

RTC Solutions, Inc.

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

**TELECOMMUNICATIONS/IVoIP ANNUAL REPORT
TO THE
MISSOURI PUBLIC SERVICE COMMISSION**

**For the Calendar Year of
January 1 - December 31, 2021**

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and Section 392.210 RSMo.

Please select how the company is certificated and/or registered with the Commission (check all that apply):

- ☐ Incumbent Local Telecommunications Company (ILEC)
- ☐ Competitive Local Exchange Telecommunications Company (CLEC)
- ☐ Interexchange or Local Non-Switched Telecommunications Company (IXC)
- ☒ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If unsure of the company's authorization, see list of companies at: https://psc.mo.gov/Forms/Telecommunications_Forms

A company's annual report must be filed for each certificate or registration held by the company.

We anticipate the annual reports will be identical; however please verify:

- ☐ The various annual reports filed in EFIS are **identical**.
- ☐ The various annual reports filed in EFIS are **different**.
- ☒ Not applicable (*Company only has one authorization*)

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public**
- ☐ **Confidential** (See instructions for how to file an annual report under seal)



Annual Report of RTC Solutions, Inc.

for the calendar year of January 1 - December 31, **2021**

1. Provide the following company information:

200 Evitt Parkway
Company Street

706.965.1234
Telephone Number

P.O. Box 869
Company Mailing Address
(if different from street address)

<https://rtc-solutions.net>
Company Website Address (if no website insert "none")

Ringgold, GA 30736
City State Zip

2. The company's contact information in EFIS has been reviewed and updated as applicable.

3. Provide the following information for the person completing this annual report:

☒ Yes ☐ No
Name: Andy LeGrande

Street Address:

Email Address: alegrande@rtctel.com

200 Evitt Parkway

Telephone: 706.965.1719

Ringgold, GA 30736

I am (check as appropriate):

I am listed in EFIS as the company's annual report contact:

4. Identify the company's top three principal officers at the end of the year.

☒ An employee of the company

☐ A third-party preparer

Title
President
Secretary
Treasurer

Name
☐ Yes ☒ No
Evitt Bandy
Madelyn Bandy
Phil Erli

5. ILECs, CLECs and IVoIP companies are required to provide the following Relay Missouri assessment information:

Amount remitted to the Relay Missouri fund for 2021 calendar year ¹			
Revenue Collected From Relay Missouri Surcharge	**		**
Amount Retained for Billing and Collecting the Surcharge	**		**
Relay Missouri Revenue Remitted to Relay Missouri Fund	**		**

Per line value of Relay Missouri Surcharge applied in December 2022: _____

6. ILECs, CLECs and IVoIP companies are required to provide the following Missouri USF assessment information:

Amount remitted to the Missouri USF fund for 2021 calendar year ²			
	**		**

The amounts for Item Nos. 5 and 6 should reflect the time period associated with the payment and not dependent on when a payment is made. For example this amount can include a payment made in 2022 for a time period within 2021.

For use when filing under seal.

¹ For information about the Relay Missouri assessment see https://psc.mo.gov/Telecommunications/Assessments_and_Filing_Requirements

² For information about the Missouri USF assessment see www.missouri-usf.com.

for the calendar year of January 1 - December 31, 2021

7. Please provide the following revenue information:

If no revenue was collected for any box insert \$0.

Row	RETAIL END USER REVENUES	Missouri Intrastate (Column A)			Missouri Interstate & International (Column B)			Missouri Total Company ³ (Column C)	
1.	Voice Local Service (Basic local telecommunications service, IVolP service ⁴ including revenue with other features associated with these services. Includes any bundled service whereby these services are bundled with other non-regulated services. ⁵)								
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).								
3.	Non-Switched Services ⁶ (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVolP service providers which are reported in Row 6).								
4.	Retail Uncollectibles. (Amount is typically a negative number.)								
5.	RETAIL END-USER TOTAL (Row 1+2+3+4) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)								
	WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES								
6.	Wholesale Revenue ⁷								
7.	Wholesale Uncollectibles. (Amount is typically a negative number.)								
8.	Federal USF Revenue (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)								
9.	State USF Revenue								
10.	TOTAL REVENUES (Row 5+6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.								

 For use when filing under seal.
³ Total Company Revenue (Column C) = Column A revenue + Column B revenue.⁴ IVolP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.⁵ Bundled Service Revenue: If telecommunications or IVolP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVolP service; or Method 2: Report all bundled revenue in Column A.⁶ Retail Non-Switched Private Line Service Revenue: If 10% of more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.⁷ Wholesale Revenue: Revenue from telecommunications or IVolP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A and NECA settlements should be reported in Column B.

for the calendar year of January 1 - December 31, **2021**

8. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

[illegible]

* Line quantities can be provided for a date other than December 31, 2021 if the date is within the month of December.

Clarifications about reporting line quantities:

1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in Section 386.020(4) and (23), RSMo.
2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
3. Exchange refers to areas as listed in ILEC tariffs.
4. IVoIP line quantities must be filed on a confidential basis per Section 392.550(7)(c) RSMo. See instructions for how to file on a confidential basis.

For use when filing under seal.

VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company *

Company Name: RTC Solutions, Inc.

Annual Report for calendar year 2021

Affiant Information	
Name	Josh Roach
Title	Chief Operating Officer
City, State	Ringgold, GA

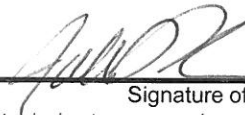
Under penalty of perjury, I declare the information contained in this annual report is true and correct to the best of my knowledge and belief.

* If Affiant is not the President, Treasurer, General Manager or Receiver of the company then explain Affiant's ability to verify the accuracy of the information presented:

Chief Operating Officer carries the same responsibilities of General Manager for this organization.

4/4/23

Date



Signature of Affiant

(If electronic signatures are used, you must use "/s/" before the name.)

Missouri Revised Statutes §392.210, §393.140 and §509.030