BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Bridgette Young,

Complainant,

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Case No. GC-2010-0248

Laclede Gas Company,

Respondent.

ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: June 14, 2010

Effective Date: June 14, 2010

On March 3, 2010, Bridgette Young filed a complaint against Laclede Gas Company. According to the complaint, Laclede has overcharged her and she asks for a credit of an unspecified amount on her bill. Laclede denies her allegations. Staff filed a report on May 10 that stated that Laclede has not violated any statute, rule, or its tariffs.

On June 1, 2010, Staff filed a Proposed Procedural Schedule. Commission Rule 4 CSR 240-2.080(15) allows parties ten days to respond to pleadings. No parties responded to Staff's pleading within ten days; therefore, the Commission will consider Staff's proposed schedule unopposed. The Commission finds Staff's Proposed Procedural Schedule reasonable, and will adopt it.

THE COMMISSION ORDERS THAT:

- 1. The Staff of the Commission's Proposed Procedural Schedule is adopted.
- 2. The procedural schedule is ordered as follows:

Evidentiary Hearing

August 18, 2010 10:00 a.m. 3. The hearing will be held at the Commission's offices in the Governor Office Building, Room 310, 200 Madison Street, Jefferson City, Missouri, a facility that meets the accessibility standards of the Americans with Disabilities Act (ADA). Any person who needs additional accommodations to participate in the hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

- 4. The parties are directed to comply with the conditions set out in this order.
- 5. This order shall become effective on June 14, 2010.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Ronald D. Pridgin, Senior Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 14th day of June, 2010.