BEFORE THE PUBLIC SERVICE COMMISSION

STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

November 30, 2010

Jefferson City, Missouri

Volume 4

In The Matter Of:

Union Electric Company, d/b/a) AmerenUE's For Authority To) File Tariffs Increasing Rates)Case No. GR-2010-0363 For Natural Gas Service) Provided To Customers In The) Company's Missouri Service) Area)

> KENNARD L. JONES, Presiding SENIOR REGULATORY LAW JUDGE

TERRY M. JARRETT COMMISSIONER

REPORTED BY:

NANCY L. SILVA, RPR, CCR

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| 1 | APPEARANCES |
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| 4 | FOR: AmerenUE |
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| 1 | JUDGE JONES: Good evening. |
| 2 | My name is Kennard Jones. I'm the judge |
| 3 | presiding over this matter, and this is Case No. |
| 4 | GR-2010-0363 in the matter of Union Electric Company |
| 5 | doing business as AmerenUE for authority to file |
| 6 | tarrifs increasing rates for natural gas service |
| 7 | provided to customers and companies in the Missouri |
| 8 | service area. |
| 9 | To my left is Commissioner Terry |
| 10 | Jarrett. Commissioner Jarrett, do you wish to say |
| 11 | anything? |
| 12 | COMMISSIONER JARRETT: Thank you, Judge. |
| 13 | Good evening, everyone. On behalf of all |
| 14 | of the commissioners, let me thank you for coming out |
| 15 | tonight. These public hearings are very important in |
| 16 | our process. I hope the question-and-answer session |
| 17 | was helpful for you. If you have any further |
| 18 | questions, feel free to get with our staff. We want |
| 19 | to make sure everybody gets any questions answered |
| 20 | that they have. |
| 21 | I am one of five commissioners. We're |
| 22 | stretched a little thin. We have a couple of other |
| 23 | cases that have local public hearings tonight, one in |
| 24 | Raytown. Some of the other commissioners are there, |
| 25 | so don't take the fact that I'm the only commissioner |
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| 1 | here to be that we don't feel these are important. |
| 2 | We do. All of us do. |
| 3 | And you can rest assured that the |
| 4 | commissioners that are not here do read the |
| 5 | transcripts of these hearings, so we look forward to |
| 6 | your testimony and, again, thank you for coming out |
| 7 | tonight. |
| 8 | JUDGE JONES: Okay. Some of you may not |
| 9 | have noticed, but there was a sign-up sheet outside |
| 10 | of this room if you wanted to give testimony on the |
| 11 | record. Right now we have only one person signed up |
| 12 | to testify. |
| 13 | If after he testifies anyone else wishes |
| 14 | to give testimony on the record, you will have an |
| 15 | opportunity to do that. |
| 16 | And without delaying, let's go ahead and |
| 17 | get started. Is Leonard Steinman |
| 18 | MR. OCHOA: Entries of appearance by |
| 19 | counsel. |
| 20 | JUDGE JONES: I'm sorry. |
| 21 | You can go ahead and come up to this |
| 22 | podium here. |
| 23 | Let's go ahead and get entries of |
| 24 | appearance from the parties represented here |
| 25 | beginning with the Staff of the Commission. |

LOCAL PUBLIC HEARING VOL. 4 11-30-2010 MS. OTT: Jamie Ott, P.O. Box 360, 1 2 Jefferson City, Missouri 65102. 3 JUDGE JONES: And AmerenUE. MS. TATRO: Wendy Tatro, 1901 Chouteau 4 Avenue, St. Louis, Missouri 63103. 5 JUDGE JONES: Office of the Public 6 Counsel. 7 MR. POSTON: Thank you. Mark Poston, 8 attorney for the Office of Public Counsel. 9 JUDGE JONES: Okay. I don't see anyone 10 else here. I don't believe there are any other 11 parties, so Mr. -- is it Steinmand with a "D"? 12 MR. STEINMAN: Leonard Steinman, 110 North 13 Lincoln, Jefferson City, Missouri. 14 JUDGE JONES: Can you raise your right 15 16 hand. LEONARD STEINMAN, 17 sworn to tell the truth, testified as follows: 18 JUDGE JONES: Thank you, sir. You may 19 proceed. 20 MR. STEINMAN: It's not very likely, but 21 there's a lot of people that cannot afford this rate 22 increase just in my community alone -- they -- if you 23 figure \$556, and that's basically the minimum for 24 social Security a year. 25

| 1 | And the cities and the counties don't |
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| 2 | ever come to those question-and-answer deals with the |
| 3 | Public Service Commission because they're on the |
| 4 | take. |
| 5 | The reason why I say they're on the take |
| 6 | is because they raise their taxes with whatever |
| 7 | equity taxes are involved. You take 8 percent, |
| 8 | roughly 8 percent, for taxes, the City gets a |
| 9 | percentage, the County gets a percentage, the State |
| 10 | gets a percentage of the taxes. |
| 11 | Every time there's a rate increase, |
| 12 | there's a tax rate increase. If you take people that |
| 13 | are making \$556 a month I'd sat down and tried |
| 14 | figuring it out, but it's roughly one-fifth of one |
| 15 | month's check. They're having a hard time just to |
| 16 | meeting food ends meets (sic). I would like to have |
| 17 | you consider that. |
| 18 | And that's my biggest proposal is the |
| 19 | consideration that we have people that cannot make |
| 20 | their adjustment pay and feed theirselves, let alone |
| 21 | trying to keep energy into their household or |
| 22 | apartments or wherever they're living at. |
| 23 | At one time I lived in a cardboard box. |
| 24 | You can't do that in the state of Missouri, and it's |
| 25 | awful hard to live in a cardboard box when it rains, |
| 1 | |

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| 1 | but you have to figure that in consideration because |
| 2 | there's so many people out of work today, not in |
| 3 | Jefferson City, not in the surrounding area of |
| 4 | St. Louis, Kansas City, Springfield, because there is |
| 5 | a little bit of work there yet and the economy is |
| 6 | still grasping, but it's falling very quickly, if |
| 7 | you're paying any attention. |
| 8 | Jefferson City, we're starting to have |
| 9 | State layoffs. They're gonna be on the same equal |
| 10 | all equal, and when they run out of unemployment |
| 11 | insurance, they're gonna be on the same equal as what |
| 12 | the people making \$556 a month for Social Security. |
| 13 | I've seen wastage in my lifetime. I've |
| 14 | seen scrap, that wasn't scrap, get throwed in the |
| 15 | scrap bins. |
| 16 | I was in the military. I I I put a |
| 17 | brand new D-8 dozer in 1973 in a hole with a dozer |
| 18 | that was ten years old because the federal government |
| 19 | wanted to have more money to tell them that they |
| 20 | needed more money to the federal government to |
| 21 | hide it. I just seen this happen in the last 16 |
| 22 | weeks in Missouri with AmerenUE at a scrapyard, and |
| 23 | the material that they had throwed away didn't even |
| 24 | have stench gas on it, and I know what stench gas |
| 25 | smells like because I hauled propane for years. |
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| 1 | They didn't even have a mark where you |
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| 2 | could even put on the meters you could even say |
| 3 | there was a pipe hooked onto it, and they disposed of |
| 4 | it for 23 cents a pound. I know the meters cost |
| 5 | anywhere from 450 to \$600 to buy brand new, and I |
| 6 | would love to have the State and the Public Service |
| 7 | Commission observe what goes on with this because |
| 8 | it's wastage. That's all I have to say. |
| 9 | JUDGE JONES: Thank you, Mr. Steinman. |
| 10 | Just a moment. |
| 11 | Commissioner Jarrett, do you have any |
| 12 | questions? |
| 13 | COMMISSIONER JARRETT: No, I don't have |
| 14 | any questions of Mr. Steinman, but I do thank you for |
| 15 | your testimony tonight. |
| 16 | MR. STEINMAN: Thank you. |
| 17 | JUDGE JONES: Is there anyone else that |
| 18 | would like to testify, on the record, by a show of |
| 19 | hands? |
| 20 | (No response.) |
| 21 | JUDGE JONES: Okay. I don't see anyone. |
| 22 | with that, then, we'll go off the record. I thank |
| 23 | you all for attending. I hope you got all your |
| 24 | questions answered. |
| 25 | (The hearing concluded.) |
| | |

| 1 | CERTIFICATE OF REPORTER |
|----|--|
| 2 | I, Nancy L. Silva, CCR, within and for the State |
| 3 | of Missouri, do hereby certify that the witness |
| 4 | whose testimony appears in the foregoing |
| 5 | deposition was duly sworn by me; that the |
| 6 | testimony of said witness was taken by me to the |
| 7 | best of my ability and thereafter reduced to |
| 8 | typewriting under my direction; that I am neither |
| 9 | counsel for, related to, nor employed by any of |
| 10 | the parties to the action in which this deposition |
| 11 | was taken, and further, that I am not a relative |
| 12 | or employee of any attorney or counsel employed by |
| 13 | the parties thereto, nor financially or otherwise |
| 14 | interested in the outcome of the action. |
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| 16 | TT TLO |
| 17 | Nancy I Sing |
| 18 | Nancy L. Silva, CCR |
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