

Church Of Jesus & Hope  
2865 Dividend Park Dr  
Florissant, Missouri 63031

Laclede Gas/Spire  
Mr. Rick Zucker  
Mr. David Abernathy

Good morning, this is Brett with Church Of Jesus & Hope. It was presented from our mail carrier on 1/19/2018 a letter that was addressed to me and my wife directly. In the letter I noticed many discrepancies that need to be addressed, througholy and clearly as Spire's letter is not only discrimantory, if it filled with defamation, slander, libel, lies.

First and foremost, the account was created at 10:47am on December 26th, 2017. The Spire representative Steven, took a credit application under the business. With the principal owner/ (which is me) the account was approved as well since the address wasn't considered as a commercial property, the gentlemen told me directly that the account would be bill under residential rates allowed by the state and not commercial. I agreed, he told me about the deposits and went on his way. On the 27th service was turned on. Presented were copies of the federal tax id, along with the Secretary of State certificate, along with a copy of my Ordained Ministers License. As well the representative Steven had looked up the information provided by the Sectretary Of State.

I do not appreciate the continued harassment and threats from Spire or Mr. Zucker, along with the defamation and lies in this

letter, the false accusations, Such as receiveing "free gas services," the account is current and up to date paid. I have a receipt from my credit card company to show further proof, that the bill is paid. And it was paid prior to receiving any letter. So the free gas conclusion if false.

As of 1/19/18 I can no longer sit back and allow Mr. Zucker to continue to abuse his bar number or continue to make frivolous statements, defamation to try and ruin character, (as I own and operate a business' in the State), along with the rest of the slander and libel, which was provided in this letter.

Since April of 2017, I and my wife have been directly subjected to Mr. Zuckers, discrimination, defamation, slander, libel, lies, threats and continued harassment. Put along with the emotional stress that this has caused during this time.

If Spire and Mr. Zucker, personally don't give a apology for all the false accusations, defamation, slander, libel, lies, threats and harassment, that I've been exposed to from them over the course of the last 10 months, as well they don't stop with the continued defamation they continue to lie about by 1/23/18. I will have no other choice, but to explore the option of having my legal team file suit directly against Spire and Mr. Zucker personally for their continued defamation in the amount of \$50 million dollars for the recourse it will take from the defamation. In addition we are requesting the recorded copy of the phone

call that was taken from Spire on 12/26/2018. This will clarify that the account was set up proper on both Spire/ and the Church Of Jesus & Hope and there was no misrepresenting of any identity.

As well I'm exploring the option of filing a complaint with the MoBar about Mr. Zuckers, personal harassment and threatening letters in which he is taking advantage of his license in a manner to cause.

Spire needs to distinguish the difference between a home-based business, there is no laws in Missouri barring someone from establishing or trying to establish a business directly out of their residence in the State Of Missouri, which makes this letter address with violations under the Public Service Commission, null and void.

It is time for Mr. Zucker to stand up and take accountability for his frivolous, discriminatory, defamation, slanderous, libel actions. And it starts today.

I do not wish to discuss or engage in any further conversations with Mr. Zucker, if he is to wishes to discuss any further conversations they are to be addressed to the Missouri Public Service Commission. Any continued letters from Mr. Zucker/ Spire ,minus being regular bills to be paid for service for my home based business will be tendered as evidence of continued

threats and harassment.

Sincerely,

Brett Felber

A handwritten signature in black ink, appearing to be 'Brett Felber', written over the printed name.

Transcript Copies

Church Of Jesus & Hope

BI5856@hotmail (Lisa)

Missouri Public Service Commission

Rick Zucker