

**BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI**

**Grand Property Management KC and  
Rachael Staude,**

***Complainants,***

**v.**

**Evergy Metro, Inc. d/b/a Evergy Missouri  
Metro,**

***Respondent.***

**Case No. EC-2021-0084**

**COMPLAINANTS' RESPONSE TO ORDER TO SHOW  
CAUSE WHY PARTY SHOULD NOT BE DISMISSED**

On December 18, 2020, the Commission ordered Grand Property Management KC to show cause why it should not be dismissed "for failure to comply with the Commission's order and Commission Rule 20 CSR 240-2.040(5)" no later than January 12, 2021.

Commission Rule 20 CSR 240-2.040(5) requires that Grand Property Management KC to have a Missouri-licensed attorney represent it in proceedings before the Commission.

Complainants have never before participated in a proceeding before the Public Service Commission. The Commission issued a Notice of Deficiency on September 25, 2020. Despite such Notice, after an initial phone call to the Commission, Complainant Staude believed she could continue representing herself. Indeed, there was some question as to whether the amounts in question were Complainant's residential accounts or business accounts (*see* Staff's Motion for Clarification and Extension of Time to File Report, filed December 8, 2020).

On January 11, 2021, the undersigned entered her appearance on behalf of Grand Property Management KC. No deficiency presently exists under 20 CSR 240-2.040(5), and therefore the Complaint should not be dismissed.

Complainants respectfully request that their Complaint not be dismissed as they have shown good cause, and respectfully request the Commission to Order Staff to file its report.

Respectfully submitted,

ELLINGER & ASSOCIATES, LLC

By: /s/ Stephanie S. Bell  
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**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served upon all of the parties of record or their counsel, pursuant to the Service List maintained by the Data Center of the Missouri Public Service Commission, on this January 11, 2021.

/s/ Stephanie S. Bell