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Public Service Commission

May 7, 2010

John W. Holley  
4211 Mexico Gravel Road  
Columbia, MO. 65202

Missouri Public Service Commission  
Adjudication Division-Data Center  
P.O. Box 360  
Jefferson City, MO. 65102-0360

RE: File #GC-2010-0225  
Frances Ann Holley

I, John W. Holley file this complaint on behalf of my sister Frances Ann Holley. She lives at 532 West End Place Moberly, MO. 65270. This is her residence and her bill totally. She is totally responsible for her monthly bills. The only reason my name is on the account is because my sister (Frances) doesn't have any credit record or credit to show she ever had any utility service in her name.

I represent my sister in all her private and personnel matters as her P.O.A. (Power Of Attorney). I take care of her monthly bills, doctor appointments, prescriptions, home maintenance, lawn care etc.

I cannot however, represent my sister in any way regarding this complaint as this is a legal matter. I fully understand not being able to represent her in this matter because "I am not an attorney" per your instructions, rules and regulations.

I feel that my sister (Frances) is not mentally and physically capable in representing herself. I have decided not to place her in that abusive and difficult procedure. I have further decided not to hire an attorney to represent my sister because she cannot afford one.

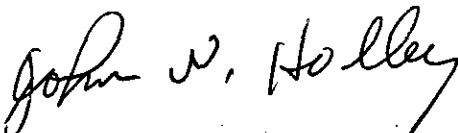
During "Discovery", I believe I turned in enough information to speak to this complaint and that you could have made an intelligent and just decision. However, during "Discovery" you turned in nothing, not a form, records, persons name, date, time or a work order pertaining to this complaint. Instead, you chose not to present or look at the evidence in this legal matter and use your own rules and regulations to deny this complaint.

My position remains the same until the evidence shows me different. Since this is a legal matter there has been no evidence from you presented during "Discovery" pertaining to this complaint.

Once again, there are two reasons why no one showed up for the hearing.

- (1) I couldn't represent my sister (Frances) in this matter because I am not an attorney
  - (2) My sister (Frances) is not capable mentally and physically to represent herself
- I strongly disagree with your reason for denying this complaint.

I can be reached at (573)474-1601 home or (573)489-1601 cell.



John W. Holley