

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

JUN 26 2006

Name: Sheila Bruton
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Laclede Gas Co.
Respondent

COMPLAINT

Complainant resides at 7259 Delmar University City, Mo.
St. Louis, Mo. 63130
(address of complainant)

1. Respondent, Laclede Gas Co.
(company name)
of 123 Laclede Station St. Louis, Mo.
(location of company) 63119 is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

The bills I've received since 2004 to Sept. 2005 was an estimated bill. The bill that was sent to me is showing it to be estimated, not that I did not pay a bill but to say I didn't pay enough on the bill received, I did not get an actual reading until a new meter was installed, thought I do not see how I did not get a reading because my neighbor has actual, not estimated bills & they are side by side I do not fill as if though I should have to pay a bill that's considered estimated for 1 year and because Laclede feels as if thought I have not paid enough for a years service & the fact that they gave me an estimated bill for a year, I only paid what I was given to pay, then Laclede put me on a payment plan of 300.00 per mo. plus bill charge

3. The Complainant has taken the following steps to present this complaint to the Respondent:

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Name: Sheila Bruton
Complainant

vs.

Company Name: _____
Respondent

)
)
)
) Case No.

COMPLAINT

Complainant resides at _____
(address of complainant)

1. Respondent, _____
(company name)
of _____,
(location of company) is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

my service was shut off this year, I had to
pay 200.00 to have services restored, plus given
a disconnecting notice after bill for the mo of
May of 90.00 was paid, and I also would like to
know how can you read 1 meter, every month &
not read the other and they are side by side.

3. The Complainant has taken the following steps to present this complaint to
the Respondent: