

SAMPLE COMPLAINT FORM

Attach extra pages as necessary.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Church of Jesus & Hope (Business)
(Your name here)

Complainant,

v.

Spiral / Formerly Laclede
Gas
(Utility's name here)

Respondent,

File No.

(PSC fills this in)

COMPLAINT

1. Complainant resides at:

2865 Dividend Park Dr
(Address of complainant)

Florissant MO 63031
(City) (State) (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

(Address where service is provided, if different from Complainant's address)

(City) (State) (Zip Code)

3. Respondent's address is:

700 Market Street
(Address of complainant)

St. Louis MO 63101
(City) (State) (Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$
(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

The Church of Jesus & Hope under Brett Felber (owner) home-based business seeks that gas services remain active during complaint and after complaint.

Brett Felber is the owner of the Business in question (will provide documentation attached and there is no outstanding bills due as the bill of \$64.36 was paid on 1/18/18 credit card confirmation is 161816.

Spire is claiming that the business I own is not my business, they've sent a letter defaming not only my character, but business with slander and lies. We are seeking tape and transcript copies of established

7. The relief requested is appropriate because Respondent has violated a Service date form Spire to prove that Spire owners & statute, tariff, or Commission regulation or order, as follows: business opened a legitimate account and didn't misrepresent themselves

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

The business tax id business articles and owner all provided are registered to the address on file there for Spire Missouri Tariff Rule 14(1) CF doesn't apply as the business and owner gave factual information when applying for services

8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

We have supplied (attached) copies of federal tax id, along with Articles certificate showing proof of ownership to business.

Along with no current outstanding balance due as services a current and up to date as of 1/19/18. Current Bill attached was paid via credit card on Jan 18, 2018. Confirmation number is (161816).

Date 1/19/2018

Date _____

Signature of Complainant on Behal

Signature of Complainant

~~on Behalf of Church of Jesus Hope~~

314-225-4899
Complainant's Phone Number

Complainant's Phone Number

Brett Felber on Behalf of Church of Jesus & Hope
Complainant's Printed Full Name

Complainant's Printed Full Name

church of j and hope@gmail.com
Complainant's E-mail Address

Complainant's E-mail Address

Alternate Contact Number

Attach additional pages, as necessary. Attach **copies** of any supporting documentation. Do **not** send **originals** of any supporting documentation.