## OF THE STATE OF MISSOURI

Yvonne Ferguson,		)
	Complainant,	)
V.		) <u>Case No. GC-2009-0138</u>
Missouri Gas Energy,		)
	Respondent.	)

## **ORDER DIRECTING FILING**

Issue Date: October 21, 2008 Effective Date: October 21, 2008

On October 16, 2008, Yvonne Ferguson filed a complaint against Missouri Gas Energy. The Commission will order its Staff to investigate her complaint and to file a report.

## IT IS ORDERED THAT:

- 1. The Staff of the Commission shall investigate the above complaint and file a report no later than November 25, 2008.
  - 2. This order shall become effective immediately on issuance.

BY THE COMMISSION

(SEAL)

Colleen M. Dale Secretary

Ronald D. Pridgin, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 21<sup>st</sup> day of October, 2008.