

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Name:

RAP Freeman AN IV
Complainant

VS.

Case No.

Company Name:

LA CleDe GAS CO
Respondent

FILED
August 15, 2008
Data Center
Missouri Public
Service Commission

COMPLAINT

Complainant resides at

3608 MONTANA 3 West

(address of complainant)

1. Respondent,

LA CleDe GAS CO
(company name)

of

(location of company)

ST. LOUIS MO

is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2: As the basis of this complaint, Complainant states the following facts:

- LA CleDe "D.C." DISCONNECTED ME FOR
"JUST A IV ESTIMATE"
- 1 THAT OBVIOUSLY THIS IS A PRACTICE THAT MUST STOP
- 2 WHEN THE BILL WAS MADE ACTUAL THEN D.C.
ME FOR LESS THEN \$150.00 THAT IS FAR
SMALL AN AMOUNT TO D.C. SOME ONE MUST STOP
- 3 THE PRACTICE OF SENDING MINIMUM BILLS IS
LEFT & MUST STOP
- 4 USEAGE equals NO NEED TO PAY 11/11/11
RECONNECT FEE OF \$62.00 WAY WAY WAY TOO
HIGH \$25, \$30, \$35, BETTER
- 5 THE PRACTICE OF RECONNECTING HE HAD 15-20-25 MEN THAT IS WAY

FOR EACH
OR
HARGE
PER
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ce

I state it to be of value of \$20, \$25, \$30. DOLLARS TOP
MAY NOT \$62.00

Keep the Account Number the Same Before
& After Someone Gets P.L. when some one makes
payments ELECTRONICLY MEANING NOT AT
SUNSHINE or DIERS or NOT PAPER CHECK BY
SMALL BANK & NOT IN PERSON PERSONAL

The CURRENT system of BOTH UTILITIES HAVING JUST
2 RATES (A HIGH) & FLIP FLOPPING BETWEEN THOSE
FOR ALTERNATING 6 MONTH PERIODS MUST STOP
3

EACH UTILITY MUST FIND A 3RD RATE BETWEEN HIGH & LOW
AN AVERAGE OR MIDDLE RATE & CHARGE IT FOR THE
MODERATE & TEMPERATE MONTHS OF APR MAY OCT NOV

APR MAY OCT NOV NEED TO BE FOUR MONTHS OF BOTH UTILITIES
CHARGING SOMETHING LESS THAN MAX & MORE THAN MIN

WHEREFORE, Complainant now requests the following relief:

1. ELIMINATE P.C. FOR JUST ESTIMATES
2. RAISE LEVEL OF P.C. ON
ACTUAL BILL TO \$250.00 OR \$300.00 OR \$350.00
3. STOP MINIMUM BILLING NO VIE EGUES NO MONEY SENT
4. \$ 2.00 RECONNECT FEE IS TOO HIGH THAT IS A
15-25 MINUTE TASK & IS \$30.00, IS APPROPRIATE
5. THE PRACTICE OF CHANGING ACCOUNT NUMBER FOR NO GOOD
REASON NEEDS TO STOP WHEN SOME ONE IS MAKING DISCREET

Date

Signature of Complainant

payments The Account Number Change slows that

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Process one account number even after moving
one person and one account number even after moving & getting
P.C. once or twice or more times