

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Renee Anderson,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2008-0176</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT**

Issue Date: November 27, 2007

Legal Department  
Laclede Gas Company  
720 Olive Street, Suite 1520  
St. Louis, Missouri 63101  
**CERTIFIED MAIL**

On November 21, 2007, Renee Anderson filed a complaint with the Missouri Public Service Commission against Laclede Gas Company. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070(7), Laclede has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on November 27, 2007, Laclede's response is due by Thursday, December 27, 2007.

In the alternative, Laclede may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. If the Commission receives a request for mediation, the 30-day time period for filing an answer or notice of satisfaction will be tolled while the Commission determines whether the complainant is also willing to mediate. If the complainant agrees to mediation, the time for Laclede to file an answer or notice of satisfaction will be suspended until the mediation is finished. Additional information regarding the mediation process is enclosed.

If the complainant does not wish to mediate, Laclede will be notified in writing that the tolling has ceased and will also be told when to file its answer or notice of satisfaction. That response will usually be due at the end the remaining portion of the original 30-day period.

All pleadings, including the answer, must be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy must be served upon the complainant at the address listed within the enclosed complaint. A copy of this notice has been mailed to the complainant.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a faint, circular official seal of the Public Service Commission.

Colleen M. Dale  
Secretary

(S E A L)

Dated at Jefferson City, Missouri,  
on this 27th day of November, 2007.

Voss, Regulatory Law Judge

Copy to: Michelle Whitaker Smith  
4144 Lindell Blvd., Suite 407  
St. Louis, Missouri 63108  
Attorney for Complainant