



Commissioners

ROBERT M. CLAYTON III
Chairman

CONNIE MURRAY

JEFF DAVIS

TERRY M. JARRETT

KEVIN GUNN

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

March 12, 2009

Sam Waheed
4224 S. Clark Street
Mexico, Mo 65265

Case No. GC-2009-0236

Dear Mr. Waheed:

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by AmerenUE and the Missouri Public Service Commission ("PSC") staff who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than April 2, 2009. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Jordan", is written over a circular stamp.

Daniel Jordan,
Regulatory Law Judge

Enclosures

Missouri Public Service Commission

Case No. GC-2009-0236

Sam Waheed v. AmerenUE

Reply Form

Return this document to:

Missouri Public Service Commission, P.O.Box 360, Jefferson City, MO 65201-0360
no later than April 2, 2009.

1. Statement:

AmerenUE sent Sam Waheed a gas bill using an incorrect constant.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: _____

2. Statement:

AmerenUE sent Sam Waheed a first corrected gas bill dated October 9, 2008, for the previous 24 months using an incorrect constant of 1.656.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: _____

3. Statement:

AmerenUE sent Sam Waheed a second corrected gas bill as set forth in Exhibit 3HC, attached to the Amendment to Answer, that used the correct constant of 1.317.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: _____

4. Statement:

The amount due as set forth in Exhibit 3HC, attached to the Amendment to Answer, is correct.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: _____
