

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Linda Light,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2008-0045
)	
Missouri Gas Energy,)	
)	
Respondent.)	

STAFF REPORT CONCERNING COMPLAINT

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and in response to the Commission's Order Directing Filing of Staff Investigation and Report files its Report. Staff states:

1. On August 20, 2007, the Commission ordered the Staff to investigate a complaint by Ms. Linda Light against her provider of natural gas service, Missouri Gas Energy.
2. Attached is Staff's Report which concludes that Ms. Light was not billed correctly, but that the billing errors have been corrected.
3. The Staff recommends that the Commission issue its order dismissing the Complaint.

WHEREFORE Staff recommends the Commission may dismiss the complaint because the billing errors have been corrected and MGE has not violated any commission rules or its own tariffs.

Respectfully submitted,

/s/ Lera L. Shemwell

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel of record this 26th day of October, 2007.

/s/ Lera L. Shemwell