## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Union Electric Company, d/b/a AmerenUE, for Authority to File Tariffs Increasing Rates for Natural Gas Service Provided to Customers in the Company's Missouri Service Area

File No. GR-2010-0363

#### ORDER SETTING LOCAL PUBLIC HEARINGS

Issue Date: September 7, 2010

Effective Date: September 7, 2010

On June 11, 2010, Union Electric Company, d/b/a AmerenUE filed tariffs to increase rates for natural gas service. The Commission will set local public hearings to gather public opinion about AmerenUE's requested rate increase. To facilitate this effort, the Commission will direct that AmerenUE send notice of the local public hearings to its customers. The language of the customer notice shall mirror the language set out in the parties' joint proposed procedural schedule.

#### THE COMMISSION ORDERS THAT:

1. The Commission shall hold local public hearings on the following dates and in those corresponding places. All hearings will begin with a question and answer session at 5:30 p.m. with a formal, on-the-record hearing to immediately follow:

November 22, 2010	John Glenn Auditorium Dempster Hall Southeast Missouri State University Corner of Henderson and New Madrid Streets Cape Girardeau, Missouri
November 23, 2010	Board Room Wentzville School District Central Office 1 Campus Drive Wentzville, Missouri

November 29, 2010	Activities and Recreation Center Meeting Room A 1701 West Ash Street Columbia, Missouri
November 30, 2010	Governor Office Building 200 Madison Street Room 310 Jefferson City, Missouri
December 1, 2010	ITV Room Telecommunication Community Resource Center 2900 Dorelli Lane Mexico, Missouri

2. Union Electric Company d/b/a AmerenUE shall send the following notice, via

bill insert, to customers regarding the local public hearings at least 15 days prior to the first

hearing:

AmerenUE is asking the Missouri Public Service Commission (PSC) for approval to increase its natural gas service rates by \$11.9 million. If approved, monthly bills for average residential customers with 55 Ccf of monthly usage would increase by approximately \$7.25. This impact would vary for each customer depending on that customer's monthly usage. It is important to note that this rate case primarily involves non-gas costs, including operating and maintenance expenses and a return on investment in plant (such as natural gas mains and service lines that carry natural gas to the customer's home and business.) The rates that wholesale suppliers charge AmerenUE for natural gas are not regulated by the Missouri Public Service Commission and therefore are not part of this rate case. Those rates are covered in the Purchased Gas Adjustment, which makes up approximately 65 to 70 percent of a typical customer's monthly bill.

AmerenUE also proposes to raise rates for its General Service Class by 12% or 14%, and to reclassify General Service customers into either a Small General Rate or Large General Service Rate depending on the capacity of the equipment installed at the customer's premise.

Customers in the interruptible and transportation rate classes should contact AmerenUE for an explanation of the proposed rate changes to those classes of service. The PSC will conduct an investigation to determine if the proposed rates are just and reasonable. The PSC has the authority to approve rates that are higher or lower than the company's request depending on the results of the investigation.

The PSC will hold local public hearings at which customers will have an opportunity to present comments to the PSC commissioners about the rate increase request. Public comment hearings have been set before the PSC as follows:

November 22, 2010	Cape Girardeau
	[address]
November 23, 2010	Wentzville
	[address]
November 29, 2010	Columbia
	[address]
November 30, 2010	Jefferson City
	[address]
December 1, 2010	Mexico
	[address]

# An information and question-and-answer session will be held at 5:30 p.m., with the formal, on-the-record hearing beginning immediately thereafter.

If you are unable to attend a live public hearing and wish to make written comments or secure additional information, you may contact the Office of the Public Counsel, P.O. Box 2230, Jefferson City, Missouri 65102, telephone 866-922-2959, e-mail, <u>opcservice@ded.mo.gov</u>. You may also contact the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, telephone 800-392-4211, e-mail <u>pscinfo@psc.mo.gov</u>. Please reference Case No. GR-2010-0363.

Comments may also be registered in the case using the Commission's electronic filing and information system at <u>https://www/efis.psc.mo.gov/mpsc/Comments.html</u>. Please be aware that all public comments are viewable by the public. If submitting comments, please reference Case No. GR-2010-0363.

The Commission will also conduct an evidentiary hearing at its office in Jefferson City on February 7-11, 2011, beginning at 8:30 a.m. The hearings and local public hearings will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

3. This order shall become effective upon issuance.

### **BY THE COMMISSION**

Steven C. Reed Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240 RSMo.

Dated at Jefferson City, Missouri, on this 7th day of September, 2010.