

(3)Center® Colocation

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PRODUCT OVERVIEW

(3)Center Colocation provides flexible choices for space and connectivity in a highly controlled, carrier-neutral environment.

WHY (3)CENTER COLOCATION?

When you compare colocation providers, it's important to ask, "Are their colocation centers integral to the operation of a network?" If the answer is "No," how can you be sure the provider will continue to operate services through difficult times?

Level 3 is committed to its colocation Gateways because:

- Level 3 relies on its colocation buildings to operate its own intercity backbone; they are indispensable to Level 3's business.
- Level 3 has a cost structure that is shared across multiple product lines, effectively lowering colocation operating costs and strengthening the overall business.

KEY ATTRIBUTES

- State-of-the-art and secure
- Carrier-neutral
- Well connected
- Broad coverage
- Customized and pre-configured options

STATE-OF-THE ART AND SECURE

Every (3)Center Colocation facility boasts carrier-class space built according to uniform environmental and security standards.

- **Security:** Multi-layer security control procedures, biometric palm readers, and closed-circuit video monitoring
- **Power:** Uninterruptible AC and DC power solutions that are flexible and upgradeable – meeting all types of customer needs
- **Cooling:** HVAC redundant design with under-floor air distribution for maximum temperature control
- **Fire Suppression:** Smoke detection system above and below raised floor; double-interlock, pre-action, dry-pipe fire suppression
- **Overhead Cable Management and Ladder Racking:** Provides easy access to all cabling while deterring obstructions from under the raised flooring

CARRIER-NEUTRAL

Level 3 has an open policy regarding interconnection among its customers. This policy allows customers to multi-home, shop among

carriers, peer directly with other providers, or connect to any other Level 3 customer.

- **Connectivity:** Customers can bring in their own fiber, choose among numerous established third-party networks for metro or intercity connectivity, and access other Tier 1 IP networks. Customers choose from a wide range of options, regardless of whether the platform is IP, SONET, wavelengths, or dark fiber.
- **Flexible cross connect policy:** Cross connects can help customers link equipment from cabinet-to-cabinet, floor-to-floor, customer-to-vendor, or peer-to-peer. Level 3 supports virtually all standard cabling and port types, including PCTs, DS-1, DS-3, OC-n, 100BT, and GIG-E. Cross connects are provisioned using Level 3's proprietary ONTAPSM system, which frequently results in installation times as short as one day.
- **No bandwidth commitment:** Customers are under no obligation to couple their colocation service with purchases of bandwidth services. Colocation can be provided stand-alone in any of Level 3's 73 data center facilities.

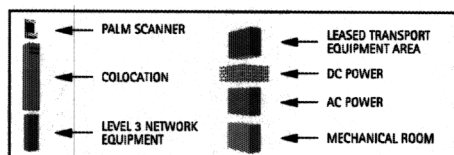
BROAD COVERAGE

Level 3 offers colocation where you need it, operating 73 facilities in 66 cities internationally with approximately 4.9 million gross square feet of space. If you need colocation in multiple markets, Level 3 can serve as a single-provider solution offering national pricing and centralized access procedures.

CUSTOMIZED AND PRE-CONFIGURED OPTIONS

(3)Center Colocation offers a range of flexible options that address a wide variety of customer needs.

- **Cabinets:** Pre-built colocation cabinets offer pre-configured power and can be installed in days.
- **Suites:** Level 3 offers both pre-built and custom suites. Pre-built private suites accelerate your time to market by rapidly equipping you with pre-configured power and space options. Custom private suites allow you to purchase a unique footprint with custom rack layouts and power.
- **Raised floor space:** Customers can customize their power and space configurations using Level 3's existing raised-floor infrastructure.
- **Raw space:** "Raw" space at existing sites provides maximum flexibility for companies seeking unique space attributes (e.g., environmental systems, power, security, and access).



(3)Center Colocation

Customers can exchange traffic with companies collocated in the same Gateway, in other Level 3 Gateways, or with other networks directly connected to Level 3's Network.

(3)TechSM

(3)Tech takes advantage of Level 3's world-class field service organization to satisfy customers' key network maintenance requirements. Available around the clock across the entire Level 3 footprint, (3)Tech technicians are ready for dispatch in (3)Center Colocation facilities. Companies can reduce costs by leveraging Level 3's internal staffing, accessing the same expertise that maintains the Level 3 Network. Available as an hourly purchase or as a package, (3)Tech can free your own technicians of:

- Equipment installation
- Card swaps
- Securing cables and setting switches
- Equipment power-cycling
- Tape backup and swaps

- Reboots of software
- Read and report equipment alarms
- Customer-supervised troubleshooting
- Equipment and circuit testing
- Providing certified latency reports
- Installing cabling
- Attenuating circuits

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INTERNATIONAL FOOTPRINT

- | | | | | |
|--------------|----------------|-----------------|------------------|--------------------|
| ● Albany | ● Denver | ● Los Angeles | ● Paris | ● San Luis Obispo |
| ● Amsterdam | ● Detroit | ● Long Island | ● Philadelphia | ● Seattle |
| ● Atlanta | ● Düsseldorf | ● Louisville | ● Phoenix | ● St. Louis |
| ● Austin | ● El Paso | ● Memphis | ● Pittsburgh | ● Stamford |
| ● Baltimore | ● Fort Worth | ● Miami | ● Portland | ● Tampa |
| ● Berlin | ● Frankfurt | ● Munich | ● Princeton | ● Washington, D.C. |
| ● Boston | ● Hamburg | ● Nashville | ● Raleigh | ● Weehawken |
| ● Brussels | ● Hartford | ● New Orleans | ● Richmond | ● Wilmington |
| ● Buffalo | ● Houston | ● New York City | ● Sacramento | |
| ● Charlotte | ● Indianapolis | ● Newark | ● Salt Lake City | |
| ● Chicago | ● Jacksonville | ● Oakland | ● San Antonio | |
| ● Cincinnati | ● Kansas City | ● Omaha | ● San Diego | |
| ● Cleveland | ● Las Vegas | ● Orange County | ● San Francisco | |
| ● Dallas | ● London | ● Orlando | ● San Jose | |

World's Largest Colocation Footprint

Level 3 has the largest global colocation footprint of any communications provider. Internationally, 66 markets offer both colocation and bandwidth services – 57 in North America and 9 in Europe. All of this contributes toward a total of 73 facilities that collectively account for approximately 4.9 million square feet of Level 3 colocation space internationally.

