



**VEOLIA ENERGY KANSAS CITY, INC**  
 P.O. BOX 681040, Chicago, IL 60695-2040  
 (816)889-4900 FAX (816)842-4272

**Account #:** K1098 **Service Start:** 4/30/2014 11:08:47 PM **Invoice Number:** 918805  
**Customer Name:** John Doe LLC... **Service End:** 5/31/2014 11:08:49 PM **Invoice Date:** 6/5/2014  
**Service Address:** 1010 John Doe Way **HDD:** 92 **CDD:** 199 **Payment Due:** 6/15/2014  
**Building Name:** John Doe Headquarters **Service Type:** LCS - Winter **Next Reading:** 6/30/2014

METER READINGS		Reading Type	Beginning Reading	Ending Reading	Meter Constant	Correction Factor	Mlbs Of Consumption	THERMAL BASE QTY
Meter ID	Service Period							
9013	4/30/2014 to 5/31/2014	Actual	151144	151318	1	1	174.0	7.460
<b>Total Mlbs of Steam Consumption</b>							174.0	

Current Charges:	Units	Rate	Extended Cost	Total Charges
Thermal Usage Charges	174.0	\$8.450	\$1,470.30	
				\$1,470.30
	<b>Base Qty</b>		<b>Base Cost</b>	
Thermal Base Charges	7.460		\$7,690.82	\$7,690.82
Meter Rental Fee .....				\$100.00
<b>Sub-Total:</b> .....				\$9,261.12
<b>Additional Charges:</b>				
Production Adjustment Cost Clause .....				\$81.22
<b>Sub-Total:</b> .....				\$9,342.34
Gross Receipts Tax .....				\$389.26
<b>TOTAL CURRENT CHARGES</b> .....				<b>\$9,731.60</b>

<b>Previous Balance</b> \$15,742.19	<b>Payments Received</b> (\$15,742.19)	<b>Current Charges</b> \$9,731.60	<b>Finance Charges</b> \$0.00	<b>Late Charges</b> \$0.00	<b>Adjustments</b> \$0.00
<b>TOTAL DUE BY 6/15/2014</b>		<b>\$9,731.60</b>	<b>TOTAL DUE AFTER 6/15/2014</b>		<b>\$9,830.92</b>

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

**NET AMOUNT DUE BY 6/15/2014 \$9,731.60**



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John Doe LLC...  
 Accounts Payable  
 1010 John Doe Way  
 Kansas City, MO 64105

**Account Number:** K1098  
**Invoice Number:** 918805  
**Invoice Date:** 6/5/2014  
**Payment Due:** 6/15/2014

PLEASE MAKE CHECKS PAYABLE TO VEOLIA ENERGY KANSAS CITY, INC

June xx, 2014

Customer Name  
Contact Person  
Address  
Kansas City, MO 64106

Veolia Energy Kansas City (“Veolia”) is first and foremost an environmental company charged to improve energy sustainability in the communities we serve. We do this by using waste energy for power production, gains in efficiency, cleaning of waste, and restoration of water aquifers. We are determined to provide sustainable energy and to make improvements in our shared community.

On November 27, 2013, Veolia requested a rate increase to its steam service with the Missouri Public Service Commission. We hope you received the customer notice we sent about this rate case in December 2013. This is only the third rate increase Veolia has sought in twenty years; we understand how rate increases impact our customers. And we are working hard to upgrade and improve our equipment, operations, and efficiency to keep steam rates as low as possible, reduce costs, and minimize the need to file general rate cases.

One tariff filed by Veolia proposed to implement a production adjustment cost clause (“PACC”) similar to the fuel adjustment clauses held by various Missouri electric and steam utilities. All parties involved in this case held extensive discussions and negotiations to determine the details of the proposed PACC. If approved by the Commission, the PACC will allow ninety-five percent (95%) of net increases or decreases in production related costs above or below the production costs set in this rate case to be either collected by Veolia or refunded to customers as a separate line item on individual customer bills. It is estimated any PACC charge or refund would begin appearing on customer bills in early 2016.

As designed, the PACC will have stringent regulatory oversight and help Veolia avoid costly rate case filings. We look forward to continuing to help meet your ongoing energy needs and participating in the revival of the Kansas City area. Should you have any questions, please call our office at 816-889-xxxx.

Regards,

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