

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Application of Union Electric                    )  
Company d/b/a Ameren Missouri for an Accounting                    )  
Authority Order to Record and Preserve Net Costs and                )     File No. EU-2021-0027  
Revenues Related to COVID-19.                                            )

**REPORTING REQUIRED BY STIPULATION AND AGREEMENT AND REQUEST FOR  
LEAVE TO LATE-FILE INITIAL REPORT**

COMES NOW Union Electric Company d/b/a Ameren Missouri, and under Paragraph 8 of the Non-Unanimous Stipulation and Agreement approved by the Commission in this docket, states as follows:

1. On March 10, 2021, the Commission approved the Non-Unanimous Stipulation and Agreement (“Stipulation”) filed in this docket on February 25, 2021.
2. Paragraph 8 of the Stipulation reflects Ameren Missouri’s agreement to provide certain reports respecting the items deferred pursuant to the Accounting Authority Order (“AAO”) granted by the Commission, and respecting certain other data called for by items (a) through (j) of Paragraph 8.
3. Exhibits A and B attached hereto contain the agreed-upon information for the first quarter of 2021, which is due today, and information for calendar year 2020, which under the agreement the Company was to file two weeks after the AAO was approved. The Company requests leave to late-file the calendar year 2020 information as it inadvertently overlooked the initial reporting requirement. No party will be prejudiced by granting leave to late-file the calendar year 2020 information since any question regarding the treatment of the deferred sums has not yet been addressed and will be taken up when the Commission decides Ameren Missouri’s currently pending general rate case, File No. ER-2021-0241. It should also be noted that the deferral information was submitted by the Company in connection with the filing of its pending rate case on March 31, 2021.

**WHEREFORE**, Ameren Missouri hereby submits the required reporting and requests leave to late-file the calendar year 2020 information.

Respectfully Submitted,

/s/ **James B. Lowery**

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**ATTORNEYS FOR UNION ELECTRIC  
COMPANY d/b/a AMEREN MISSOURI**

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that the foregoing Motion was served on all parties of record in this case via electronic mail (e-mail) or via regular mail on this 17th day of May, 2021.

/s/ James B. Lowery  
James B. Lowery

AMEREN MISSOURI  
Incremental Costs and Cost Reductions Caused by COVID-19  
March 1, 2020 through March 31, 2021

Application Citation	Category	Mar-2020	Apr-2020	May-2020	Jun-2020	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Total Electric
21(a)(i)	Additional Cleaning Facilities and Vehicles	932	217,648	722,076	509,623	685,089	307,051	620,095	627,152	23,037	131,396	136,412	201,069	138,195	4,319,774
21(a)(ii)	Personal Protective Equipment	23,229	57,909	192,413	142,381	97,228	63,078	75,714	226,919	118,979	56,418	26,200	43,561	11,656	1,135,684
21(a)(iii)	Technology Upgrades	5,024	13,988	48,466	12,328	21,529	47,596	50,186	31,814	23,626	13,369	4,900	5,125	51,757	329,710
21(a)(iv)	Sequestration Preparation Costs	20,629	147,622	87,260	243,873	978	18,674	55,449	5,338	3,869	23,265	14,459	3,867	6,123	631,406
21(b)	Bad Debt Writeoffs (03.2020 - 03.2021)	24,993	(107,057)	(179,594)	497,780	243,912	62,960	77,900	278,564	1,385,686	1,904,098	1,273,165	1,011,391	(9,010)	6,464,787
21(b)	Base Bad Debt Expense (13 Months)														7,643,099
21(b)	Increased Bad Debt Write-offs														(1,178,312)
21(c)	COVID-19 Related Customer Communication Costs	-	405	11,431	7,742	70,628	13,341	-	3,130	-	-	173,878	-	-	280,555
21(d)	Distribution and Transmission Exposure Risk Mitigation	718	371,850	819,576	730,523	418,551	700,479	346,566	104,317	274,741	25,777	413,840	41,195	455,385	4,703,517
21(e)	Waived Fee Revenues (03.2020 - 03.2021)	309,977	823,214	839,198	815,341	871,936	146,298	-	-	-	-	-	-	-	3,805,964
21(e)	Base Late Fee Revenues (13 Months)														(10,285,759)
21(e)	Waived Fee Revenues														3,805,964
22(a-c)	Travel, Training, and Office Supplies Expenses (03.2020 - 03.2021)	1,141,356	514,571	(997)	630,348	226,826	342,993	329,290	447,921	273,552	225,154	1,151,044	(585,393)	407,185	5,103,849
22(a-c)	Base Travel, Training, and Office Supplies Expenses (13 Months)														9,910,985
22(a-c)	Travel, Training, and Office Supplies Expense Reduction														(4,807,136)
22(d)	Utility Service Provided to Facilities Leased or Owned by the Company (03.2020 to 03.2021)	60,512	99,345	98,283	42,929	51,964	57,902	75,096	37,096	44,176	55,667	50,511	54,469	65,927	793,878
22(d)	Base Amount Utility Service Provided to Facilities Leased or Owned by the Company (13 Months)														731,446
															-
22(e)	Staffing and Employee Compensation Changes due to COVID	-	-	-	-	-	-	-	-	-	-	-	-	-	-
22(f)	Medical Claims Benefits (03.2020 - 03.2021)	4,622,623	1,775,805	355,428	3,994,520	1,822,092	2,815,442	4,150,364	4,129,213	4,287,183	3,888,640	1,231,000	2,524,272	2,543,708	38,140,289
22(f)	Base Medical Claims Benefits Reductions (13 Months)														37,333,952
22(f)	Staffing, Employee Compensation, and Benefits Reductions														-
22(g)	Taxable Operating Loss Carried Back Per CARES Act Increase	-	-	-	-	-	-	-	-	-	-	-	-	-	-
22(h)	Federal or State Assistance Increase	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>AAO Deferral</b>															<b>9,221,163</b>

**COVID AAO Reporting**

*Please note, industrial customer class is included in commercial data*

**(a) The number of customers, by customer class;**

Class	Count
Residential	1,136,107
Commercial	174,575

**(b) The number of customers, by customer class, voluntarily disconnected by month;**

Class	Month	Voluntary Disconnections
Commercial	2020-03	1364
Commercial	2020-04	1244
Commercial	2020-05	1280
Commercial	2020-06	1480
Commercial	2020-07	1536
Commercial	2020-08	1495
Commercial	2020-09	1531
Commercial	2020-10	1507
Commercial	2020-11	1423
Commercial	2020-12	1556
Commercial	2021-01	1318
Commercial	2021-02	1140
Commercial	2021-03	1463
Residential	2020-01	24795
Residential	2020-02	25515
Residential	2020-03	29219
Residential	2020-04	26175
Residential	2020-05	32858
Residential	2020-06	37498
Residential	2020-07	39494
Residential	2020-08	39973
Residential	2020-09	32810
Residential	2020-10	32156
Residential	2020-11	27681
Residential	2020-12	27505
Residential	2021-01	24495
Residential	2021-02	23261
Residential	2021-03	28654

**(c) The number of customers, by customer class, involuntarily disconnected by month;**

<b>Class</b>	<b>Month</b>	<b>Involuntary Disconnections</b>
Commercial	2020-03	139
Commercial	2020-04	0
Commercial	2020-05	0
Commercial	2020-06	0
Commercial	2020-07	175
Commercial	2020-08	434
Commercial	2020-09	318
Commercial	2020-10	201
Commercial	2020-11	164
Commercial	2020-12	139
Commercial	2021-01	166
Commercial	2021-02	153
Commercial	2021-03	308
Residential	2020-03	3868
Residential	2020-04	0
Residential	2020-05	0
Residential	2020-06	0
Residential	2020-07	0
Residential	2020-08	4577
Residential	2020-09	8130
Residential	2020-10	9470
Residential	2020-11	5051
Residential	2020-12	955
Residential	2021-01	665
Residential	2021-02	990
Residential	2021-03	6142

**(d) Number of utility reconnections, reported by month;**

Class	Month	Reconnections
Commercial	2020-03	69
Commercial	2020-04	2
Commercial	2020-07	184
Commercial	2020-08	145
Commercial	2020-09	139
Commercial	2020-10	102
Commercial	2020-11	115
Commercial	2020-12	63
Commercial	2021-01	105
Commercial	2021-02	98
Commercial	2021-03	168
Industrial	2020-02	1
Industrial	2020-10	1
Industrial	2021-02	1
Industrial	2021-03	1
Residential	2020-01	1470
Residential	2020-02	618
Residential	2020-03	2814
Residential	2020-05	1
Residential	2020-08	3577
Residential	2020-09	6687
Residential	2020-10	6437
Residential	2020-11	2794
Residential	2020-12	772
Residential	2021-01	503
Residential	2021-02	760
Residential	2021-03	4328

**(e) Number of customers on a utility payment plan, by payment plan type (including budget billing), by month;**

Res # Dpa's	jan	feb	mar	apr	may	jun	jul	aug	sep	oct	nov	dec
2020	22122	32463	36822	41222	47,321	50,951	62,056	112,824	115,266	124,475	136,766	144,924
2021	22490	33267	48506	0	0	0	0	0	0	0	0	0

**(f) Total dollar amount of arrearages by customer class;**

Residential- \$33,200,215  
Commercial- \$13,768,24

(g) The number of accounts in arrearage by customer class in increments (e.g., less than \$100, \$101 to \$250, \$251 to \$500, \$501 to \$750, \$751 to \$1000, \$1001 to \$1500, \$1501 to \$2000, \$2001 to \$2500, \$2501 to \$3000, and \$3000+) by month;

(h) The range of arrearage amounts by customer class (i.e., current high and low dollar amount) and the mean average;

<b>Commercial Active Only</b>	<b>Current#</b>	<b>Current\$</b>	<b>30day#</b>	<b>30day\$</b>	<b>60day#</b>	<b>60day\$</b>	<b>90day#</b>	<b>90day\$</b>
\$0-\$300	92,562	7,094,410.26	18,014	715,596.63	5,800	175,375.96	2,548	134,045.80
\$301-\$600	12,135	5,097,704.00	768	318,446.91	120	50,382.41	170	73,482.06
\$601-\$1000	5,589	4,295,998.73	297	229,241.04	60	45,833.39	84	63,681.00
\$1001-\$2000	5,386	7,584,484.77	316	451,352.21	56	79,672.85	83	116,943.52
\$2001-\$3000	2,000	4,858,381.94	124	296,871.68	13	32,139.61	26	64,746.13
\$3001+	3,687	42,686,867	189	1,652,004	30	263,354	50	1,145,255
<b>Totals</b>	<b>121,359</b>	<b>71,617,846</b>	<b>19,708</b>	<b>3,663,513</b>	<b>6,079</b>	<b>646,758</b>	<b>2,961</b>	<b>1,598,153</b>

**High:** \$673,378

**Low:** \$0.01

**Median/Avg:** \$47.41

<b>Residential Active Only</b>	<b>Current#</b>	<b>Current\$</b>	<b>30day#</b>	<b>30day\$</b>	<b>60day#</b>	<b>60day\$</b>	<b>90day#</b>	<b>90day\$</b>
\$0-\$300	687,122	72,019,922.80	126,399	10,184,601.21	55,620	3,684,367.68	46,756	5,280,272.53
\$301-\$600	19,454	7,170,139.45	1,647	638,039.02	697	282,598.07	11,419	4,841,193.99
\$601-\$1000	988	724,666.59	334	254,961.79	257	198,219.60	4,602	3,476,964.22
\$1001-\$2000	269	353,774.28	217	282,177.43	178	239,466.56	1,908	2,500,143.51
\$2001-\$3000	41	96,641.72	39	93,520.61	33	76,799.29	230	543,919.23
\$3001+	16	78094.71	17	66070.9	8	37847.73	69	268921.47
<b>Totals</b>	<b>707,890</b>	<b>80,443,240</b>	<b>128,653</b>	<b>11,519,371</b>	<b>56,793</b>	<b>4,519,299</b>	<b>64,984</b>	<b>16,911,415</b>

**High:** \$10,043.05

**Low:** \$0.01

**Median/Avg:** \$44.70



- (i) quantification of total past-due customer arrearages and number of customers experiencing arrearages, that are thirty, sixty, and ninety days overdue;

Total Arrearage Days	March		
	2021	2020	% Change
30-day Amount Total	\$17,229,440	\$19,938,528	-13.6%
60-day Amount Total	\$6,239,734	\$7,279,785	-14.3%
90-day Amount Total	\$23,499,286	\$17,151,784	37.0%
<b>Total Receivable</b>	<b>181,590,962</b>	<b>184,975,459</b>	<b>-1.8%</b>

- (j) Total dollar amount of accounts receivable balances, including accounts receivable balances that are subject to payment plan agreements, by customer class.

	March		
	2021	2020	% Change
<b>Total Receivable</b>	\$181,590,962	\$184,975,459	-1.8%