## Missouri Public Service Commission

## Respond Data Request

Data Request No. Company Name	0063 Atmos Energy Corporation-Investor(Gas)	FILED
Case/Tracking No.	GR-2008-0364	APR 1 1 2011
Date Requested	10/9/2008	AFR I I CON
Issue	Revenue - Other Revenue Issues	Missouri Dublio
Requested From	Judy Dunlap	Missouri Public Service Commission
Requested By	Phil Lock	
Brief Description	Interruptions	
Description	If any interruptions to the Company's custom this ACA period, please list the following: da the interruption, names of customers interru- unauthorized volumes taken, any penalties a these customers, and the accounting treatm	te (s) and time of pted, any assessed against
Response	See attachment.	
Objections	NA	

The attached information provided to Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission if, during the pendency of Case No. GR-2008-0364 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the Atmos Energy Corporation-Investor(Gas) office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to Atmos Energy Corporation-Investor (Gas) and its employees, contractors, agents or others employed by or acting in its behalf.

Security : Rationale : Public NA

GR-2008.

http://pscprodweb/mpsc/commoncomponents/viewdocument.asp?DocId=935354302.

3/3/2011

## Missouri Public Service Commission/ Data Request Company Name Atmos Energy Corporation-Investor (Gas) Case/Tracking No.: GR- 2008-0364

Data Request No. 0063 Company Name Atmos Energy Corporation-Investor (Gas) Case/Tracking No. GR-2008-0364 Date Requested 10/9/2007 Issue Revenue - Other Revenue Issues Requested From Judy Dunlap Requested By Phil Lock Brief Description Interruptions

Description If any interruptions to the Company's customers occurred in this ACA period, please list the following: date (s) and time of the interruption, names of customers interrupted, any unauthorized volumes taken, any penalties assessed against these customers, and the accounting treatment of any penalty

Due Date 10/29/2008

On January 17, 2008 an E-mail was sent to the Company's Marketing Representatives in the Northeastern Missouri area cautioning of a cold blast affecting the Hannibal/Bowling Green area for Saturday, January 19, 2008. Because of operational problems with the Hannibal propane tank facility, the Company had limited peaking capacity. In order to protect the gas system, an on system OFO was issued for Saturday applicable to our transportation customers in Hannibal, Canton, Palmyra and Bowling Green. In addition a curtailment was issued for the Bowling Green Prison effective 9:00 a.m. Saturday, January 19, through 9:00 a.m. Sunday, January 20. This was a one day curtailment as weather conditions were predicted to be warmer on Sunday. The affected customers were contacted in compliance with our tariff and asked to hold to their noms.

In addition to Bowling Green Prison, the affected customers were General Mills, Intermet, Watlow Industries, and Hannibal Hospital. The charges associated with this curtailment were assessed on General Mills and Intermet. The OFO charges were on the January 2008 cashout back-up for these customers. The amounts were included in the cashout credit to gas costs in January.

Also on January 18, 2008, there was a gas line rupture in Kirksville affecting Truman State University and Hollister. These customers were curtailed until the rupture was repaired.

On May 11, 2008, the pipeline (MRT) in Piedmont had a fire at their station and had to cut the gas that feeds the town. The cause was suspected to be lightning.

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Rationale	NA	OV 81?	

Responded by: <u>B. Buchanan/J. Dunlap</u>