

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Linda Light,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0045</u>
)	
Missouri Gas Energy,)	
)	
Respondent.)	

ORDER SETTING COMPLAINT FOR HEARING

Issue Date: December 27, 2007

Effective Date: December 27, 2007

On October 29, 2007, Linda Light filed a complaint with the Missouri Public Service Commission against Missouri Gas Energy ("MGE"). MGE filed its Answer on September 25, 2007. Staff filed its verified report on October 26, 2007.

On October 29, 2007, the Commission directed Ms. Light to file a response addressing the statements contained in MGE's answer and Staff's report. Ms. Light filed that response on November 27, 2007.

By order dated November 28, 2007, the Commission set the case for a prehearing conference, which was held on December 21, 2007. In the same order, the parties were directed to jointly prepare and file a proposed procedural schedule by no later than January 3, 2008.

On December 26, 2007, MGE filed a Proposed Procedural Schedule on behalf of the parties. The proposed procedural schedule requested that the Commission not set the

complaint for hearing until April 29, 2008, to allow time for additional investigation by the parties. The proposed schedule also omitted any date for prefiled testimony.

The Commission has reviewed the proposed procedural schedule and agrees that there is no need for prefiled testimony in this case and that it is reasonable to delay the hearing to allow for additional investigation. The Commission will set this matter for evidentiary hearing on April 29, 2008. As the Complainant, Ms. Light, is proceeding *pro se*, the Commission will set forth the procedure it will follow to hear Ms. Light's case. The order of cross-examination set out below will be followed unless an alternate order of cross-examination is jointly proposed by the parties no later than 22, 2008.

All testimony will be presented live and in person. Ms. Light will testify first and present her case to the Commission. She will then be subject to cross-examination (questions), first by the Office of the Public Counsel, then by the Staff of the Commission, and finally by MGE.

MGE will then present its witness[es] who will be subject to cross-examination first by Staff, then by Public Counsel, and finally by Ms. Light.

The Staff of the Commission will present its witness[es] next, with cross-examination first by Laclede, then by Public Counsel, and finally by Ms. Light.

Ms. Light is directed to bring two (2) copies of any document she intends to present at the hearing. Ms. Light is advised that failure to participate in the evidentiary hearing could result in her case being dismissed.

IT IS ORDERED THAT:

1. This matter is set for hearing on April 29, 2008, beginning at 10:00 a.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission,

Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

2. Linda Light shall be prepared to present her case as set forth above.
3. Any party wishing to appear by telephone shall notify the Regulatory Law Judge by calling 573-751-3966 no later than April 22, 2008.
4. This order shall become effective on December 27, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of December, 2007.