

PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

|                              |   |                       |
|------------------------------|---|-----------------------|
| ROB LEE,                     | ) |                       |
|                              | ) |                       |
| Complainant,                 | ) |                       |
| vs.                          | ) | Case No. WC-2009-0277 |
|                              | ) |                       |
| MISSOURI-AMERICAN WATER CO., | ) |                       |
|                              | ) |                       |
| Respondent.                  | ) |                       |

**RESPONDENT'S FIRST SUPPLEMENTAL RESPONSES TO**  
**COMPLAINANT'S FIRST DATA REQUESTS**

COMES NOW, Respondent, Missouri-American Water Company, by and through its counsel, and files its First Supplemental Responses to Complainant's Data Requests:

1. Repair records for last nineteen (19) years within a 1/4 mile radius of 11119 Carl, St.

**RESPONSE: Subject to Respondent's previously-filed objections, and without waiving same, Respondent states see attached.**

HEPLERBROOM, LLC

By: /s/ Matthew H. Noce

KURT A. HENTZ #33817

MATTHEW H. NOCE #57883

800 Market Street, Suite 2300

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Attorneys for Respondent

### **PROOF OF SERVICE**

I hereby certify that I electronically filed on this 21<sup>st</sup> day of May, 2009, the foregoing with the Missouri Public Service Commission using the ESIF system which will send notification of such filing to the following:

- Missouri Public Service Commission General Counsel Office  
(GenCounsel@psc.mo.gov)
- Office of the Public Counsel Mills Lewis (opcservice@ded.mo.gov)
- Missouri Public Service Commission Ritchie Samuel (Samuel.Ritchie@psc.mo.gov)
- Rob Lee (energyhealingarts@gmail.com)

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Main ☒, F.H. ☐, Service ☐, Galv. ☐,  
**REPORT OF LEAK BY REPAIR CREW**  
 Exact location of leak

190715 140115

Red River Dr.  
 Valve sheet # E9/9E/31  
 Date 5/12/09

Principal street 64' N.G. Red River Dr address  
 Intersecting street 3' W.O. Aspenwoods Dr F8/11  
 Pipe size 6" Pipe Material C.I. Cover 4 1/2 ft.

| CONDITIONS FOUND                                                                                                                                                                                                                                                                                                                                                                                     |  | NATURE OF LEAK                                                                                                                                                                                                                                                                                                                                                                    |  | APPARENT CAUSE OF LEAK                                                                                                                                                                                                                                                                                                                                          |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>Type Surface</b><br>Concrete <input checked="" type="checkbox"/> Asphalt <input type="checkbox"/><br>Unpaved <input type="checkbox"/> Sod <input type="checkbox"/>                                                                                                                                                                                                                                |  | Circumferential <input checked="" type="checkbox"/><br>Longitudinal <input type="checkbox"/><br>Leak <input checked="" type="checkbox"/><br>Flush Valve <input type="checkbox"/><br>Broke by contractor <input type="checkbox"/>                                                                                                                                                  |  | Struck by <input type="checkbox"/><br>Defective pipe <input type="checkbox"/><br>Corrosion <input checked="" type="checkbox"/><br>Improper bedding <input type="checkbox"/><br>Improper installation <input type="checkbox"/><br>Pipe contraction <input type="checkbox"/><br>Pipe offset <input type="checkbox"/><br>Blocking failure <input type="checkbox"/> |  |
| <b>Type backfill @ pipe</b><br>Rock <input checked="" type="checkbox"/> Crushed rock <input type="checkbox"/><br>Sand <input type="checkbox"/> Earth <input type="checkbox"/> Void <input type="checkbox"/>                                                                                                                                                                                          |  | at face of bell <input type="checkbox"/><br>Valve <input type="checkbox"/> Joint <input type="checkbox"/><br>Fitting <input type="checkbox"/> Hole <input checked="" type="checkbox"/><br>Serv line <input type="checkbox"/> Blowout <input checked="" type="checkbox"/><br>corp <input type="checkbox"/> -loc on pipe <input type="checkbox"/><br>Other <input type="checkbox"/> |  | Other <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                  |  |
| <b>Soil condition-type @ pipe</b><br>wet <input checked="" type="checkbox"/> dry <input type="checkbox"/> clay <input checked="" type="checkbox"/><br>loess <input type="checkbox"/> sandy <input type="checkbox"/> rocky <input type="checkbox"/>                                                                                                                                                   |  | Proximity other structures <input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                    |  | Corrosive environment <input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                       |  |
| Earth slippage <input type="checkbox"/><br>Depth of frost <input checked="" type="checkbox"/> NONE<br>Joint material <input checked="" type="checkbox"/> UNKNOWN<br>Type blocking <input checked="" type="checkbox"/> UNKNOWN<br>Polywrapped yes <input type="checkbox"/> no <input checked="" type="checkbox"/><br>Cement lined yes <input checked="" type="checkbox"/> no <input type="checkbox"/> |  | Corrosive environment <input checked="" type="checkbox"/> NONE                                                                                                                                                                                                                                                                                                                    |  | OFF / ON                                                                                                                                                                                                                                                                                                                                                        |  |

**REPAIR DATA**  
 time crew called 1500 time crew reached site 1530 time flow stopped 1600 / 1830  
 where did water escape Down pavement to catch basin  
 damage, if any 5x6 Concrete Pavement, Edge of lane, Dirt  
 hours to repair 5 # of employees 5  
 City ☒ County ☒ State ☐ Hwy notified ☒ F.H. called-out ☒ -in ☒ chlorine OK ☒ Turbidity OK ☒

| MATERIAL USED ON JOB     | VALVES OPERATED |    |      |        |      |
|--------------------------|-----------------|----|------|--------|------|
|                          | Closed          |    |      | Opened |      |
|                          | Valve #         | by | date | by     | date |
| 4' - Six Inch Pipe       | 33B44           | GS | 5/12 | GS     | 5/12 |
| 2 - 6" Four Bolt Sleeves | 33B150          | GS | 5/12 | GS     | 5/12 |
| Rock & Tania             | 33B152          | GS | 5/12 | GS     | 5/12 |
| 45139400                 |                 |    |      |        |      |

**REMARKS** Repaired six inch watermain with material listed above

If damaged by other complete bill job details on other side  
 One call # 91322054 Sign Salas

**For Office Use**  
 Date installed Spanish Lake Co W.O. # 1334  
 Joint material Type pipe Office water temp.

Crew  
Satisfied



Missouri-American Water Company

190715

LEAK REPORT

Location

Street Address

Reported by

Address

Phone

EMERGENCY ☐

ROUTINE ☒

NEXT DAY ☐

PROBE, PLEASE ☐  
SCHEDULE

Main Leak 1026 ☒

Nature of Call  
Service Line 1027 ☒

Fire Hydrant 1028 ☐

Meters ☐

Leaking 1049 ☐

Noisy 1043 ☐

Other

| Complete for Bill Job                                                    |                    | Initial | Clock Stamp      |
|--------------------------------------------------------------------------|--------------------|---------|------------------|
| Police Report yes <input type="checkbox"/> no <input type="checkbox"/> # | Call received      | KM      | '09 MAY 12 11:47 |
| Contractor Name and Address                                              | Tblshtr called     | KM      | '09 MAY 12 14:20 |
| Supv'r or person in charge                                               | Tblshtr @ SC       |         |                  |
| Equipment and Operator                                                   | Tblshtr @ Job Site | KM      | '09 MAY 12 14:40 |
| Observed cause of damage                                                 | Water off          |         |                  |
| Witnesses                                                                | Crew called        | AE      | '09 MAY 12 14:46 |
|                                                                          | Crew arrived       |         |                  |

Other Remarks

water coming up at intersection

Results of Investigation

break

MSD-clear

|                    |                 |              |
|--------------------|-----------------|--------------|
| Service Order Data | Premise No.     | Empl. No.    |
| Misc:              | Type of Service | Reason       |
|                    | Date            | Reissue Days |

Disposition of Call - Referred to (name)

Morris

Sign

# MISSOURI AMERICAN WATER

## LEAK REPORT

Location 190715  
 Street Address Red River & Aspen Woods  
 Reported by \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_

EMERGENCY ☐, ROUTINE ☐, NEXT DAY ☐ PROBE, PLEASE ☐  
 SCHEDULE

### Nature of Call

Main Leak 1026 ☐ Service Line 1027 ☐ Fire Hydrant 1028 ☐  
 Meters ☐ Leaking 1049 ☐ Noisy 1043 ☐ Other 91322054

| Complete for Bill Job                                                          | Initial          | Clock Stamp |
|--------------------------------------------------------------------------------|------------------|-------------|
| Police Report yes <input type="checkbox"/> no <input type="checkbox"/> # _____ | Call received    |             |
| Contractor Name and Address _____                                              | Tblshtr called   |             |
| Supv'r or person in charge _____                                               | Tblshtr @ SC     |             |
| Equipment and Operator _____                                                   | Tblshtr@Job Site |             |
| Observed cause of damage _____                                                 | Water off        |             |
| Witnesses _____                                                                | Crew Called      |             |
|                                                                                | Crew Arrived     |             |

Other Remarks #1334

### Results of Investigation

6" Concrete E#35B/49/50 & 152 closed  
hydrs. O.S. crew  
base notified  
5:1209 m

|                     |                       |                    |
|---------------------|-----------------------|--------------------|
| Service Order _____ | Premise No. _____     | Empl. No. _____    |
| Data _____          | Type of Service _____ | Reason _____       |
| Misc: _____         | Date _____            | Reissue _____ Days |

Disposition of Call - Referred to (name) \_\_\_\_\_

Sign \_\_\_\_\_