

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant	)	
	)	
v.	)	<b><u>File No. GC-2020-0201</u></b>
	)	
Spire Missouri, Inc., d/b/a Spire	)	
	)	
Respondent	)	

**ORDER GRANTING CONTINUANCE**

Issue Date: July 23, 2020

Effective Date: July 23, 2020

An evidentiary hearing is scheduled in this matter on July 24, 2020, by telephone conference call, also accessible by Webex. On July 23, 2020, Spire Missouri Inc. filed a *Motion for Continuance*, requesting the Commission continue the hearing to allow Spire to exchange Complainant’s meter at Complainant’s request. Spire indicates Complainant has stated in telephone conversations with Spire representatives on July 22 and 23, 2020, that he wishes to monitor his bills after a meter exchange and would like to reschedule the evidentiary hearing in this case. Spire’s motion indicates Spire is scheduled to exchange Complainant’s meter on July 25, 2020. Spire also requests the Commission order a status report within 60 days.

Based on Spire’s *Motion for Continuance*, the hearing scheduled for July 24, 2020, will be continued. The Commission will suspend the procedural schedule and order a status report.

**THE COMMISSION ORDERS THAT:**

1. The procedural schedule is suspended.
2. The hearing scheduled for July 24, 2020, is continued until further order.
3. No later than September 21, 2020, Spire shall file a status report and advise the Commission whether Spire has completed an exchange of Complainant's meter and whether a resolution has been reached in this case.
4. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 23rd day of July, 2020.