

Missouri-American Water Company

For

City of Jefferson City, MO, Callaway and
 Cole County, MO Adjacent to Jefferson City
 Community, Town or City

Name of Issuing Corporation

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 +Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company

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RATE A
METER RATE – CITY AND SUBURBAN

APPLICATION - This schedule is applicable to residential, commercial, industrial, municipal and other general service.

RATE TABLE – For monthly water use as determined by meter – CCF:

	<u>Residential</u>	<u>Commercial</u>	<u>Industrial</u>	<u>Public Authority</u>	<u>Sale For Resale</u>	
First 315 CCF	\$2.9132	\$2.9152	\$2.9152	\$2.9152	\$2.9152	+
Over 315 CCF	\$2.9132	1.9508	1.9508	1.9508	1.9508	+

SERVICE CHARGE – The minimum charge for water service available through the facilities of the Company for the billing period and for the meter size furnished the customer is:

<u>METER SIZE</u>	<u>MONTHLY SERVICE CHARGE</u>	
5/8" Water Meter	\$11.79	+
3/4" Water Meter	12.90	+
1" Water Meter	15.13	+
1-1/2" Water Meter	20.71	+
2" Water Meter	27.38	+
3" Water Meter	43.00	+
4" Water Meter	65.30	+
6" Water Meter	121.00	+

There is no minimum other than the above listed monthly service charge.

TERMS OF PAYMENT – All bills for service under this schedule will be rendered in arrears monthly. Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

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RATE B		
SPECIAL RATE FOR INTERRUPTIBLE CUSTOMERS		
RATE FOR:		
CAPITOL COMPLEX		
RATE: Minimum Annual Rate (includes 2,040 Ccf usage)		
Minimum Annual Rate	\$8,072.83	+
<u>MONTHLY USAGE RATES</u>		
Usage Rate		
0 – 170 Ccf	3.9494 per Ccf	+
170 – 315 Ccf	3.2190 per Ccf	+
Over 315 Ccf	1.9620 per Ccf	+
Should the Capitol Complex not use enough water to exceed the annual minimum bill allowance by June 15 of each fiscal year, the Company will bill the Capitol Complex for the difference.		
<u>DEFINITION OF AN INTERRUPTIBLE CUSTOMER:</u>		
A customer whose service may be turned off if its usage will cause the Company's daily need for water to exceed the Company's daily production capacity.		
<u>SERVICE CONDITIONS:</u>		
An interruptible customer shall notify the Company when it turns on the supply from the Company. The customer shall estimate its daily use and advise the Company within 24 hours.		
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**RATE D
 PRIVATE FIRE SERVICE RATES**

APPLICATION – This rate is applicable to fire hydrants and fire protection systems installed on private property.

CONSTRUCTION PROVISION – The expense of the installation of the fire protection system will be borne by the customer. A detector meter of an approved make and size must be incorporated in each fire protection system. The tap size must be approved by the Company.

RATE TABLE

Tap Size	Minimum Annual Charge	
2" or Less	\$132.72	+
3"	\$298.82	+
4"	\$531.18	+
6"	\$1,195.08	+
8"	\$2,124.44	+
10"	\$3,319.52	+
*Each private fire hydrant Located on company mains	\$1,195.08	+

For private fire services where fire booster pumps are utilized by the customer, the annual charge shall be determined by an equivalent (tap) size. The equivalent tap size shall be the standard pipe size that would deliver, at a velocity of 5 feet per second, the flow capacity of the fire booster pumps.

SPECIAL PROVISIONS –

1. Private fire hydrants and protection systems are to be used solely for the extinguishing of fires or for fire drills.
2. No connections for water service for uses other than fire protection shall be made to any private fire protection system.

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**RATE F
 RATE FOR MANUFACTURERS AND LARGE QUANTITY USERS OF WATER**

APPLICATION - This rate is applicable to Manufacturers and Large Quantity Users of Water whose use is fairly constant throughout the year and is not less than 60,000 cubic feet per month.

This rate is not available to users of water in residences, apartment dwellings, hotels, hospitals, educational institutions, or for irrigation or construction purposes.

RATE TABLE – For all water used as registered by meter:

For all cubic feet per month \$1.7071 per 100 cubic ft.

+

SERVICE CHARGE – The following monthly service charges must be paid regardless of the quantity of water used.

	<u>METER SIZE</u>	MONTHLY SERVICE CHARGE	
2" or less	Water Meter	1,195.86	+
3"	Water Meter	1,211.49	+
4"	Water Meter	1,233.77	+
6"	Water Meter	1,289.49	+

MINIMUM CHARGE – The minimum charge in any month shall be 60% of the maximum charge that occurred for any of the months of June, July, August, or September in the twelve (12) months period preceding the month for which the bill is rendered, except that the minimum shall not be less than the service charges stated above.

If the customer is forced to close the operations of its plant for a period of 10 days or more because of accidents, fires, damage to plant, strikes of its own employees, acts of God, Governmental regulations or other cause not reasonably within its control, and the customer gives Water Company written notice not later than thirty days after such occurrence, the customer will be entitled to a pro-rated reduction in the monthly minimum charge for the period the customer is unable to use full water service for such cause.

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RATE E
RATE FOR PUBLIC WATER SUPPLY DISTRICT 2

APPLICATION – This rate is applicable to water service provided to Public Water Supply District No. 2 (“District”) in order to comply with the agreement dated August 23, 1997, between United Water Missouri (“Company”) and the District, as well as subsequent amendments to that agreement. It is recognized that in accordance with said agreement and amendments, the Company has obtained the use of storage and well facilities owned by the District in exchange for certain operational responsibilities and charges. It is also recognized that the sources of water used by the District’s customers are from its own wells and, in the course of operating the interconnected systems, also from the Company’s treatment plant.

- (A) Pursuant to Paragraph 7 of the August 23, 1977 Agreement, the rate in this tariff shall be charged by the Company to the District for the quantity of water used by the District in any month in which the quantity of water used exceeds the maximum monthly quantity used in the previous calendar year, adjusted for growth in that calendar year, as determined by the formula set forth in Paragraph 7 of the Agreement.
- (B) To the extent that charges for water service have not been made under paragraph (A) above, this tariff rate shall apply to the net flow of “treatment plant” water from the Company to the District, as measured at the interconnections between the Company’s and the District’s systems, provided that there has been a net flow of “treatment plant” water into the District during the last 12-month period.

RATE – Per hundred cubic feet (CCF) \$1.6873

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MISCELLANEOUS CHARGES

The following miscellaneous charges apply as authorized and described elsewhere in the Company's Rules and Regulations:

<u>Description</u>	<u>Page Reference</u>	<u>Charge</u>	
Returned Checks	11	\$12.00/per check	+
Meter Reading Appointment	11A	\$30.00/per trip	
Meter Testing	10	\$62.00 5/8" x 3/4" to 1 1/2" meter	+
Discontinuance of Service:			
During Regular Hours	12B	\$42.00/per trip	+
After Regular Hours, Saturdays, Sundays, or Holidays	12B	\$125.00/per trip	+
Builders Temporary Service	13	\$20.00/per Application	
Remote Meter Reading Attachment Installation	14	\$20.00	
Connection/Turn-On Fee:			
During Regular Hours	7A	\$21.00	*
After Regular Hours, Saturdays, Sundays, or Holidays	7A	\$125.00	*
Investigation Report Fee	15	\$21.00	*

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

7A. A Connection/Turn-On Fee will be charged for a service connection during the Company's regular business hours or after regular business hours or on Saturday, Sunday or Holidays. Refer to Sheet No. 5-B for amounts. This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested.

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**Rules and Regulations Governing Rendering
Of Water Service**

VII. FIRE PROTECTION SYSTEMS

- a. All new fire protection systems connected to the Company's water supply shall be protected from back pressure and back siphonage by one of the following testable devices:
 - Double Check Detector assembly (DCDA).
 - Reduced Pressure Detector Assembly (RPDA).
- b. Fire protection systems that contain antifreeze, fire retardant, or other chemicals must be equipped with an RPDA.
- c. A RP may be used to isolate a branch line(s) of the fire service that contains chemicals, at the discretion of the Company. In this case, a DCDA may be installed as the containment assembly.
- d. Existing fire protection systems must be equipped, at a minimum, with a double check valve assembly (DC) unless the system contains chemicals. In this case, the system must be equipped with an RP.
- e. When an existing fire protection system equipped with a DC is extended or renovated, the system's backflow prevention device must be upgraded to a DCDA.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

- 20. The customer shall be responsible to furnish and install meter boxes or vaults for all outside meter settings. The meter box vault and cover shall conform to a proper uniform standard established by the Company. The covers shall be of uniform design for convenience and efficiency in the Company's operation.
- 21. To prevent heat damage to the meter where steam or hot water under pressure is used, other than for normal residential use, a swing check valve and a pressure relief valve must be placed, at the expense of the customer, on the discharge side of the meter and before any outlets are taken off the service line.

METER TESTING

- 22. The quantity of water recorded by the meter shall be conclusive for both the customer and the Company, except when the meter has been found to be registering inaccurately or has ceased to register. In either of such cases the meter will be promptly repaired or replaced by the Company and the quantity of water consumed shall be estimated by the average registration of the meter on previous corresponding periods.
- 23. In case of a disputed bill involving the accuracy of a meter, such meter shall be tested, upon the request of the customer, in conformity with the provisions of rules and regulations pertaining thereto of the Missouri Public Service Commission. If the meter so tested is found to have an error in registration of five per cent (5%) or more, the bills will be increased or decreased accordingly as provided by the said rules.
- 24. The Company, at its own expense, will make periodic tests and inspections of its meters in order to maintain them at our standard of accuracy. Upon request, the company will test any water meter, free of charge, provided that the meter in question has not been tested within 12 months previous to such request. If the meter has been tested within said 12 months period and the test reveals the meter to be accurate within a range 95% to 105% a charge will be made. Refer to Sheet No. 5-B for the amount.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

TERMS AND CONDITIONS OF BILLING AND PAYMENTS

Each customer is subject to a service charge or minimum charge, the amount of which is set forth in the Schedule of Rates according to size of meter. Payment of all bills must be made at the Company's office either in person, by mail or Electronic Fund Transfer ("EFT") on or before the due date printed on the bills, and are considered delinquent if not paid within twenty-one (21) days of the bill dated.¹ Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

In addition to any and all charges due the Company, a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge will be assessed to cover the cost of processing this transaction. Refer to Sheet No. 5-B for the amount.

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The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to mean U.S. currency, money order, or certified check.

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Employees other than office employees of the Company, are not authorized to accept payment of water bills.

If for any reason service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.

- 25. Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent. All bills will be sent to the address entered in the application unless the Company is notified in writing by the customer of any change of address.
- 26. The use of water by the same customer in different premises or localities will not be combined, and each installation shall stand by itself.
- 27. The Company may render a bill based on estimated usage pursuant to a billing procedure approved by the Public Service Commission if:

(1) Extreme weather conditions or emergencies prevent actual meter readings.

¹ Pursuant to a variance issued by the Commission May 10, 1995 in its Case No. WO-95-6, previous balances for utility charges and Charges for services not subject to Commission jurisdiction may not be separately itemized. Customers may contact Company's customer service department by telephone to obtain detailed itemization of any balance forward amounts.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

(2) The Company is unable to obtain access to the customer's premises for the purposes of reading the meter, or in situations where the customer makes reading the meter unnecessarily difficult.

If the Company is unable to obtain an actual meter reading, it shall undertake reasonable alternatives to obtain a customer reading of the meter.

In the event the company is unable to obtain a meter reading which would otherwise be cause for discontinuance of service in accordance with the Rules of the Public Service Commission of Missouri, the Company will offer special appointments to customers for meter reading between 4:30 p.m. and 9:00 p.m. on Saturday, both excluding holidays. The charge for such special appointment is listed on Sheet No. 5-B.

DISCONTINUANCE OF SERVICE

29. Whenever the customer desires to have his service contract terminated or his water service discontinued, he shall notify the Company to that effect in writing. The customer will be responsible for the payment of all service rendered by the Company prior to receipt of such written notice and during a reasonable time thereafter, not to exceed two (2) working days, to enable the Company to make the final reading of the meter or meters, or to discontinue water service.

30. When premises will be unoccupied temporarily, the customer shall notify the Company in writing, and water will be turned off and all charges will cease from the date when water service is turned off. When the property is again occupied, the customer shall notify the Company in writing, and the water will be turned on. No refund or allowance will be made as provided. No refund will be allowed for property unoccupied for a period less than one month.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

When water service to a premises has been discontinued for any reason other than temporary vacancy, it will be renewed promptly at that premises when the cause for discontinuance has been eliminated, applicable restoration charges have been paid and, if required satisfactory credit arrangements have been made.

No customer whose service has been turned off shall turn on same or have same done by anyone other than the company.

Water will not be turned on to any premises unless there is a responsible person present at such time to see that all water outlets in the premises are closed to prevent damage by escaping water.

When it has been necessary to discontinue water service to any premises because of a violation of the Rules and Regulations or for non-payment of any bill [except for non-payment of a sewer bill pursuant to Rule 32 (VIII)], a charge will be made to partly cover the expense of turning on the water. Refer to Sheet No. 5-B for charges to restore service during regular hours or after regular hours or on Saturdays, Sundays, or holidays. This charge, together with any arrears that may be due the company for charges against the customer, and any service deposit required by the company, must be paid before the water will again be turned on.

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If at the time of such discontinuance of service, the customer does not have a deposit with the company, the company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.

SECURITY DEPOSITS

- 33. The company may require a security deposit or other guarantee as a condition of new water service due to any of the following:

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GOVERNING THE RENDERING OF SERVICE - Continued

35. The payment of any undisputed bill within the meaning of these rules, shall be payment of the bill within 21 days following presentation of the bill, or the payment of any contested bill, payment of which is withheld beyond the period herein mentioned and the dispute is terminated substantially in favor of the customer and payment made by the customer within ten days thereafter.

BUILDERS TEMPORARY SERVICE

36. Contractors, builders, or others, will be required to take water at the Company's established meter rates and in addition shall pay a fee for installing a temporary meter for construction purposes to be paid at time a permit is granted. See Sheet No. 5-B for the fee.

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37. Bills for water service for building purposes, are payable and due after service is rendered and upon presentation.

MISCELLANEOUS

38. Water shall not be turned into any customer's premises by any person who is not an agent of the company, except temporarily by a plumber, with company approval to enable him to test his work, provided is shall be turned off immediately after the test is made.

39. The authorized agents of the company shall have the right of access, at all reasonable hours, to the premises supplied with water for the purpose of reading meters, examining pipes and fixtures, observing manner of using water, and for any other purpose which is proper and necessary in the conduct of the Company's business, otherwise the Company will require that the meter be placed outside of the building as provided for in Rule 18 above or Rule 40 below. Such agents shall carry proper credentials evidencing their employment by the company.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

- 40. When, during normal working hours, the Company is unable to regularly secure reasonable and acceptable access to the customer's meter two times in any twelve month period for the purposes of obtaining meter readings, the company will require the installation of a meter equipped with a remote reading attachment (when practical to do so). The attachment will be installed by the Company at the cost listed on Sheet No. 5-B for the initial installation. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Failure to pay installation charge will result in discontinuation of water service and will only be reconnected under conditions set forth in Rule No. 32, Paragraph 4, Page 12-B. Any customer whether or not access to his meter is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. Company will consider Rule No. 28 (II), as an alternative to the above. Company does not consider a key to premises as reasonable and acceptable access, and will not accept and retain the same.
- 41. The Company will not be liable for any claim or damage arising from a shortage of water, the breaking of machinery or other facilities, or for any damage or inconvenience suffered by the customer, or for any claim for interruption in service, lessening of supply, inadequate pressure, or poor quality of water beyond its control.
- 42. As necessity may arise in case of break, emergency or other similar cause, the Company shall have the right temporarily to cut off the water supply in order to make necessary repairs, connections, etc. The Company shall use all reasonable and practicable measures to notify the customer, in advance, or such discontinuance of service. The Company may restrict or regulate the quantity of water used by customers in case of scarcity of when ever the public welfare may require it.
- 43. No customer shall open or close of the Company's curb stops or valves in any public or private line.
- 44. No agent or employee of the Company shall have the right or Authority to bind in it by any promise, agreement, or representation contrary to the letter or intent of these rules and regulations.

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45. Lawn, greenhouse, and garden sprinkling which are permitted through flexible hoses if equipped with hand or automatic nozzles. Underground lawn sprinklers and irrigation systems may be installed only under special approval by the Company. Customer must furnish schematic drawing of the proposed pipe layout, together with valves, sprinkle heads, and appurtenances, including sizes and specifications.

46. The Company reserves the right to alter or amend these rules and regulations in the manner provided by law.

47. Company personnel will conduct necessary investigation for unusually high usages checking meter readings reasonable enforcement of these rules and regulations or to satisfy customer inquiries upon either Company instigation or Customer request. However, if after making one such special meter reading Or investigation at the request and for the convenience of the Customer any additional service of this nature performed for the Customer within 31 days for monthly read Customers shall constitute special services and the Company shall require a payment as shown on Sheet No. 5B.

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48. Private Fire Protection

A. Application for private fire protection service will be considered by the Company subject to the availability of water mains of sufficient size, and the furnishing of fire protection service shall be on the basis of pressure and volumes as may exist in the locality, which pressures and volumes are not guaranteed by the Company.

B. When fire flows are necessary (whether for a single premises or on a Master Water Service Line which is metered at its connection to the Company's main), the meter(s) must be capable of measuring a full range of flows required by the customer (both domestic and fire flows). The Customer with approval from the Company may choose the preferred method of:

A combination service line with a meter designed for both domestic flows and fire flows, typically referred to as a "fire flow" meter, or an approved meter by the Company. That portion of the dual purpose service line from the Company main to the property line shall be the property of the Company in consideration of its perpetual maintenance and upkeep excluding St. Louis County Operations.

Based on Customers needs and premise requirements, The Customer with approval from the Company may also choose between:

- 1) a split service line configuration which uses a detector check meter(s) on the fire line and a meter suitable for the reasonably anticipated domestic usage requirements on the line not used for fire protection, or
- 2) a dedicated fire service line with detector check meter, which is separate from the domestic water service line.

C. If unauthorized usage is made of the fire protection facilities, or unusual circumstances develop, the Company reserves the right, at any time, to install a meter or flow-detection device. In such circumstances the Company will provide the meter, but the cost of meter installation including necessary plumbing, fittings, vaults or meter settings necessary for the installation shall be paid by the customer.

D. All new Private Fire Service Line Connections shall include installations of a valve, as approved by the Company, of the same size as the service connection at the junction of the water main, along with an approved backflow prevention assembly with detection meter. The Company or Company's representative will make the service tap to its main at the cost and expense of the Customer. The backflow assembly must be installed on the customer premises in an in-ground vault, above ground, or inside a building. The installation and operation of the backflow assembly must conform to the requirements of the Company and the Department of Natural Resources and shall remain the sole responsibility of the Customer for periodic inspections, testing and maintenance by the Customer. Should a Customer fail to have the backflow assembly inspected, tested or maintained, the Company will refuse to continue service to the premise until such time as the Customer complies with the Rules.

E. No Private Fire Service Line Connections shall be used for domestic, commercial or industrial use unless such connection is authorized by the Company in writing.

F. All new sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected. If the pipes are concealed on existing services or not readily identifiable, or if any authorized connections for other uses are in existence, meters shall be installed on each service at the expense of the Customer.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company

For

City of Jefferson City, Callaway County and
Cole County, Adjacent to Jefferson City
Community, Town or City

Name of Issuing Corporation

48. Private Fire Protection (continued)

- G. The size of the private fire service connection shall be determined by the Company. *
- H. Customers desiring private fire service must consult, before installation, with the Company as to the availability of mains and pressure. In the event a private fire service connection is requested at a point not already served by a main of adequate capacity, at the sole discretion of the Company, a main extension will be required as provided in the rule for Extension of Company's Water Mains. *
- I. Private fire hydrants not installed on public right-of-way or on Company easement and connected to Company mains shall be subject to required contracts as provided in the Company's applicable rate schedule. *
- J. At the sole discretion of the Company, the preferred method of private fire line installation that may be permitted would be a combination water service line for both Domestic and Private Fire service. *
- K. Any modifications to any existing service lines to retrofit a fire suppression system for either residential or commercial shall have written approval of the Company, Fire authority, and the division of plumbing having jurisdiction of the Premises to be served prior to modification and or installation of said fire suppression system. *
- L. An applicant for Split, Combination Water Service lines, Special Connections(s) or dedicated fire service lines shall comply with all provisions specified in the Application for Special Connection which may be modified, altered or changed from time to time by the Company. *
- M. Service connections for water to be taken for the extinguishment of fire shall be made only upon the terms as provided for in the "Application for Special Connection" for such service, a copy of which is available at the Company office, and then only after such application has been approved in writing by the Company designee, as well as by the Fire Protection Authority designee. *
- N. A valve controlling the entire supply, as approved by the Company, shall be placed either at the curb or at such other point as may be approved by the Company, and said valve shall be at the expense of the Customer, and any valve pit or vault which may be required will also be furnished by and at the expense of the Customer. *
- O. Where split services are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates. *

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- 49. Intentionally Left Blank
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DEFINITIONS

53. The word "Company" as used herein, shall mean the Missouri-American Water Company acting through its properly authorized officers, agents or employees, each acting within the scope of the particular duties entrusted to him.

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54. "Customer" shall be the party contracting for a supply of water through a single meter and service through each meter shall be considered, for billing purposes, as service to a separate customer.

55. "Residential Customer" shall designate a building under one roof which is owned, leased or rented by one party and occupied as a residence.

56. "Commercial Customer" shall designate:

- a. A building containing two or more apartment or family units which are rented or leased to tenants.
- b. A building occupied by a retail or service business which does not manufacture any item or items on the premises.
- c. Any building containing any combination of a. and b., above.
- d. A hotel, motel, tourist court, trailer court or mobile home park which rents or leases rooms for spaces to tenants.

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DATE OF ISSUE: June 18, 2010

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