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KEVIN A. THOMPSON  
General Counsel

December 16, 2008

Yvonne Ferguson  
1515 E. 58<sup>th</sup> Street  
Kansas City, MO 64110

Case No. GC-2009-0138

Dear Ms. Ferguson:

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by Missouri Gas Energy and the Missouri Public Service Commission ("PSC") staff who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than **January 5, 2009**. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,

*/s/ Ronald D. Pridgin*

Ronald D. Pridgin  
Senior Regulatory Law Judge

Enclosure