipts Tax	-2.41
Total taxes, Apr 08, 2009	-2.41
-----TOTAL AMOUNT DUE-----	42.59

Local Office Hours 8:00AM - 5:00PM Monday - Friday.

The due date pertains to current charges only. Any past due balance should be paid immediately.

* Missouri American Water customers will be able to pay their water bills at any Schnucks location in Missouri (except Columbia and Cape Girardeau). Schnucks will collect a \$1.00 convenience charge with the payments.

* Customers may use their credit card, debit card or pay by electronic check by calling toll free: 1-866-271-5522.

Customers may also pay on-line at www.water.paymybill.com.

A service fee will apply. Local payment centers cannot accept Credit/Debit card payments at this time.

Missouri (MOPR) Production

Ledger Information Report

Account # 505169-3 Alice Geary

Bill Date	Type	Amount	Balance
Service Address 11127 Patrina Ct			
4/21/2009	LKB	42.59CR	.00
4/08/2009	CHG	48.16CR	42.59
3/31/2009	LKB	36.32CR	90.75
3/17/2009	CHG	36.32	127.07
12/31/2008	LKB	35.45CR	90.75
12/11/2008	CHG	35.45	126.20
9/26/2008	LKB	34.76CR	90.75
9/10/2008	CHG	34.76	125.51
6/30/2008	LKB	40.10CR	90.75
6/12/2008	CHG	40.10	130.85
4/30/2008	CHG	169.79CR	90.75
4/24/2008	LKB	38.22CR	260.54
3/17/2008	CHG	298.76	298.76

Current	31 - 60	61 - 90	Over 90
.00	.00	.00	.00

Aged Total	Unposted \$	Adjustments	Balance
.00	.00	.00	.00