

FILED<sup>3</sup>

Nov. 21, 2006  
Case # EC-2007-0146

NOV 22 2006

To Whom it May Concern,

Missouri Public  
Service Commission

I am sending this at the request of my co-worker Cheryl. Fabulae as she has been hospitalized since Friday with pneumonia & bronchitis. Cheryl's husband asked I send this as apparently someone from KCP&L called her home this morning at around 10:30AM and asked that she return his call "at her convenience". Cheryl would like to have the opportunity to continue with her complaint but she is too ill at this time to participate. Cheryl asked that I also make mention that she received a bill from KCP&L Friday for \$130.00 for service from 10/12/06-11/12/06 which she has had no service since 10/06/06. For what it's worth EVERYONE here at the college think you people should have criminal charges brought against you for what you have done to this poor woman and her family! All she ever asked was to allow her to pay her bill with an amount they can manage and KCP&L and you refused. I don't know if you are aware but she does not own a computer or a cell phone they don't even own a car! Even the humane society would rescue a pet if it was left in the cold with no food yet you all can treat a humane being in this manner! Shame on you!!

Sincerely,

Kim Hickman  
816-303-7793



### North Kansas City Campus

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☒ URGENT ☐ FOR REVIEW ☐ PLEASE COMM

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