

From: [Ann Kelly](#)
To: pscinfo@psc.mo.gov
Cc: [OPC Service](#)
Subject: Port Perry Proposed Increase File no. WR-2023-0006
Date: Saturday, June 17, 2023 2:58:54 PM

Dear Missouri Public Service Commission

I am writing with concerns regarding the proposed increase on water and sewer from Confluence Rivers. The increases they are requesting are extremely high, due not appear to be in line with the investment they have made to our Lake Perry community and will be an undue burden on homeowners.

Our community raised concerns in 2020 when we tried to purchase the utility company. We were concerned about lack of control and exorbitant price increases. Our 2020 concerns appear to be well founded as the proposed rate increases are 144% for water and 338% for sewer. This is outrageous. We have many residents on fixed income and this places an unreasonable burden on them, but really how can anyone afford these increases?

We have seen very little investment in our community other than a new fence, tree removal and a chlorinator. They may be spending money in other service areas, but we should not have to fund the rest of the state.

On a side note, last week I contacted Confluence with a question on how often our water is tested, they were unable to answer this question? I walked away feeling unsatisfied, unsafe and did not feel like they are committed to providing information or responsive to their customers.

As the first line of the Missouri Public Service Commission mission statement reads “ensure that Missourians receive safe and reliable utility services at just, reasonable and affordable rates”.

How can a 144% and 338% increase be considered reasonable or affordable? Confluence is a large for profit, please do not approve these increases. Please help our community. We urge you for a common sense response to these proposed increases.

Thank you for your service and consideration

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