

Williams, Hampton

From: Lantz Stephenson <lantzstephenson@gmail.com>
Sent: Monday, September 03, 2018 7:21 PM
To: DED.mopco; pscinfo@psc.mo.gov
Subject: KCPL Rate Hikes

Importance: High

Dear Agencies,

As a homeowner in Grandview MO I have seen my monthly budget pay amount go up by 40% due to the new payment calculation methods approved just this month.

I understand it's been a hot season, but adding a rate hike onto that now seems like bad timing.

Please utilize your oversight and don't allow this rate increase at this time.

Lantz Stephenson

Williams, Hampton

From: Mikaela Cazzell <cuzfam3@gmail.com>
Sent: Monday, September 03, 2018 2:33 PM
To: DED.mopco
Subject: KCPL rates and budget billing

Good Afternoon,

I am writing in an effort to oppose rate increases for KCPL. The changes to their budget billing practices seem hardly ethical. Budget billing is supposed to help you plan for your bills and last for an entire year. Budget billing should not be adjusted every 2 months. I'm not in favor of rate increases, this makes it even harder for my family to get by each month. In addition, KCPL moved their due date up an entire week causing 2 bills to be due in one month. We had 2 bills due this month (August 1 and August 30.) When operating on a monthly budget and planning out every dollar, we had to pay the 2nd bill late while waiting for payday. We had not budgeted for 2 electric bills in one month. I'm writing and asking that you will vote again KCPL rate increases and help Kansas Citians to afford their electric bills.

Thank You
Mikaela Cazzell

Williams, Hampton

From: Mike Rogers <rogers-mike@hotmail.com>
Sent: Monday, September 03, 2018 1:56 PM
To: DED.mopco
Subject: skyrocketing electric rates

A while back KCPL put in new meters in and on our homes without permission. When contacting them they said it would lower our rates by not having to send someone out to collect the readings.

Just the opposite has happened. Our rates continue to go up without explanation.

Instead of doing something about it we are given explanations like this:

<https://www.kansascity.com/opinion/editorials/article217481295.html>

And now they are seeking an official RATE HIKE.

Please, with wages so low for so many employees, and many more on fixed incomes we need your help to DENY this rate hike and instead perform an independent AUDIT to see where this money is going and if it can be justified.

You are our public servants. PLEASE take all the necessary steps to serve the public.

Thank you in advance,
Mike Rogers
KCMO

Williams, Hampton

From: Geneva Houk <raisingryaninstyle@gmail.com>
Sent: Monday, September 03, 2018 2:44 PM
To: DED.mopco
Cc: pscinfo@psc.mo.gov
Subject: KCP&L Rate Hikes & Monopoly

To Whom It Concerns,

To hear that KCP&L is requesting yet another rate increase as I sit here with almost \$1000 dollars in electric bills over the summer. After I have already paid \$700 of it, is an absolute outrage. Their ideal of a level payment plan is also a ridiculous amount per month each year. When you need help they will make some outlandish pay arrangements (example my last pay arrangement - pay \$250.00 on the 16th of August and \$661.00 on the 16th of September...if not paid I will get shut off and have to pay the entire bill due of \$990.00 plus deposit and restoral fees). They know you can not get over \$300.00 public assistance and they know you can not get electric anywhere else. I get bullied & threatened everytime I have to call & BEG them to make an arrangement and personally I am truly tired of dealing with them. My house payment \$722.00, my car payment \$300.00 and my electric \$350.00 to \$450.00 ,per month. Seriously help us, the public, end the ridiculous electric bills, it is nothing less than extortion and market monopolizing on the part of KCP&L. I am a single mom raising kids but when I have to pay \$1400.00 plus in house, car, electric, gas and water.....where do I get the money to feed my family while they are lining their pockets. PLEASE PUT AN END TO THE RATE HIKES AND GIVE US MORE OPTIONS BESIDES DOING BUSINESS WITH KCP&L!!!!!!

Williams, Hampton

From: Sami Girl Forever <heathersmks@gmail.com>
Sent: Monday, September 03, 2018 3:32 PM
To: DED.mopco
Subject: Kcpl increase

My name is Heather Woodall. My bill was increased by 159%. Absolutely ridiculous. When i called kcpl, they told me it was a record heat this year. So not true. Even if it was it doesn't justify that big of an increase. As a matter of fact my electric is almost as much as my mortgage.

Please help us solve this problem.

Thank you in advance,

Mystars0209@yahoo.com

Williams, Hampton

From: Jessica <camp_sight@yahoo.com>
Sent: Monday, September 03, 2018 2:33 PM
To: DED.mopco; pscinfo@psc.mo.gov
Subject: KCPL RATE HIKE

To whom it may concern:

The requested rate hike by KCPL is absolutely absurd, the normal working class Missourian can not afford another increase to support corporate profits. With the understanding of cost-of-living rise I understand that all things will increase in cost but they cost increase that I have seen over this past summer on my kcpl bill has almost doubled and this is prior to the requested rate hike please keep middle class missourians in mind when you go to vote on this rate hike as we simply cannot afford this.

Thank you for Your time and consideration

Jessica Camp

15 year costumer.

[Sent from Yahoo Mail on Android](#)

Williams, Hampton

From: Cassie Stephens <godsgirl128@live.com>
Sent: Monday, September 03, 2018 5:50 PM
To: DED.mopco
Subject: Kcpl rate increase

Please say no to the Kcpl proposed rate increase. They are already getting enough. I have noticed that my electric bill was much higher this summer than last summer despite keeping the house several degrees warmer and installing a new more efficient nest thermostat. We keep our 1000 square foot house at 75 or more when we are at home and when we are away at 80. Why then is my electric bill 130\$? That just seems outrageous to me. I assume they raised the rates, but if they told us they were not very clear about it because I don't recall being notified of an increase. We have no choice over who we get our electric from since there is no competition we need you to keep the rates at a reasonable level. Please say no!

Cassie Stephens.
Sent from my iPhone

Williams, Hampton

From: Tracy Feuerstein <tracyfeuerstein@yahoo.com>
Sent: Monday, September 03, 2018 3:04 PM
To: DED.mopco
Subject: Rate increase

We can bearly afford our bill now, and its just doubled...please dont do this..it makes peopls make a choice between feeding their children and paying electRICT bill!!!! Its just not right!!!
TracyFeuerstein

[Sent from Yahoo Mail on Android](#)

Williams, Hampton

From: Grace <gsquared21@gmail.com>
Sent: Monday, September 03, 2018 1:57 PM
To: DED.mopco
Subject: KCPL rate hike

Enough is enough!!!! My electric bill has gotten out of hand!!!! What is usually a \$300-350 bill has increased to \$500+ for the summer... this is after KCPL came out and did an energy inspection (nothing to show were inefficient), put in a nest thermostat, got a new energy efficient air conditioner & new fridge... NO MORE RATE INCREASES!!! My electric bill is 1/3 of my mortgage! Ridiculous!!!! Between KCPL & KC water... I'm going broke!

Grace Peters

Sent from my iPhone

Williams, Hampton

From: Jennifer Russo <italianprinz75@yahoo.com>
Sent: Monday, September 03, 2018 1:52 PM
To: DED.mopco
Subject: Kcpl rate increase

Electricity is a necessity. I work part time due to a disability and can barely pay for my utilities as is. Rates for kcpl keep going up but my pay does not. If this continues I will be forced out of my home not because I can't pay my rent, but because I can't pay to have the electricity I need. Rate hikes like these for us as consumers needs to STOP. They take advantage of the fact that they do provide a necessity and instead of making it affordable, they want to keep increasing rates making it difficult for the average consumer to keep up with daily usage. PLEASE DO NOT ALLOW ANOTHER INCREASE.

Thank you
Jennifer Russo

[Sent from Yahoo Mail on Android](#)

Williams, Hampton

From: Ashley Williams <aradiant1@gmail.com>
Sent: Monday, September 03, 2018 1:41 PM
To: DED.mopco; pscinfo@psc.mo.gov
Subject: Kcpl-power rate hikes need to cease

Kcpl utility bills are close in cost to my mortgage that is not good. Kcpl bills double in the summer. So I'm billed for something I didn't use. Missouri wages are low so how does kcpl expect customers to pay for these rate hikes. There should not be a Monopoly on utilities in Missouri. This is the result overcharging customers for services.

Williams, Hampton

From: Sheldon King <sheldon.king913@icloud.com>
Sent: Monday, September 03, 2018 1:20 PM
To: DED.mopco
Subject: Kcpl rate increase.

I'd like to say no to the rate increase. Tell the president of kcpl to take a pay cut of his 2.3m a year plus free electricity to his home. The top 5 people in kcpl make almost 9m a year. They need to trim the fat at home. Not ask up so they can give pay raises to there employees Sent from my iPhone 8 Plus

Williams, Hampton

From: Jeff Barnes <jeffabarnes@yahoo.com>
Sent: Monday, September 03, 2018 1:32 PM
To: DED.mopco; pscinfo@psc.mo.gov
Subject: KCP&L Rate Increases

To Whom It May Concern,

Please don't allow KCP&L to raise rates even more. Many families are already struggling to pay their bills given the changes they recently made to their budget bill pay program and the hot summer. Combine that with the changes to the Natural Gas bills and families are struggling to keep up. An additional rate change could be catastrophic for many families. Please don't allow this to happen.

Jeff

Williams, Hampton

From: Garrett Griffin <garrettsakoulasgriffin@gmail.com>
Sent: Monday, September 03, 2018 1:10 PM
To: DED.mopco
Subject: Say NO to KCP&L rate hike

Dear commissioners,

I am writing today in protest. Not only has KCP&L recently destroyed budget billing, now they are pushing you for rate increases. Our bills are too high as it is! Too many Missouri families are struggling to survive on low wages and skyrocketing KCP&L costs. Bills of hundreds or thousands of dollars for power are absurd, and now the company wishes to make it worse. Please reject this request. Say NO to KCP&L rate increases!

Thank you for serving the people, not greed!

Garrett Griffin

Williams, Hampton

From: Steineker, Rebecca (CAI - Manheim Kansas City) <Rebecca.Steineker@coxautoinc.com>
Sent: Friday, August 31, 2018 4:19 PM
To: DED.mopco
Subject: KCP&L

Something need to be done regarding the cost, billing and increases from KCP&L. The monopoly on citizens in this area needs to end. You must step in and do something.

Sent from my iPhone

Williams, Hampton

From: Matt Newbold <mnewbold91@gmail.com>
Sent: Thursday, August 30, 2018 8:50 AM
To: DED.mopco
Subject: KCP&L's Rate Increase

Missouri Public Service Commission Staff,

I hereby submit a formal complaint regarding KCP&L's billing practices. It would be unfair to the public to approve a rate increase for a monopolistic entity such as KCP&L without first having a formal audit conducted on how the company operates and charges their customers.

The picture is clear; our society has created a situation to where utilities have a stranglehold on the general public because we are given no other option for power. There are renewable, cheaper energy solutions out there that are being blocked by interest groups and lobbyist supporting the utilities monopoly over society and blocking the public from getting the option to switch to something else. It's a shame what has taken place over the history of our society to allow this situation to even exist.

As the Public Service Commission, you have a duty to take notice of this, unless people within the commission are also being funded by the lobbyist and special interest groups that plague Jefferson City and other state capitals around the country.

Please consider this a problem not only for this generation, but for future generations as well. Our world is too beautiful and special to allow utilities to continue burning coal powered plants and emptying our pocketbooks because we have no other options, when we have proven clean energy options available out there.

Thanks,
A Lifelong Citizen of Kansas City

Williams, Hampton

From: Cheryl Thomas <cherylthomas1449@gmail.com>
Sent: Wednesday, August 29, 2018 8:41 PM
To: DED.mopco
Subject: KCPL

I do have concerns with KCPL. I pay my bill monthly due on receipt in full, all of a sudden I received a bill stating my lights will be shut off if I don't pay 388. after I had just paid my monthly bill. KCPL has no office's you can go into are speak with a supervisor, this is not due to the heat they due this each year when the weather starts to cool down. KCPL needs to be investigated.

Williams, Hampton

From: Jamiee Flathers <fjamiee@icloud.com>
Sent: Monday, September 03, 2018 2:14 PM
To: DED.mopco
Subject: KCPL RATE INCREASE

To whom this may concern;

Bills for KCP&L are already high enough. If they keep bringing the rates higher, many of us will struggle more to already feed our families even more than we do now. They tell us to seek financial assistance, but what are supposed to do when no funds are available? We either resort to selling what little stuff we have left, or taking on more than one job and thus having finding more child care for our kids that don't get to see us. Please consider the detrimental outcome on allowing the rates to go higher. Thank you for listening.

Jamiee Flathers, a mother just trying to make ends meet to support her family.

Sent from my iPhone

Williams, Hampton

From: Pam Gagnon <mspamiepoo54@gmail.com>
Sent: Thursday, August 30, 2018 6:13 PM
To: DED.mopco
Subject: Kcpl

I am disabled, have lived here 5 yrs. It is small 700 sq ft or less.

My light bill for one month has hit 132 dollars. My budget billing jumped to 110 dollars a month.

Neighbors who live next door, use more electricity than I do yet their bill is so much less. I have asked for help, but get nothing. Someone has to stop this company from robbing us blind.