

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Isabelle Conduct,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0158</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER ESTABLISHING TIME TO RESPOND TO LACLEDE'S ANSWER

Issue Date: December 18, 2007

Effective Date: December 18, 2007

Isabelle Conduct filed a complaint against Laclede Gas Company alleging she was overcharged for gas service during a period when Laclede's meter at her home was not functioning. Laclede sent her an estimated bill based on usage during the previous winter. Conduct argues usage during the previous winter is not a reasonable basis to estimate usage during that period because changes in her home allowed her to reduce usage from the previous winter.

On December 17, 2007, Laclede filed its answer to the complaint. Laclede reports the parties agree Laclede will collect information about Conduct's use of gas during the current winter season and use that information to possibly negotiate a settlement of the complaint. Laclede's answer implies the Commission should not take any further action on the complaint until the end of the winter when the additional usage information will be available.

The Commission will provide the other parties with an opportunity to respond to Laclede's suggestion that the Commission wait until the end of the winter to take further action on this complaint.

IT IS ORDERED THAT:

1. Any party that wants to respond to Laclede's suggestion that the Commission wait until the end of the winter to take further action on this complaint shall do so no later than January 4, 2008.

2. This order shall become effective on December 18, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 18th day of December, 2007.