

Household Assistance Grant Status

Dear Rebecca Shepherd,

After reviewing your application that was submitted for electric assistance, Bishop Sullivan Center/St. James Place has denied your assistance at this time do to the following reasons:

- ☐ Incomplete – Application was not completely filled out.
- ☐ Your answers were different than the records indicate. (For example, you say you made a payment last month to the utility company, but when we checked, the utility company had no such record of the payment.) We do check your answers for accuracy.
- ☐ Your explanation for your need or for your plan for recovery was insufficient or *undocumented* (for example, you say you were robbed, but have no police report).
- ☐ Payment has not been made towards the utility or rent within the past 90 days.
- ☐ Not living in residence for more than 90 days. (Rental Assistance Only)
- ☐ Have received assistance from Bishop Sullivan Center/St. James Place less than 18 months ago.
- ☐ Have received numerous financial assists from other agencies in the past 12 months.
- ☐ Unable to reach you by phone to ask clarifying questions.
- ☐ Have reached the maximum amount of assistance that can be given here at Bishop Sullivan Center/St. James Place. (Three times in a life time help.)
- ☐ Utility service has been off for more than 90 days.
- ☐ No income in the past 30 days.
- ☒ Other:
Amount needed is too high \$1,891.00, our assistance would not resolve your emergency.

This grant has now expired and is no longer valid. You may reapply if needed.

Thank you.

BISHOP SULLIVAN CENTER / ST. JAMES PLACE