

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Staff's Investigation of )  
Spire STL Pipeline's Application at )  
FERC for a Temporary Certificate to )  
Operate. )

**Case No. GO-2022-0022**

**STAFF’S RESPONSE TO THE COMMISSION’S  
ORDER REQUIRING SPIRE  
TO TAKE CERTAIN ACTIONS**

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Response to the Commission’s Order Requiring Spire to Take Certain Actions*, states herein as follows:

1. On November 18, 2021, the Staff filed its *Motion for an Order Requiring Spire to Take Certain Actions*.

2. The Commission granted Staff’s *Motion* on the same day and ordered various actions by both Spire and Staff, including: “Spire Missouri shall prepare a letter to each customer in its Spire East service area that explains the gas supply situation for the upcoming winter heating season as accurately as possible; how future communication will be made available, and suggested voluntary actions that customers may take to help reduce gas consumption when temperatures fall. Spire Missouri shall submit drafts, including Public Service Announcements providing the same message to Staff for review and approval no later than 5:00 P.M. on November 19, 2021; all in order to allay public fears and concerns.”

3. In the same order, the Commission directed Staff to “file a notice in this case no later than November 22, 2021, indicating whether Spire has complied and describing when the notification to customers will be done.”

4. Staff now advises the Commission that Spire complied with its Order of November 18, 2021, as directed.

5. Staff continues to review and edit the draft letter and public service announcement (“PSA”) provided by Spire in order to ensure that both items are accurate.

6. Staff and Spire expect that the draft letter and PSA will be communicated to the public later this week or, at the latest, at the beginning of next week.

**WHEREFORE**, Staff prays that the Commission will accept this *Response* to its order; and will grant such other and further relief as is just in the circumstances.

Respectfully submitted,

/s/ Kevin A. Thompson

**KEVIN A. THOMPSON**

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### **Certificate of Service**

The undersigned hereby certifies that a true and correct copy of the foregoing has been served, by hand delivery, electronic mail, or First Class United States Mail, postage prepaid, on this **22<sup>nd</sup> day of November, 2021**, to all parties of record herein pursuant to the Service List maintained by the Commission’s Data Center.

/s/ Kevin A. Thompson