



The Empire District Electric Company  
A Liberty Utilities Company  
Case No. ER-2019-0374  
MPSC Data Request – 0256

Data Request Received: 02/07/20  
Request No. 0256

Date of Response: 02/27/20  
Respondent: Janice Wright

Submitted by: Gary Bangert ([gary.bangert@psc.mo.gov](mailto:gary.bangert@psc.mo.gov)).

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**REQUEST:**

Please provide the meter reading staffing level and authorized staffing level on a monthly basis from January 2017 to 2020 YTD. If available, provide staffing levels for each service territory.

**RESPONSE:**

2017 – 2020 Authorized staffing level is 25 readers per month.

**Meter Reader Staffing Levels 2017-2020**

	2017	2018	2019	2020
January	23	21	21	17
February	22.5	20.5	21	17
March	22	19.5	21	
April	22.5	19	20	
May	23.5	20	20	
June	23.5	20	20	
July	24	21	20	
August	25	21	19	
September	24	21	18	
October	24	21	18	
November	23	21	18	
December	22	20.5	19.5	