

ROBERT J. HACK Vice President, Pricing & Regulatory Affairs

August 15, 2002

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
200 Madison Street, Suite 100
P.O. Box 360
Jefferson City, Missouri 65102-0360

FILED³
AUG 1 6 2002

Service Commission

RE: Case No. GE-2003-0030, Missouri Gas Energy

Dear Mr. Roberts:

Enclosed for filing in the above-referenced matter, please find an original and eight (8) conformed copies of Missouri Gas Energy's Revised Attachment 1 to Application for Extension of Transportation and Storage Cost Incentive Mechanism.

A copy of this filing has been mailed or hand-delivered this date to counsel of record.

Thank you for bringing this matter to the attention of the Commission. Please call me if you have any questions regarding this matter.

Sincerely,
Robert Hand

C: Thomas R. Schwarz, Jr.
Douglas E. Micheel
Stuart W. Conrad
Jan Marcason

Enclosures

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BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the matter of Missouri Gas Energy's)	Service Cor	Public nmlas:
Application for extension of transportation)	Case No. GE-2003-0030	, L. C. C.
Cost incentive mechanism.)		

MISSOURI GAS ENERGY'S REVISED ATTACHMENT 1 TO APPLICATION FOR EXTENSION OF TRANSPORTATION AND STORAGE COST INCENTIVE MECHANISM

Comes now Missouri Gas Energy ("MGE"), a division of Southern Union Company, by and through counsel, and hereby submits Revised Attachment 1 to its application for extension of transportation and storage cost incentive mechanism. In support thereof, MGE respectfully states the following:

- 1. On or about August 1, 2002, MGE filed its Application for Extension of Transportation and Storage Cost Incentive Mechanism; Motion for Expedited Treatment (the "Application"). Attachment 1 appended to the Application was a DRAFT version of details regarding the proposed administration of assistance funds to be provided to the Mid America Assistance Coalition in accordance with approval of the Application. Since the filing of the Application, MGE and MAAC have been able to finalize such documents, which are appended hereto as Revised Attachment 1. Consequently, MGE respectfully seeks to substitute Revised Attachment 1 for Attachment 1 appended to the Application as originally filed.
- 2. MGE provided this filing by electronic transmission to all parties of record before noon on August 15, 2002.

Wherefore, MGE respectfully requests that the Commission substitute Revised Attachment 1, appended hereto, for Attachment 1 appended to the Application filed herein on or about August 1, 2002.

Respectfully submitted,

Robert J. Hack

MBE #36496

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Kansas City, MO 64111

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e-mail: rhack@mgemail.com

ATTORNEY FOR MISSOURI GAS ENERGY

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed or hand-delivered this $15^{\rm th}$ day of August, 2002, to:

Thomas R. Schwarz, Jr.
Deputy General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Stuart W. Conrad Finnegan, Conrad and Peterson 1209 Penntower Office Building 3100 Broadway Kansas City, MO 64111 Douglas E. Micheel Senior Public Counsel Office of the Public Counsel P.O. Box 7800 Jefferson City, MO 65102

Jan Marcason
Executive Director
Mid America Assistance Coalition
1 West Armour, Ste. 20
Kansas City, MO 64111

Plan for Distribution of Funds through Charitable or Social Service Agencies

MGE and the Mid America Assistance Coalition ("MAAC") have discussed the method by which to distribute monies subject to the Application for Extension of Transportation and Storage Cost Incentive Mechanism for the benefit of eligible MGE customers in need of assistance. MGE proposes to engage the services of MAAC to administer and oversee the distribution of the funds, at the direction of MGE.

MAAC is a not-for-profit corporation based in Kansas City, Missouri. Its mission is "to strengthen the social service community through information systems, training and advocacy." The organization serves three distinct constituencies: individuals in need; service agencies; and policy makers.

MGE proposes to use the expertise that MAAC has developed in assisting service agencies. MAAC has developed a standard intake form ("SIF") now used by more than 150 agencies, and has built a state-of-the-art information network that has brought the greater Kansas City metropolitan area the capability of a seamless service delivery system. In so doing, it works with public, civic, and charitable organizations to plan the allocation and prioritization of the community's emergency assistance resources.

MAAC programs are performed by eight full- and two part-time staff, led by Executive Director Jan Marcason. MAAC is governed by a 17-member board of directors representative of the entire Kansas City area. MAAC's 2002 operating budget is \$748,000. Particularly useful to the purposes of the Application for Extension of Transportation and Storage Cost Incentive Mechanism are three of MAAC's core programs, the Information and Referral Hotline, MAACLink/Data Collection, and Utility Fund Management.

Through the Information and Referral Hotline MAAC serves as one of the first places that persons in crisis seek help. Last year MAAC referred more than 11,000 individuals to local agencies who could provide emergency food, utility assistance, shelter, transportation, medicine or other basic services. Agencies call MAAC for referral information when they have exhausted their own resources, or when they do not provide the type of assistance a client needs. MGE appreciates that MAAC is a front-line agency, as well as an administrator.

MAACLink is an on-line computer/telecommunications system that connects participating agencies with MAAC's database of social service recipients. Today, 130 local agencies have on-line connections to MAACLink, which permits those agencies' staffs to search and add to a database containing records of more than 150,000 households and 1.4 million assists. Agencies use MAACLink to determine if other organizations are currently aiding their clients, to reduce service duplication, to respond appropriately for families becoming dependent on emergency assistance, and to improve efficiency by replacing paper record keeping with electronic data entry. This program will permit MAAC to distribute the funds subject to the Application for Extension of

Revised Attachment/

Transportation and Storage Cost Incentive Mechanism in a timely, efficient and effective manner, at the direction of MGE.

MAAC currently oversees disbursement of nearly \$650,000 Annually in privately donated utility assistance funds. An independent Allocations Committee, chaired by a MAAC board member, identifies needs throughout MAAC's service area and proportionally allocates utility aid funds for distribution through social service agencies. MAACLink offers participating agencies on-line account information and client eligibility verification. These functions streamline the utility assistance process and allow agencies to maintain current resource information. These funds are audited annually by an outside, independent auditor. MAAC thus has available the resources, controls, and accountability required for distribution of the funds subject to the Application for Extension of Transportation and Storage Cost Incentive Mechanism.

If approved by the Commission, the terms of the distribution arrangements shall be:

- 1. MAAC shall be the clearing house agency which administers the distribution of the funds.
- 2. The contract between MGE and MAAC (a draft of which is attached hereto as Exhibit 1) shall be consistent with the purposes of the Application for Extension of Transportation and Storage Cost Incentive Mechanism and shall become effective on the effective date of the Commission order approving the Application for Extension of Transportation and Storage Cost Incentive Mechanism.
- 3. MAAC shall employ its allocation formula in distributing funds to participating agencies as shown in Exhibit 2, attached hereto.
- 4. The funds will be used to assist eligible MGE customers with payment of natural gas bills.
 - 5. In order to be eligible for assistance from the funds, an agency client must:
 - Have an active MGE account, or be seeking to activate an MGE account;
 - Have an income at or below 200% of the federal poverty level;
 - Either 1) be ineligible for LIHEAP and/or ECIP funds or 2) have exhausted eligibility for receipt of further LIHEAP and/or ECIP funds;
 - Not receive assistance from these funds totaling more than \$1,000;
 - Enter into a payment agreement with MGE;
 - Not have diversion of service charges in arrears;
 - Have made a co-payment on an MGE account within 90 days of the date of application for these funds;
 - Have a name and address on the SIF which matches utility records;
 - Establish the amount owed for service by a bill within 30 days of the date on the SIF, or a billing history provided by MGE;
 - Submit the SIF to MAAC for approval within 45 days of completing the form.

- 6. MAAC will advise each of the participating agencies of the client eligibility criteria for assistance from the funds, and will monitor and supervise participating agencies to insure that all funds are disbursed in accord with the conditions set forth herein. MAAC will advise participating agencies that the funds may be used in conjunction with other resources to assist clients, but that client needs should first be met with LIHEAP and/or ECIP funds, if available. MAAC will also advise agencies that \$50 is the minimum assistance level, with a maximum level of \$1,000. MAAC will also advise participating agencies that assistance (in the aggregate) between \$600 and \$1,000 shall be approved only after direct consultation with, and authorization by, MAAC.
- 7. MGE shall provide the monies subject to the Application for Extension of Transportation and Storage Cost Incentive Mechanism to MAAC as provided in, and consistent with the purposes of, the Application for Extension of Transportation and Storage Cost Incentive Mechanism approved by the Commission. MAAC shall maintain this money in its trust account, and shall account for this money separately from any other such monies it may maintain in its trust account.
- 8. Within two (2) business days of receipt by MAAC, MAAC will allocate 50% of the funds received, less the MAAC administrative reimbursement fee, to the participating agencies servicing MGE customers using the geographic formula of need approved by MAAC's Independent Allocations Committee. The other 50% will be retained in the trust account and allocated as needed by participating agencies that have depleted their original allocation. This will assure that the money is distributed based on the pre-determined geographic needs formula, while still giving some flexibility to those sites that experience unusually high levels of need during this period of time. After a reasonable period of time in MAAC's discretion and consistent with the purpose of the Application for Extension of Transportation and Storage Cost Incentive Mechanism, any of the initial allocation which remains unspent will be returned to the equal access pool to be used by any of the participating agencies until the entire fund balance is distributed.
- 9. As conditions for receiving payment for eligible customers under this program, MGE agrees:
 - To restore and/or continue service to any customer for whom MGE has agreed to accept payment, pursuant to Commission rules and MGE's tariff;
 - To waive, during the Cold Weather Rule period, deposits for customers whom MGE agrees to accept payment from the fund; and
 - To provide service on the same terms or conditions of sale as it does to its other residential customers.
- 10. On a bi-monthly basis, MAAC will provide MGE with its reports that state the assistance provided by each participating agency. These reports shall provide the individual client assisted, the amount pledged from the fund, the client's MGE account number, and the client's service address. MAAC will tender MGE a check for the total amount of all participating agency authorized commitments shown on the report.

- 11. All client/customer information contained in any records or reports shall be considered confidential pursuant to section 386.480 RSMo. The Commission's Staff and the Office of the Public Counsel shall have access to such records in possession of MGE for purposes of monitoring and enforcing the Order Approving Application for Extension of Transportation and Storage Cost Incentive Mechanism.
- 12. MAAC shall receive a fee of 5% of the monies distributed to MAAC pursuant to the Commission's approval of the Application for Extension of Transportation and Storage Cost Incentive Mechanism, to be paid from the fund, for providing its service in disbursal of the funds. The funds available for distribution shall be reduced by this amount. MAAC shall make available to MGE, the Commission's Staff and the Office of the Public Counsel a copy of the report of its outside auditor on all monies received and disbursed.

AGREEMENT between MID-AMERICA ASSISTANCE COALITION and MISSOURI GAS ENERGY

This Agreement sets forth the obligations, duties and understandings of the Mid America Assistance Coalition (hereinafter "MAAC") and Missouri Gas Energy, a division of Southern Union Company (hereinafter "MGE"), in the funding and administration of the MGE Extra Help program, described more fully herein, in the service area of MGE. MAAC will administer the MGE Extra Help program through cooperating agencies in Missouri.

- 1. MGE Extra Help is a program of gas energy assistance, supplemental to other traditional existing programs such as LIHEAP and ECIP, made possible by the Missouri Public Service Commission's (hereinafter "Commission") approval of the Application for Extension of Transportation and Storage Cost Incentive Mechanism filed with the Commission in August 2002. This contract shall become effective on the effective date of the Commission's order approving the Application for Extension of Transportation and Storage Cost Incentive Mechanism.
- 2. Customers eligible to receive assistance from the MGE Extra Help program are households lacking sufficient financial resources for gas energy expenses. Recipients must demonstrate that they have no other obvious resources for gas energy assistance. Eligibility will be determined and verified solely by MAAC or its agent consistent with the criteria set out in the Plan for Distribution of Funds through Charitable and Social Service Agencies appended hereto.
- 3. Assistance rendered by the MGE Extra Help program is funded entirely through monies provided by MGE pursuant to, and within the time frames provided by, the Application for Extension of Transportation and Storage Incentive Mechanism approved by the Commission. Such monies are intended only for gas energy purposes of MGE customers. Customers of MGE otherwise meeting program criteria are eligible in the following counties:

Andrew	Christian	Jackson	Pettis
	Clay	Jasper	Platte
Barry	Clinton	Johnson	Ray
Barton	Cooper	Lafayette	Saline
Bates	Dade	Lawrence	Stone
Buchanan	DeKalb	McDonald	Vernon
Carroll	Greene		
Cass	Henry	Moniteau	
Cedar	Howard	Newton	

4. All households eligible for MGE Extra Help program funds should have equal access to grants. MAAC will allocate 50% of the funds received, less the MAAC administrative reimbursement fee, to the participating agencies servicing MGE customers

Exhibit 1 of Revised Affach and 1 using the geographic formula of need approved by MAAC's Independent Allocations Committee. The other 50% will be retained in the trust account and allocated as needed by participating agencies that have depleted their original allocation. This will assure that the money is distributed based on the pre-determined geographic needs formula, while still giving some flexibility to those sites that experience unusually high levels of need during this period of time. After a reasonable period of time in MAAC's discretion, any of the initial allocation that remains unspent may be re-allocated among the participating agencies until the entire fund balance is distributed.

- 5. Oversight responsibilities for the MGE Extra Help program are vested in MAAC; the Mid America Assistance Coalition's Allocations Committee and Board of Directors will establish working policies concerning the allocation of funds, the amount of monetary reserves, limits on receipt of aid and other matters, all of which shall be consistent with the plan description set out in Attachment 1 appended to the Application for Extension of Transportation and Storage Cost Incentive Mechanism filed by MGE with the Commission in August 2002.
- 6. This Agreement shall become effective on the effective date of the Commission order approving the Application for Extension of Transportation and Storage Cost Incentive Mechanism and shall remain in effect until termination by either party hereto, for any reason whatsoever, by providing sixty (60) days' written notice to the other party. Termination shall be effective only upon approval by the Missouri Public Service Commission. In the event this Agreement is terminated, MAAC will continue its obligation under this Agreement until the remaining funds held in the bank account are promptly refunded to MGE for redistribution consistent with the purpose set out in the Application for Extension of Transportation and Storage Cost Incentive Mechanism approved by the Commission.
- 7. Any changes to this Agreement must be in writing and approved by the Mid America Assistance Coalition Board of Directors and Missouri Gas Energy and shall not be inconsistent with the purpose of the Application for Extension of Transportation and Storage Cost Incentive Mechanism approved by the Commission.
- 8. Administrative costs of the program shall be 5% of the monies subject to the Application for Extension of Transportation and Storage Cost Incentive Mechanism remitted by MGE to MAAC and may be drawn by MAAC from the bank account funded pursuant to the Commission's approval of the Application for Extension of Transportation and Storage Cost Incentive Mechanism.
- 9. MAAC will provide a summary of the bank statements and MGE Extra Help program letters of direction, which shows total funds allocated, contributions funded by MGE and number of grants made from the MGE Extra Help program on a monthly basis. MAAC's responsibility for making monthly reports will survive termination of this Agreement and will continue until all remaining funds held in the bank account or

contributed during the term of this Agreement have been disbursed to eligible recipients, and accounted for in a final monthly report.

Executed this	day of	, 2002
Mid-Amer	ica Assistance Coa	alition, Inc.
Ву:	· · · · · · · · · · · · · · · · · · ·	,,
Executed this	day of	, 2002
Missouri Gas Energy,	a division of Sout	hern Union Company
Ву:		

Mid America Assistance Coalition Proposed Allocation of MGE Extra Help Funds August, 2002								
						8/13/2002 14:54		Proposed
		Allocation						
Agency	Location of Agency	%						
Bishop Sullivan Center	6435 Truman Rd	6.5%						
Community Assistance Council	10901 Blue Ridge Blvd	3.5%						
Community Services League	Independence	4.0%						
Della C. Lamb	500 Woodland	3.0%						
Don Bosco	531 Garfield	3.0%						
Economic Opportunity of St. Joe	St. Joseph, Mo	6.0%						
Economic Opportunity of St. Joe Economic Security Corp of SW	Springfield, Mo	6.0%						
East Meyer Community Association	6639 Wabash	3.0%						
Good Samaritan Center of Excelsior Springs	Excelsior Springs	2.0%						
	Grandview	2.0%						
Grandview Assistance Program	2641 Belleview Ave	2.5%						
Guadalupe Center	3810 Paseo	3.0%						
Housing Information Center	Fayette, Mo	1.0%						
Howard County Human Resources	Lee's Summit	2.0%						
Lee's Summit Social Services	1755 Jefferson St	3.0%						
Lutheran Mission of the Good Shepherd	4545 Benton	5.0%						
Metropolitan Lutheran Ministry-East	KC North	2.0%						
Metropolitan Lutheran Ministry-Northland	3031 Holmes	5.0%						
Metropolitan Lutheran Ministry-Central	Marshall, Mo	4.5%						
Missouri Valley Human Resources		1.5%						
Ozarks Area CAC	Joplin, Mo	2.0%						
Raytown Emergency Assistance Program	Raytown	3,5%						
Redemptorist Center	209 W. Linwood 3013 E. 9th St	4.0%						
Salvation Army-Bellefontaine		1.5%						
Salvation Army-Blue Valley	6618 Truman Rd	2.0%						
Salvation Army-Grandview	Grandview							
Salvation Army-Independence	Independence/Eastern Ja Co	2.0% 1.5%						
Salvation Army-Northland	KC North							
Salvation Army-Westport	500 W. 39th St	1.5%						
Seton Center	2816 E. 23rd St	5.0%						
Southside Activity and Service Center	7309 Troost	2.0%						
St. Therese Catholic Church	5814 Euclid	2.0%						
Van Horn Caring Community Center	Independence/Eastern Ja Co	1.5%						
West Central Mo. CAA	Appleton City, Mo	3.0%						
TOTALS		100.0%						

% to KC Metro Area % to Outside Metro Area

> Exhibit 2 of Revised Attachment |

78.0% 22.0%