

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation of
Customer Service Issues at
Spire Missouri, Inc.

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File No. GO-2018-0251

ORDER DIRECTING STAFF TO FILE A PROGRESS REPORT

Issue Date: September 10, 2018

Effective Date: September 10, 2018

The Commission opened this file on March 22, 2018, to facilitate Staff's investigation into Spire Missouri, Inc.'s service and billing practices for residential customers. The Commission will direct Staff to file a progress report regarding its investigation.

THE COMMISSION ORDERS THAT:

1. Staff shall file a progress report regarding its investigation no later than October 10, 2018.
2. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 10th day of September, 2018.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10th day of September 2018.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 10, 2018

File/Case No. GO-2018-0251

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first letters of each word being capitalized and prominent.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.