

DATA INFORMATION REQUEST
Confluence Rivers Utility Operating Company, Inc.
WR-2023-0006
General Rate Case

Requested From: Confluence Rivers

Date Requested: April 4, 2023

Information Requested:

Does Confluence utilize Advanced Metering Infrastructure (“AMI”) on its customer’s premises? If yes, what customer benefits are being achieved from that investment? If no, does Confluence anticipate installing AMI in the future?

Requested By: Geoff Marke

Information Provided:

Yes. Confluence Rivers utilizes the AMI in 2 service areas, Hillcrest and Indian Hills. Benefits anticipated for customers are a greater level of accuracy and visibility into their utility accounts and usage, quicker identification of high-use events and leak detection, and a decrease in operational expenses by eliminating manual meter reading.

Responsible Witness: Aaron Silas