

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

STEPHEN D. CHANERL,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2009-0132
)	
LACLEDE GAS CO.)	
)	
Respondent.)	

**ORDER
To Show Cause**

Issued: January 2, 2009

Effective: January 2, 2009

The Missouri Public Service Commission orders Stephen D. Chanerl to show cause why the Commission should not dismiss the complaint. The Commission will not dismiss the complaint if Mr. Chanerl intends to pursue it. But if Mr. Chanerl intends to pursue the complaint, the Commission must receive a response to this order no later than January 23, 2009.

A. Procedure So Far

Mr. Chanerl filed the complaint against Laclede Gas Company on October 10, 2008, alleging that his gas bill was inaccurate. On November 13, 2008, Laclede Gas Co. filed its answer. The Commission's staff ("Staff") filed its recommendation on November 21, 2008.

By letter dated December 1, 2008, the Commission sent Mr. Chanerl a reply form to help the Commission process the complaint. The reply form

included instructions on how to fill it in and return it to the Commission. The instructions stated:

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than December 15, 2008. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

The reply form was due on December 15, 2008. As of the date of this order, Mr. Chanerl has not returned the reply form to the Commission.

By letter dated December 17, 2008, the Commission again asked Mr. Chanerl to return the reply form. The letter stated:

If you need more time to work on your case, please feel free to ask. On the other hand, you may simply decide not to pursue your complaint. Either way, please respond to this letter no later than December 24, 2008.

As of the date of this order, Mr. Chanerl has not responded to that letter.

B. Next Steps

Mr. Chanerl's failure to respond to Commission correspondence suggests that Mr. Chanerl no longer intends to pursue the complaint. If Mr. Chanerl no longer intends to pursue the complaint, the Commission will dismiss it. Before the Commission dismisses the complaint, Mr. Chanerl may show cause why the Commission should not dismiss the complaint.

To show cause why the Commission should not dismiss the complaint, Mr. Chanerl must respond to this order by stating that Mr. Chanerl intends to pursue the complaint. If Mr. Chanerl does so, we will schedule a hearing to gather evidence on which to decide the complaint. Mr. Chanerl may participate in the

hearing in different ways, including attending in person at a location in St. Louis, or presenting evidence and argument by telephone.

But if Mr. Chanerl does not respond to this order by stating that Mr. Chanerl intends to pursue the complaint, the Commission will assume that Mr. Chanerl no longer intends to pursue the complaint, and may dismiss the complaint.

THE COMMISSION ORDERS THAT:

1. Stephen D. Chanerl shall respond to this order by stating whether he intends to pursue the complaint.
2. The Commission must receive Stephen D. Chanerl's response to this order no later than January 23, 2009.
3. This order shall be effective immediately upon issuance.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Jordan, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 2nd day of January, 2009.