

Laclede Complaints Related to Trace Devices

Date Filed	PSC Complaint No.	City	Complaint Issue
12/28/2004	C200505668	St.Louis, MO 63130	Estimated Billing
1/5/2005	C200505884	St. Louis, MO 63116	Estimated Billing
1/13/2005	C200506182	St. Louis, MO 63116	Estimated Billing
1/13/2005	C200506200	St. Louis, MO 63121	Rebill
1/13/2005	C200506224	St. Louis, MO 63115	Estimated Billing
1/21/2005	C200506412	St. Louis, MO 63116	Billing in General
2/1/2005	C200506768	St. Louis, MO 63135	Estimated Bill
2/4/2005	C200506895	St. Louis, MO 63123	Estimated Bill
4/13/2005	C200507440	St. Louis, MO 63119	Estimated Bill
3/7/2005	C200507731	St. Louis, MO 63115	Rebill
3/21/2005	C200508064	St. Louis, MO 63147	High Bill
3/29/2005	C200508281	St. Louis, MO 63113	High Bill
4/1/2005	C200508395	St. Louis, MO 63110	Estimated Bill
4/11/2005	C200508650	St. Louis, MO 63120	Rebill
4/18/2005	C200509120	St. Louis, MO 63136	Rebill
5/23/2005	C200510098	St. Louis, MO 63123	Rebill
5/27/2005	C200510257	St. Louis, MO 63119	Rebill
6/14/2005	C200510281	Webster Groves, MO 63119	Estimated Bill
8/17/2005	C200510283	St. Louis, MO 63119	Rebill
5/27/2005	C200510291	St.Louis, MO 63116	Estimated Bill
5/31/2005	C200510328	St. Louis, MO 63114	High Bill
6/10/2005	C200510619	St. Louis, MO 63130	Rebill
6/16/2005	C200510784	St. Louis, MO 63118	Incorrect Bill
7/6/2005	C200600150	St. Louis, MO 63136	Estimated Bill
7/12/2005	C200600296	St. Louis, MO 63109	Estimated Bill
7/13/2005	C200600326	St. Louis MO 63147	High Bill
7/19/2005	C200600503	St. Louis, MO 63116	Rebill
7/19/2005	C200600516	St. Louis, MO 63139	Estimated Bill
7/19/2005	C200600519	Ferguson, MO 63135	Estimated Bill
8/1/2005	C200600946	University City, MO 63132	Rebill
8/4/2005	C200601057	Coolvey, MO 63121	Estimated Bill
9/9/2005	C200602320	St. Louis, MO 63107	Estimated Bill
9/15/2005	C200602470	St. Ann, MO 63074	Estimated Bill
9/20/2005	C200602583	St. Louis, MO 63125	Estimated Bill
9/29/2005	C200602871	St. Louis, MO 63117	Estimated Bill
10/6/2005	C200602993	St. Louis, MO 63115	Estimated Bill
10/6/2005	C200602999	St. Louis, MO 63111	Estimated Bill
11/8/2005	C200603118	St. Louis, MO 63104	Estimated Bill
10/14/2005	C200603168	St. Louis, MO 63116	Estimated Bill
10/18/2005	C200603244	Chesterfield, MO 63017	Rebill
10/21/2005	C200603321	St. Louis, MO 63116	Estimated Bill
11/30/2005	C200603378	St. Louis, MO 63116	Estimated Bill
10/25/2005	C200603446	St. Louis, MO 63139	Estimated Bill
10/26/2005	C200603465	Ferguson, MO 63135	Rebill
10/27/2005	C200603509	St. Louis, MO 63118	Billing in General
10/31/2005	C200603582	St. Louis, MO 63109	Estimated Bill
11/7/2005	C200603889	St. Louis, MO 63112	Estimated Bill

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Date Filed	PSC Complaint No.	City	Complaint Issue
11/9/2005	C200603943	St. Louis, MO 63107	Disputed Bill
11/14/2005	C200604040	St. Louis, MO 63115	Billing in General
11/16/2005	C200604115	St. Louis, MO 63110	Billing in General
1/4/2006	C200604255	St. Louis, MO 63104	Rebill
12/7/2005	C200604595	St. Louis, MO 63111	Rebill
12/12/2005	C200604708	St. Louis, MO 63121	Estimated Bill
12/12/2005	C200604745	St. Louis, MO 63124	Rebill
12/13/2005	C200604765	St. Louis, MO 63136	Estimated Bill
12/14/2005	C200604778	St. Louis, MO 63116	Estimated Bill
12/15/2005	C200604800	St. Louis, MO 63119	Defective Meter
12/15/2005	C200604807	Webster Groves, MO 63119	Estimated Bill
12/15/2005	C200604809	St. Louis, MO 63316	Rebill
12/16/2005	C200604830	St. Ann, MO 63074	Estimated Bill
12/20/2005	C200604957	Ferguson, MO 63135	Rebill
12/21/2005	C200604997	Ferguson, MO 63135	Final Bill
12/21/2005	C200605002	St. Louis, MO 63116	Rebill
12/27/2005	C200605136	St. Louis, MO 63121	Estimated Bill
12/28/2005	C200605190	Kirkwood, MO 63122	Billing in General
12/29/2005	C200605235	Ferguson, MO 63135	Defective Outside Reading Device
12/30/2005	C200605239	St. Louis, MO 63115	Discontinuance of Service - bill
12/30/2005	C200605275	St. Louis, MO 63116	Received No Bills
1/5/2006	C200605391	St. Louis, MO 63116	Estimated Bill
1/5/2006	C200605399	St. Louis, MO 63123	Rebill
1/13/2006	C200605695	Florissant, MO 63031	Estimated Bill
1/18/2006	C200605804	St. Louis, MO 63118	Estimated Bill

Laclede Complaints Related to Estimated Billing

Date Filed	PSC Complaint No.	City	Complaint Issue
1/6/2005	C200505963	St. Louis, MO 63137	Rebill
1/12/2005	C200506116	St. Louis, MO 63118	High Bill
1/12/2005	C200506169	Gerald, MO 63037	Estimated Bill
1/26/2005	C200506255	St. Louis, MO 63112	Estimated Bill
1/25/2005	C200506532	St. Louis, MO 63121	Billing in General
1/28/2005	C200506688	St. Louis, MO 63110	Rebill
3/9/2005	C200506694	St. Louis, MO 63116	Refunds
2/4/2005	C200506887	St. Louis, MO 63110	Estimated Bill
2/4/2005	C200506890	St. Louis, MO 63139	Refunds
2/7/2005	C200506919	St. Louis, MO 63134	Billing in General
2/9/2005	C200507031	Florissant, MO 63033	Rebill
2/24/2005	C200507416	St. Louis, MO 63112	Rebill
3/3/2005	C200507653	St. Louis, MO 63122	Estimated Bill
3/22/2005	C200508100	St. Louis, MO 63128	Billing in General
4/11/2005	C200508108	St. Louis, MO 63125	Disputed Bill
3/29/2005	C200508286	St. Louis, MO 63111	Rebill
3/30/2005	C200508302	St. Louis, MO 63116	Estimated Bill
4/15/2005	C200508941	St. Louis, MO 63130	Estimated Bill
4/15/2005	C200508941	St. Louis, MO 63130	Estimated Bill
4/21/2005	C200509226	St. Louis, MO 63110	Billing in General
4/25/2005	C200509278	St. Louis, MO 63116	Rebill
4/28/2005	C200509422	St. Louis, MO 63120	Estimated Bill
4/29/2005	C200509458	St. Louis, MO 63130	Disputed Bill
5/25/2005	C200510214	St. Louis, MO 63110	Billing in General
5/26/2005	C200510239	St. Louis, MO 63106	High Bill
5/27/2005	C200510256	St. Louis, MO 63107	Disputed Bill
6/23/2005	C200510951	St. Louis, MO 63110	High Bill
7/13/2005	C200600327	St. Louis, MO 63104	Estimated Bill
7/18/2005	C200600482	St. Louis, MO 63139	Budget Plan
7/25/2005	C200600692	St. Louis, MO 63108	Estimated Bill
7/25/2005	C200600694	St. Louis, MO 63115	Rebill
8/1/2005	C200600936	St. Louis, MO 63115	Disputed Bill
10/3/2005	C200601767	St. Louis, MO 63118	High Bill
8/25/2005	C200601825	St. Louis, MO 63122	Estimated Bill
9/9/2005	C200602311	St. Louis, MO 63109	Rebill
9/15/2005	C200602486	St. Louis, MO 63121	Billing in General
9/20/2005	C200602585	St. Louis, MO 63112	Billing in General
9/27/2005	C200602800	St. Louis, MO 63113	Rebill
9/30/2005	C200602898	St. Louis, MO 63125	Billing in General
11/7/2005	C200603890	St. Louis, MO 63107	Estimated Bill
11/29/2005	C200604389	St. Louis, MO 63130	Billing in General
12/27/2005	C200605137	St. Louis, MO 63133	Estimated Bill
1/4/2006	C200605369	St. Louis, MO 63112	Cold Weather Rule
1/24/2006	C200606018	St. Louis, MO 63123	Estimated Bill

Laclede Complaints Related to Usage after Meter Turned Off

Date Filed	PSC Complaint No.	City	Complaint Issue
3/15/2005	C200507936	St. Louis, MO 63139	Disputed Bill
7/20/2005	C200600555	St. Louis, MO 63108	Billing in General
8/18/2005	C200601078	St. Louis, MO 63110	Delinquent Account
8/8/2005	C200601107	St. Louis, MO 63112	Rebill
10/3/2005	C200602936	St. Louis, MO 63116	Transferred Bill
1/4/2006	C200604424	St. Louis, MO 63110	Discontinuance of Service - unauthorized use
12/14/2005	C200604786	St. Louis, MO 63121	Discontinuance of Service
12/19/2005	C200604897	St. Louis, MO 63112	Discontinuance of Service - bill
12/19/2005	C200604909	St. Louis, MO 63108	Denial of Service