

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Staff of the Missouri Public)	
Service Commission,)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2011-0045</u>
)	
Southern Missouri Gas Company, L.P.,)	
d/b/a Southern Missouri Natural Gas,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Issue Date: August 24, 2010

Southern Missouri Gas Company, L.P.
P.O. Box 847
500 West 19th
Mountain Grove, Missouri 65711

CERTIFIED MAIL

On August 23, 2010, the above-titled complaint was filed with the Missouri Public Service Commission, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainant is also willing to submit to voluntary mediation. If Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If Complainant declines the opportunity to seek mediation, Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the address listed within the enclosed complaint. A copy of this notice has been provided to the Complainant.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 24th day of August, 2010.

Pridgin, Senior Regulatory Law Judge

Copy to: Kevin Thompson, Esq.
Staff of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102