4371 West Belle Place St. Louis, Missouri October 20, 2005

Public Service Commissioner Case No. GC-2005-0487 Secretary Of Commissioner/Colleen Dale Jefferson City, Mo. 65102 FILED²

OCT 2 6 2005

Missouri Public Service Commission

ATTN: Judge Morris Woodruff

In the meeting with Rick Zucker. Assist. Gen Counsel, on September 28, 2005 - We were unable to agree on the amount Mr. Zucker wanted to collect.

He continues to report first and second floors as separate accounts. In 1986 one Furnace and one Meter existed, which was the gas source for all three floors. Approximately 1993 a separate Heating/Cooling system was installed for each floor. He also has record of a tenant named John Parte with service turn on date January 1990, and turn off date May 1990. No balance was revealed. I request Mr. Zucker reveal the balance of John Parte account owed. This should include account balance, date of service, and account number. It appears that the Gas Co. is attempting double collecting. I have another example of attemps to double collect - documentation can be forwarded if necessary.

Further, if the Gas Co. had accurate billing records, information requested by ATTY. Donnell Smith, and ordered by Judge Steven Ohlner to provide me with account numbers, names, and amounts dated February 22, 2005 would have been responded to.

The Gas Co. has not shown me a bill with a balance for Boyce Conway. I have seen listings and microfilms that are not legible. In reviewing the above, I see no evidence of accurate information.

for Boyce Conway

* except the 1988 bill