

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Stephen D. Chanerl,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2009-0132
)	
Laclede Gas Company,)	
)	
Respondent.)	

STAFF REPORT

COMES NOW Staff of the Public Service Commission of Missouri (Commission), and for its Report, states:

1. In its October 14, 2008, *Notice of Complaint and Order Directing Filing*, the Commission directed Laclede Gas Company (Laclede or Company) to file its answer to the above-captioned complaint by November 13, 2008, and Staff to file its report of its investigation by November 24, 2008. Laclede timely filed its answer on November 13, 2008.

2. The Staff has contacted Mr. Chanerl during its investigation of the cause of this complaint and now submits its Report concerning the results of its investigation and its findings, attached hereto as Appendix A, marked Highly Confidential, and incorporated by reference herein. Because the Staff's Report contains personal billing information, it is marked Highly Confidential (HC) in accordance with Commission Rule 4CSR 240-2.070(10).

3. Based on the results of Staff's investigation of this matter and for reasons more clearly explained in its Report, the Staff has found no violation on the part of Laclede of Commission rules or Company tariffs regarding the bills it issued to Complainant.

WHEREFORE, the Staff submits its Report pursuant to the Commission's order and respectfully requests the Commission accept its Report.

Respectfully submitted,

/s/ **Robert S. Berlin**

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel of record and the complainant this 21st day of November 2008.

/s/ **Robert S. Berlin**