

RECEIVED

AUG 08 2005

4371 West Belle Place
St. Louis, Missouri 63108

July 29, 2005

Adjudication Division
Public Service Commission

FILED

AUG 08 2005

Missouri Public
Service Commission

Colleen M., Dale
Secretary of the Public Service Commission
P. O. Box 360
Jefferson City, Mo. 65102-0360
ATTN: Judge Morris Woodruff
Senior Regulatory Law Judge

In response to Laclede Gas answer to complaint, numerous erroneous statements are as follows:

- Para 1. Debt incurred between 1986-1988 - see bill attached showing balance of \$907.83, dated 11-21-88.
- Para 3. Boyce was never a customer on the first floor. I never lived on the second floor or any floor at 4369 W. Belle Pl.
- Para 4. Mr. Rick Zucker is incorrect in his assumption. THERE WAS NEVER A SPACE HEATER USED. There are three apartments. In 1986 one STEAM/BOILER RADIATOR that serviced heating and hot water to all three (3) floors.
- Para 5. No Landlord's unit existed. Cooking was done on the first, second, and third floors. (3 stoves/ranges)
- para 6, 7, 8, dates, amounts are all mixed up. After December 1988, Mr Conway did not reside at 4369 W. Belle Pl. See attached verification from the Social Security Office. There were many other persons residing in three apartments.
- Para 10. In March 1991, no order was given to change my name to that of Mr. Conway. Neither Boyce Conway or I lived at 4369 W. Belle, and we did not need the service.
- Para 11. Ms. Stewart did not initiate service at 8427 Bayberry Dr in August 1992. I received service from June 1971 until June 2000.
- Para 12. According to Laclede Gas statement, prepared by L. C. Cotton, this account was charged off October 23, 1991. Collection attempts ceased approximately this time frame.
- Para 14 - ANSWER - Laclede Gas admits being without sufficient information to state exactly where Mr. Conway lived at times between 1986 and 1991. He is one of other tenants sharing the bill of account balance \$907.83 dated 11-21-88. A portion of this amount is all he is accountable for - See statement from Social Security which verifies his addresses as stated.

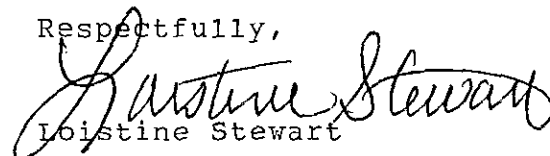
In conclusion, I contacted Ellsworth Ware to resolve this dispute. He was unable to do so. He kept informing me that after one or two conversations with Joe Gallagher, he would not return his calls. Mr. Ware wrote him a letter in July 13, 2004, and no response. He wrote him again in December 8, 2004. NO RESOLUTION

I also contacted Donnell Smith, Esq. He requested names and account numbers for the time frame stated. I took this letter to Judge Steven Ohlner Court on February 23, 2005 (copy enclosed) I NEVER RECEIVED A RESPONSE.

Laclede Gas has a pattern of transferring someone else bill to another person account. EXAMPLE: A tenant moved from one location to another, address 4262 West Belle Pl. The previous customer had a large balance even though they had moved - the present customer received someone prior balance with a disconnect notice. He informed the company he has not incurred that debt.

Judge Woodruff, I believe in honoring my debts, and we should all honor our debt. I feel that the Gas Co, did not respond to me or the Attorneys by forwarding names, account numbers, and dates that they do not have the facts. Beginning the first month of January 1989 Boyce Conway was not a customer at 4369 W.Belle Pl, and he was neither a resident.

Respectfully,


Loistine Stewart

Copy Furnished
Rick Zucker, Assistant General Counsel
Laclede Gas Co.

Elsworth
Ware

Laclede
Gas

720 OLIVE
ST. LOUIS, MO. 63101
621-6960



STATEMENT OF PAYMENT ARRANGEMENTS

COLD WEATHER RULE

See the reverse side of this form for a statement of the terms applicable to the payment arrangements you have made with the Laclede Gas Company.

SERVICE ADDRESS (SAME AS BELOW IF BLANK)

B. Conway

4369 West BELLE, IFC

ST LOUIS, MO 63108

City

State

Zip

No Phone

PHONE

Account Balance \$

*907.83

First Payment of \$

227

Due by

11-29-88

Monthly Income \$

500

Customer agrees to seek financial assistance in paying bills for gas service.

SAH

LACLEDE GAS REPRESENTATIVE

11-21-88

DATE

CUSTOMER COPY - PLEASE KEEP FOR YOUR RECORDS

V

F 1780

Social Security Administration

Date: April 18, 2005
Claim Number: 491-58-4214DI

Name: BOYCE P CONWAY

BOYCE P CONWAY
4371 WEST BELLE
ST LOUIS, MO 63108-2614

You asked us for information from your record. The information that you requested is shown below. If you want anyone else to have this information, you may send them this letter.

Other Important Information

For the period 01/01/89 to 12/01/04 you received a total of \$75063.95 in Supplemental Security Income benefits.

Payment dates and amounts are as follows:

Month	Payment	Month	Payment	Month	Payment
01/01/89	\$368.00	05/01/94	\$446.00	09/01/99	\$500.00
02/01/89	\$368.00	06/01/94	\$446.00	10/01/99	\$500.00
03/01/89	\$368.00	07/01/94	\$446.00	11/01/99	\$500.00
04/01/89	\$368.00	08/01/94	\$446.00	12/01/99	\$500.00
05/01/89	\$368.00	09/01/94	\$446.00	01/01/00	\$512.00
06/01/89	\$368.00	10/01/94	\$446.00	02/01/00	\$512.00
07/01/89	\$368.00	11/01/94	\$446.00	03/01/00	\$512.00
08/01/89	\$368.00	12/01/94	\$446.00	04/01/00	\$512.00
09/01/89	\$368.00	01/01/95	\$458.00	05/01/00	\$512.00
10/01/89	\$368.00	02/01/95	\$458.00	06/01/00	\$512.00
11/01/89	\$368.00	03/01/95	\$458.00	07/01/00	\$512.00
12/01/89	\$368.00	04/01/95	\$458.00	08/01/00	\$512.00
01/01/90	\$386.00	05/01/95	\$458.00	09/01/00	\$512.00
02/01/90	\$386.00	06/01/95	\$458.00	10/01/00	\$512.00
03/01/90	\$386.00	07/01/95	\$458.00	11/01/00	\$512.00
04/01/90	\$386.00	08/01/95	\$458.00	12/01/00	\$512.00
05/01/90	\$386.00	09/01/95	\$458.00	01/01/01	\$530.00
06/01/90	\$386.00	10/01/95	\$458.00	02/01/01	\$530.00
07/01/90	\$386.00	11/01/95	\$458.00	03/01/01	\$530.00
08/01/90	\$386.00	12/01/95	\$458.00	04/01/01	\$530.00
09/01/90	\$2,960.24	01/01/96	\$470.00	05/01/01	\$530.00

SOCIAL SECURITY ADMINISTRATION

3

Date: April 22, 2005
Claim Number: 491-58-4214A
491-58-4214DI

CONWAY BOYCE
4371 W BELLE PL
ST LOUIS MO 63108

You asked us for information from your record. The information that you requested is shown below. If you want anyone else to have this information, you may send them this letter.

Other Important Information

OTHER ADDRESSES USED; 8427 BAYBERRY ST LOUIS, MO. 63134.

If You Have Any Questions

If you have any questions, you may call us at 1-800-772-1213, or call your local Social Security office at 314-361-3220. We can answer most questions over the phone. You can also write or visit any Social Security office. The office that serves your area is located at:

SOCIAL SECURITY
5669 DELMAR BLVD
ST LOUIS, MO 63112

If you do call or visit an office, please have this letter with you. It will help us answer your questions.

OFFICE MANAGER

Laclede Gas Company Customer Statement

Acct. No. 483867-005 Date of Payment 4-8-02 Current Date 4-8-02Name Boyce ConwayAddress 4369 West Belle Ave

City _____

State _____

ZIP Code 63108☐ Current Bill☒ Final Bill Chg OFF 10-23-91☐ Advance Deposit

5799134 \$6000.00 00408020483867005

Service Address _____

Prepared By L.C. Otten

PAYMENT:

☒ Cash☒ Check☐ Money OrderGas Only \$ 6,005.00

Jobbing _____

Merchandise _____

Insulation _____

Remote Index _____

Deposit _____

Dollar Help _____

Insurance _____

Cov Code _____

TOTAL

\$ 6,005.00

Payment

Received By _____

Title _____

THE COCHRAN FIRM-ST. LOUIS

**COCHRAN, CHERRY, GIVENS, SMITH,
CALDWELL & SINGLETON, LLC**

Johnnie L. Cochran, Jr. ^{3,5,8}
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Richard N. Singleton, Jr. ^{3,4}
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J. Keith Givens ¹
Jock A. Smith ^{1,5,6,8}
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Ellsworth D. Ware, III ^{4,6}

1010 Market Street, Suite 1540
St. Louis, Missouri 63101
Telephone (314) 421-0077
Facsimile (314) 421-5377
(e): chslaw@mindspring.com

OF COUNSEL
Freeman R. Bosley, Jr. ⁴
Bradley Herrin ^{3,4}
MacArthur Moten ^{3,4}

LICENSED IN:

¹Alabama
²California
³Illinois
⁴Missouri
⁵New York
⁶Tennessee
⁷Virginia
⁸Washington, D.C.

July 13, 2004

Joe Gallagher
Laclede Gas Counsel
720 Olive Street
St. Louis, MO 63101

**RE: Boyce Conway-4369 West Belle Pl.
St. Louis, MO 63108**

Dear Mr. Gallagher:


Enclosed is a copy of a billing statement sent to Mr. Conway in November 1988 for \$907.83 for utility services at the above address. Also enclosed is a recent billing statement on the same address for \$6,296.26.

There seems to be a wide discrepancy on the exact arrears owed for services at this address. Mr. Conway moved from the 4369 West Belle Place permanently in January 1989 and should only owe the first amount in full. However, Laclede is still sending him statements for the second amount to his present address, as shown in the third enclosed statement.

Please advise me on arrangements to be made for payment of \$907.83 to close Mr. Conway's old account and for the immediate cessation of apparently erroneous billing statements to the present address.

Thank you for your attention to this matter. I look forward to hearing from you soon.

Sincerely,


Ellsworth D. Ware, III
Attorney at Law

cc: Loistine Stewart

THE COCHRAN FIRM-ST. LOUIS

COCHRAN, CHERRY, GIVENS, SMITH, CALDWELL & SINGLETON, LLC

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LICENSED IN:

¹Alabama
²California
³Illinois
⁴Missouri
⁵New York
⁶Tennessee
⁷Virginia
⁸Washington, D.C.

December 8, 2004

Joe Gallagher
Laclede Gas Counsel
720 Olive Street
St. Louis, MO 63101

**RE: Boyce Conway-4369 West Belle Pl.
St. Louis, MO 63108**

Dear Mr. Gallagher:

I have not heard from you in response to the enclosed earlier letter sent to your attention last July.

My client offers to resolve the indicated debt of \$907.83 by payment of \$300.00.

Please advise if this settlement is acceptable. I look forward to hearing from you soon.

Sincerely,



Ellsworth D. Ware, III
Attorney at Law

cc: Loistine Stewart

DONNELL SMITH *
RAPHAEL MORRIS II

SMITH & ASSOCIATES
LLC
ATTORNEYS AND COUNSELORS AT LAW

1945 WOODSON ROAD • ST. LOUIS, MISSOURI 63114
(314) 426-0056 • FAX (314) 426-2525

LEGAL ASSISTANTS
FELICIA ROGERS
TIFFANY RICHARDS
VALARIE MOORE

Members of Missouri Bar
*Member of District of Columbia Bar

February 22nd 2005

Laclede Gas Company
720 Olive Street
St. Louis, Missouri
63101

RE: 4369 W. Belle Pl., Saint Louis, MO 63108

To Whom It May Concern:

Please be advised that this office has been retained by Ms. Loistine Stewart, as it relates to her interest in the above cited address.

As the owner of the property located at 4369 W. Belle Pl., Saint Louis, Missouri 63108, our office is demanding that Ms. Stewart be provided certain information. That information that we are requesting is customer names and account numbers from January 1987 through December 1992, any billing information for those dates, and any other pertinent information as it relates to those dates. In addition, our client has provided us with the following account numbers; 483867-005, 483867-001, 483867-002 and 483868-002. We are requesting that any pertinent information, as it relates to these account numbers, be provided to Ms. Stewart.

Please forward the requested information to Ms. Loistine Stewart. Her mailing address is 4371 W. Belle Pl., Saint Louis, MO 63108. Her telephone number is 314-533-4188.

Thank you for your prompt attention in this matter. If you have any questions, comments or concerns, please feel free to contact me at the number cited above.

Sincerely,

Donnell Smith
Donnell Smith, Esq.

*Provide them records
to Ms. Loistine Stewart forthwith.*

*2/23/05 - So ordered.
Judge*
622-5606

Loistine Stewart