BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Aquila, Inc. dba)	
KCP&L Greater Missouri Operations Company)	
for Approval to Make Certain Changes in its)	Case No. HR-2009-0092
Charges for Steam Heating Service)	
)	

PUBLIC COUNSEL'S PROPOSED CUSTOMER NOTICE

COMES NOW the Office of the Public Counsel and in response to the Commission's Order and Notice states as follows:

- 1. On September 5, 2008, Aquila, Inc., doing business as KCP&L Greater Missouri Operations Company filed a general rate increase case.
- 2. On September 12, the Commission issued its Order and Notice, which directed Public Counsel to submit a proposed local public hearing places and dates, and a proposed customer notice, no later than October 22. A number of the parties are still discussing a number of issues (the true-up date, testimony filing dates, etc.) that will have a bearing on the dates for local public hearings. Those discussions are unlikely to be completed by October 22, and Public Counsel anticipates that the parties will request additional time to file proposed procedural schedules.
- 3. Public Counsel submits the following draft customer notice in response to the Commission's September 12 order. Because the Commission has not yet set the dates, times, or locations for the local public hearing, there are necessarily some blanks in the proposed notice.

IMPORTANT NOTICE

Aquila, Inc., doing business as KCP&L Greater Missouri Operations Company, has filed revised steam service tariff sheets with the Missouri Public Service Commission (PSC) which would increase the Company's Missouri jurisdictional annual gross revenues by approximately \$1.3 million, or approximately 7.7%.

A local public hearing has been set before the PSC from [DATE, TIME AND LOCATION HERE]. If you wish to comment or secure information, you may contact the Office of the Public Counsel, Post Office Box 2230, Jefferson City, Missouri 65102, telephone (866) 922-2959, email opcservice@ded.mo.gov or the Missouri Public Service Commission, Post Office Box 360, Jefferson City, Missouri 65102, telephone 800-392-4211, email pscinfo@psc.mo.gov. The Commission will also conduct an evidentiary hearing at its offices in Jefferson City April 27, 2009, through May 1, 2009, beginning at 9:00 AM.

The buildings where the hearings will be held meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

WHEREFORE, Public Counsel respectfully requests that the Commission approve the proposed customer notice substantially as included herein, subject to modification as necessary once the Commission determines the date, time and location for the local public hearing.

Respectfully submitted,

OFFICE OF THE Public Counsel

By: /s/ Lewis R. Mills, Jr.

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been emailed to all parties this 22nd day of October 2008.

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