1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
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6	TRANSCRIPT OF PROCEEDINGS
7	On-the-Record Presentation
8	January 5, 2004
9	Jefferson City, Missouri Volume 8
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12	In the Matter of Union Electric)
13	Company, d/b/a AmerenUE, and Its) Case No. GR-2003-0517 Tariff Filing to Implement a General) Rate Increase for Natural Gas Service)
14	Rate Increase for Natural Gas Service)
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17	RONALD D. PRIDGIN, Presiding, REGULATORY LAW JUDGE.
18	REGULATORI LAW GODGE.
19	CTEVE CAM Chair
20	STEVE GAW, Chair CONNIE MURRAY,
21	ROBERT M. CLAYTON, III, COMMISSIONERS.
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23	REPORTED BY:
24	KELLENE K. FEDDERSEN, CSR, RPR, CCR ASSOCIATED COURT REPORTERS
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- 1 JUDGE PRIDGIN: Good morning. We are on the
- 2 record. This is the on-the-record presentation for the
- 3 Unanimous Stipulation & Agreement filed in Case
- 4 No. GR-2003-0517, in the matter of Union Electric Company,
- 5 doing business as AmerenUE, for authority to file tariffs
- 6 increasing rates for gas service provided to customers in
- 7 the company's Missouri service area.
- 8 I am Ron Pridgin. I am the Regulatory Law
- 9 Judge assigned to preside over this hearing. It's being
- 10 held on January 5th, 2004, and the time is about 8:40 in the
- 11 morning. The hearing is being held at the Commission's
- 12 offices, the Governor Office Building in Jefferson City,
- 13 Missouri.
- 14 At this time I would like to get entries of
- 15 appearance from counsel, beginning with Staff, please.
- MS. SHEMWELL: Good morning, and thank you.
- 17 Lera Shemwell representing the Staff of the Missouri Public
- 18 Service Commission, joined by Dan Joyce, General Counsel,
- 19 Post Office Box 360, 200 Madison Street, Jefferson City,
- 20 Missouri 65102. Thank you.
- JUDGE PRIDGIN: Ms. Shemwell, thank you.
- On behalf of the Office of the Public Counsel,
- 23 please.
- MR. MICHEEL: Douglas E. Micheel appearing on
- 25 behalf of the Office of the Public Counsel and the public,

- 1 P.O. Box 2230, Jefferson City, Missouri 65102-2230.
- JUDGE PRIDGIN: Mr. Micheel, thank you.
- On behalf of AmerenUE, please.
- 4 MR. BYRNE: Yes, your Honor. I'm Tom Byrne
- 5 appearing on behalf of AmerenUE. My address is
- 6 1901 Chouteau Avenue, St. Louis, Missouri 63103.
- JUDGE PRIDGIN: Mr. Byrne, thank you.
- 8 And on behalf of the Attorney General's
- 9 Office, please.
- 10 MS. WOODS: Shelley Woods, Assistant Attorney
- 11 General, appearing on behalf of the Missouri Department of
- 12 Natural Resources, Post Office Box 899, Jefferson City,
- 13 Missouri 65102.
- JUDGE PRIDGIN: Ms. Woods, thank you.
- 15 Anything any of the parties need to bring to
- 16 my attention before we begin?
- 17 (No response.)
- 18 JUDGE PRIDGIN: Seeing nothing. What I would
- 19 like to do is ask counsel in the order that I call you to
- 20 please approach the podium, and I'll allow you a very brief
- 21 statement, if you wish, to talk about the agreement and then
- 22 ask you to be prepared for questions from the Bench.
- 23 Ms. Shemwell, if you would please approach.
- 24 MS. SHEMWELL: Thank you. Good morning. May
- 25 it please the Commission? I'm Lera Shemwell representing

- 1 the Staff of the Public Service Commission.
- 2 And I'll just note that Ameren filed for about
- 3 a \$27 million increase in May. The Commission held five
- 4 public hearings in this case. After the prehearing
- 5 conference, the parties were able to reach an agreement and
- 6 presented the Stipulation to the Commission in December.
- 7 I noted that the Commission had some questions
- 8 about the effect on the average residential customer's bill,
- 9 and if I may approach, I have an Excel sheet showing that.
- JUDGE PRIDGIN: You may.
- 11 MS. SHEMWELL: Thank you. The spreadsheet
- 12 shows the increase for the average customer in two different
- 13 areas. Staff decided to divide it between two areas,
- 14 because Ameren serves southern Missouri as well as mid
- 15 Missouri, and the effect of the rate increase will differ
- depending upon the Ccf usage, and the two areas are somewhat
- 17 distinct in that southern Missouri is not expected to use,
- 18 the average customer, as much gas.
- 19 The increase is approximately 10 percent with
- 20 the -- on the average monthly customer charge is
- 21 approximately 10 percent. While the margin rate appears to
- 22 be a greater increase, when you take into account the cost
- 23 of gas, the PGA is primarily the cost of gas plus the
- 24 margin, it will be approximately 10 percent to an average
- 25 residential customer's bill.

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- 2 depends on how much gas the customer uses and the weather
- 3 and how well their homes use energy, but the numbers show
- 4 approximately a 10 percent increase.
- 5 Staff signed the Stipulation & Agreement as a
- 6 reasonable settlement that was in the public interest.
- 7 There are a number of features that we feel serve the public
- 8 interest. For one thing, there's a rate moratorium and also
- 9 an ISRS moratorium. For that reason, no ROE is actually
- 10 stated in the Stipulation & Agreement.
- 11 We believe that the weatherization program.
- 12 Which is 155,000, slightly up from a typical 100,000, will
- 13 benefit customers. And we will work with the Office of the
- 14 Public Counsel, Department of Natural Resources and Ameren
- 15 to resolve issues around the low-income program that Staff
- 16 has proposed.
- 17 So Staff urges the Commission to adopt the
- 18 Unanimous Stipulation & Agreement. Would you like questions
- 19 now?
- 20 JUDGE PRIDGIN: Ms. Shemwell, thank you. Let
- 21 me see what we have from the Bench. Mr. Chairman?
- 22 CHAIRMAN GAW: I think I'm going to wait until
- 23 everybody's done with the presentation and then ask
- 24 questions.
- JUDGE PRIDGIN: That's perfectly fine. Let's

- 1 run it that way. Thank you, Ms. Shemwell.
- 2 Mr. Micheel, any brief statement before we
- 3 have questions?
- 4 MR. MICHEEL: Just a real brief one. May it
- 5 please the Commission? Doug Micheel on behalf of the Office
- 6 of the Public Counsel.
- 7 I would just state that we signed the
- 8 Stipulation & Agreement. We support the Stipulation &
- 9 Agreement. I'd be happy to answer any questions that you
- 10 may have regarding our motivations or, you know, what's in
- 11 it for the consumer. Thank you very much.
- 12 JUDGE PRIDGIN: Mr. Micheel, thank you.
- Mr. Byrne?
- 14 MR. BYRNE: Thank you, your Honor. May it
- 15 please the Commission?
- On behalf of AmerenUE, I really don't have an
- 17 opening statement, but I would like to say that we support
- 18 the stipulation. We believe it's a fair compromise of the
- 19 issues that were in this case.
- 20 And we have a number of people here from
- 21 AmerenUE who are available to answer any questions, people
- 22 who worked on the case, on the rate design and the revenue
- 23 requirement part of the case, and so please feel free to ask
- 24 us any questions you might have. Thank you.
- JUDGE PRIDGIN: Mr. Byrne, thank you.

- 1 Ms. Woods?
- 2 MS. WOODS: Good morning. I'm Shelley Woods.
- 3 I'm appearing on behalf of the Missouri Department of
- 4 Natural Resources. We also signed the Joint Stipulation.
- 5 We are here to urge the Commission to approve it.
- 6 The Department of Natural Resources was
- 7 primarily interested in two matters, low-income
- 8 weatherization and energy efficiency measures, both of which
- 9 are included in the Stipulation, and both of which we are
- 10 very pleased to see.
- 11 If there are any questions, I'll be happy to
- 12 answer them later. Thank you.
- JUDGE PRIDGIN: Ms. Woods, thank you.
- Ms. Shemwell, if you would, then, come back
- 15 and see if we have any questions from the Bench.
- MS. SHEMWELL: Certainly.
- 17 JUDGE PRIDGIN: Ms. Shemwell, thank you.
- 18 Mr. Chairman?
- 19 CHAIRMAN GAW: Thank you, Judge.
- 20 First of all, Ms. Shemwell, I would like for
- 21 you, for the sake of those who may not know the details, to
- 22 give us a synopsis of what's in the settlement.
- MS. SHEMWELL: The rate increase is
- 24 \$13 million, an amount on which we settled.
- 25 AUDIENCE MEMBER: Could you speak in the mic,

- 1 please, because we cannot hear back here.
- 2 MS. SHEMWELL: Certainly. The rate increase
- 3 is about \$13 million. It's around half of what Ameren had
- 4 requested.
- 5 CHAIRMAN GAW: Let me ask you, what was
- 6 Staff's position in regard to what should occur in this case
- 7 before the stipulation was entered?
- 8 MS. SHEMWELL: You mean Staff's recommendation
- 9 in terms of revenue requirement?
- 10 CHAIRMAN GAW: Yes.
- MS. SHEMWELL: Around 11 1/2 to 12 million.
- 12 CHAIRMAN GAW: And the settlement again is how
- 13 much?
- MS. SHEMWELL: 13.
- 15 CHAIRMAN GAW: Okay. So roughly a million,
- 16 million and a half more than what Staff originally
- 17 recommended?
- MS. SHEMWELL: That's correct.
- 19 CHAIRMAN GAW: And the request from Ameren was
- 20 how much again?
- MS. SHEMWELL: 26.7, I believe.
- 22 CHAIRMAN GAW: Okay. Go ahead.
- 23 MS. SHEMWELL: Staff had recommended a return
- 24 on equity of around 9.5 using the DCF method. The
- 25 discounted cash flow method is a method that has been used

- 1 and accepted by the Commission for many years, and we were
- 2 at 9.5. No return on equity is actually stated in the
- 3 Stipulation & Agreement since they agreed to a moratorium,
- 4 and I think it's about two and a half years before a rate
- 5 increase would go into effect. Ameren also agreed to not
- 6 increase the PGA costs this winter to give stability to
- 7 customers.
- 8 The monthly customer charge was increased as
- 9 well. It was evenly divided pretty much between the monthly
- 10 customer charge that went to 10.20. Ameren had proposed 16.
- 11 Staff felt that 10.20 was a reasonable increase. It
- 12 benefits the company in that they have the cash flow, it's
- 13 known, it's year round. For customers, again, it's also
- 14 known, and customers who use more gas may benefit by seeing
- 15 the increase over on the side of the monthly customer
- 16 charge.
- The increase in the margin is again
- 18 approximately 10 percent, because most of that is gas cost.
- 19 So while it may look big, it actually should not have that
- 20 big an impact.
- 21 CHAIRMAN GAW: When you say that big an
- 22 impact, what do you mean, that big an impact on the bill
- 23 itself?
- MS. SHEMWELL: Yes, on the bottom line bill.
- 25 We're estimating 10 percent, depending upon usage. Again,

- 1 customers that use very little will not see much of an
- 2 increase. Customers that use a lot will see a bigger
- 3 increase.
- 4 Part of the thought about putting it over on
- 5 the margin rate is that it does encourage energy efficiency,
- 6 people using gas more wisely to avoid a higher cost.
- 7 Staff is interested in seeing a low-income
- 8 program, and this is included. It's down in two counties in
- 9 southeast Missouri, with an emphasis on long-term reduction
- 10 in bills by weatherization and then a lower margin cost to
- 11 assist those customers to -- in catching up and being able
- 12 to afford their bills year round.
- 13 CHAIRMAN GAW: Tell me how that program's
- 14 supposed to work, please.
- 15 MS. SHEMWELL: The program -- and there will
- 16 be a collaborative on this. The program is designed to
- 17 assist customers who may not be eligible for LIHEAP,
- 18 although LIHEAP customers and ESIP customers who have been
- 19 weatherized will be eligible. The idea is to go out,
- 20 weatherize homes.
- 21 COMMISSIONER GAW: So they're not -- those who
- 22 are qualified for LIHEAP are not excluded from the program?
- 23 MS. SHEMWELL: If they have been weatherized.
- 24 CHAIRMAN GAW: If they have been weatherized.
- 25 Under whose standards?

1	MS	SHEMWELL:	DNB	runs	a	weatherization
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- 2 program. Those who have been weatherized through that
- 3 program.
- 4 CHAIRMAN GAW: Go ahead. I'm sorry to
- 5 interrupt.
- 6 MS. SHEMWELL: In terms of a low-income
- 7 program, the Commission is not permitted by statute to
- 8 discriminate. So Staff feels that when they develop an
- 9 experimental program, the goal is to benefit all customers.
- 10 If all customers are going to pay, all customers should be
- 11 benefited.
- 12 And Staff tries to do that or has tried to
- 13 develop an experimental program in this case that will lead
- 14 to a reduction in bad debt, which does benefit all
- 15 customers.
- We have found in looking at experimental
- 17 programs that there's no one-size-fits-all program, that
- 18 because of differences in housing, culture, area of the
- 19 state, different solutions may be required in different
- 20 areas of the state.
- 21 This particular experiment is designed to see
- 22 if we can put in place a program where the customer can stay
- 23 on year round, and that is a goal because you don't have the
- 24 disconnections, the reconnection fees and the building of
- 25 bad debt. The program is designed to assist customers in

- 1 eliminating their bad debt, because after they've been on
- 2 and paid regularly for a while, Ameren has agreed to forgive
- 3 some of their bad debt.
- 4 CHAIRMAN GAW: Can you give me a scenario or
- 5 has that been developed yet? Is this just a -- you've got a
- 6 broad sense of what's going on or is it more specific at
- 7 this point?
- 8 MS. SHEMWELL: I think we have a broad sense,
- 9 and we'll work out the details. But someone who is eligible
- 10 to be weatherized will come in, they'll apply to the agency
- 11 that serves that area. There are some homes that cannot
- 12 qualify for weatherization because they're simply not well
- 13 enough constructed, so you'd be flushing your money.
- 14 But for people who can be weatherized, the
- 15 money will be spent on weatherization, which may include a
- 16 new furnace. It may not. It might be just things like
- 17 insulation. But they'll be weatherized. Then they will be
- 18 eligible for a reduced margin rate, so that their monthly
- 19 charge would be lower in the hopes that, in combining the
- 20 two, they will get a rate that they can actually afford.
- 21 CHAIRMAN GAW: So you're looking at a goal of
- 22 reducing the amount of energy used in a household, coupled
- 23 with a lowered rate for those who are living in the
- 24 household?
- MS. SHEMWELL: That's correct.

- 1 CHAIRMAN GAW: And that -- hopefully then
- 2 you've got -- you've got two sets of -- two things that
- 3 you're working on putting down the pressure on the price
- 4 that's being paid per month by that family; is that correct?
- 5 MS. SHEMWELL: That's correct. We would hope
- 6 to combine it with other services that might be available in
- 7 that area as well, including some things like budget
- 8 counseling, so that they would hopeful-- so that they would
- 9 get to a point where they can actually afford their energy
- 10 bills.
- 11 CHAIRMAN GAW: What are we talking about as
- 12 far as how many families might be able to make use of this
- 13 program in this experiment?
- 14 MS. SHEMWELL: I'm not sure. I'm not sure.
- 15 CHAIRMAN GAW: Someone else might have an idea
- 16 about that?
- 17 MS. SHEMWELL: Would you like me to call Ann
- 18 Ross?
- 19 CHAIRMAN GAW: If someone does, or if some
- 20 other party has that information through their counsel.
- MS. SHEMWELL: Ann could come up.
- 22 CHAIRMAN GAW: That's fine, if that's the
- 23 easiest way to do it.
- 24 JUDGE PRIDGIN: I'll need to have you come to
- 25 the witness stand and have you sworn in, please.

- 1 (Witness sworn.)
- 2 JUDGE PRIDGIN: If you would please have a
- 3 seat in the witness chair.
- 4 ANN ROSS testified as follows:
- 5 OUESTIONS BY CHAIRMAN GAW:
- 6 Q. Good morning.
- 7 A. Good morning.
- 8 Q. Ms. Ross, if you could, give me an idea about
- 9 how many families this program might be able to serve in the
- 10 two counties in southeast Missouri.
- 11 A. Well, we're limited by the number of people we
- 12 can weather-- the number of people we can weatherize with
- 13 that amount of money each year. So to be conservative, we
- 14 figured that we could weatherize 30, and then we hope to
- 15 pick up about 60 that have been weatherized.
- Q. All right. So you're trying to bootstrap into
- 17 some houses that have already been worked on?
- 18 A. Yes.
- 19 Q. All right. And tell me about why the area was
- 20 chosen as opposed to some other area in Ameren's territory.
- 21 A. There's need everywhere, but Stoddard County
- 22 is's an especially poor -- Stoddard and Scott Countless are
- 23 very poor counties. They have a lot of working poor. We
- 24 went down and talked to their community action agency and
- 25 found out that a lot of people work there for minimum wage.

- 1 We just felt like for this type of program
- 2 where we're trying to help people pay their own bills, that
- 3 that would be the appropriate population.
- 4 Q. Has this model been used somewhere else in the
- 5 past? Have you seen it used in Missouri or in some other
- 6 states?
- 7 A. No, not that I know of.
- 8 Q. It was developed as a result of collaboration
- 9 of the parties in the case? How did it come about?
- 10 A. Well, we just sat down and tried to figure out
- 11 what our goal was, or goals, and then we did some reading
- 12 and then we just tried to think of ways we could reach those
- 13 goals.
- 14 Q. Okay. How much money -- either one of you who
- 15 wants to answer this or anyone else. How much money is
- 16 being expended on this portion of the settlement?
- 17 A. There's \$100,000 in the revenue requirement
- 18 for the weatherization.
- MS. SHEMWELL: Per year.
- 20 BY CHAIRMAN GAW:
- Q. Per year?
- 22 A. Yes.
- 23 Q. And that will be per year for how long?
- MS. SHEMWELL: The life of the stipulation.
- 25 CHAIRMAN GAW: Until the next rate case?

- 1 MS. SHEMWELL: Yes.
- 2 CHAIRMAN GAW: Is that the accurate time
- 3 frame?
- 4 BY CHAIRMAN GAW:
- 5 Q. I realize you're talking about an experiment.
- 6 So when you're talking about an experiment to me, that means
- 7 there will be some data that will be fed back to us about
- 8 its success. How will that work?
- 9 A. When we start the collaborative, we're going
- 10 to figure out what we need in order to assess the success of
- 11 the program, and that's -- we're very interested in how this
- 12 is going to work. So we'll be getting customers' bills
- 13 before they went on the program, their bills and payment
- 14 behavior after they went on the program, and then we'll look
- 15 at it.
- 16 Q. How much of a reduction are we talking about
- 17 in the actual amount that's being paid by those who will be
- 18 on this plan? I'm not talking about -- I'm excluding the
- 19 amount that might be saved from energy conservation.
- 20 MS. SHEMWELL: I'm sorry. I don't understand.
- 21 CHAIRMAN GAW: You say there was a rate
- 22 differential.
- MS. SHEMWELL: Oh.
- 24 THE WITNESS: I put 25 cents in our analysis
- 25 when we were --

- 1 BY CHAIRMAN GAW:
- 2 Q. 25 cents per what?
- 3 A. Per Ccf.
- 4 Q. Okay.
- 5 A. It could be a little more, because the margin
- 6 rate's going to be a little more than 25 cents.
- 7 Q. And would this just be available to those
- 8 families in the program?
- 9 A. Yes, at this time.
- 10 Q. What would you anticipate tracking as far as
- 11 data is concerned?
- 12 A. What we track, their arrearages, their payment
- 13 history, their payment behavior. We'd look at disconnects
- 14 and reconnects in that area, contacts with the company, bad
- 15 debt. We'd look at the level of bad debt before and then
- 16 after we'd gotten it in place.
- 17 Q. Will we be able to have data on how much
- 18 energy savings that were accomplished, the reduction in the
- 19 amount of energy used by households?
- 20 A. Yes.
- 21 CHAIRMAN GAW: Okay. If someone else has
- 22 questions of Ms. Ross while she's up here, I'll defer until
- 23 I can move on after that.
- 24 JUDGE PRIDGIN: Let me check. Commissioner
- 25 Murray? No questions. Commissioner Clayton? All right.

- 1 CHAIRMAN GAW: All right. I think that's all
- 2 I have of this witness.
- JUDGE PRIDGIN: Ms. Ross, thank you. You may
- 4 step down. If you would please remain in the hearing room
- 5 and be available for later cross-examination. Thank you.
- 6 MS. SHEMWELL: Mr. Chairman, if I could add
- 7 just a couple of things. It's 30 per year, 30 homes per
- 8 year that we hope to weatherize. The details will be worked
- 9 out in a collaborative between all of the parties.
- 10 Ameren has agreed to provide Staff with
- 11 customers' bills so that we will be able to track that.
- 12 They purge after a certain time. They've agreed to provide
- 13 us with these customers' bills so that we can track these
- 14 customers over a period of time to see if the program's
- 15 working.
- Obviously since it's an experiment we consider
- 17 getting that information to be me essential to determine
- 18 whether or not the program's working. So we will be
- 19 tracking that carefully in terms of who's weatherized and
- 20 the reduction in bills. We'll have to look at that in terms
- 21 of the weather and apply a variety of analyses, but Staff is
- 22 certainly capable of doing that.
- 23 CHAIRMAN GAW: The fact that -- you mentioned
- 24 earlier that different areas have different needs and
- 25 different -- that one size doesn't fit all. How do you

- 1 overcome that problem when you're trying to transfer the
- 2 data from this area to another one if you're only doing this
- 3 in southeast Missouri?
- 4 MS. SHEMWELL: I think that's a challenge in
- 5 seeing what works, because what works in St. Louis may not
- 6 work. I do think that weatherization certainly is a proven
- 7 program everywhere, and that's one of the reasons DNR
- 8 supports it is it's a more permanent program because it is
- 9 intended to reduce energy usage.
- 10 So that part of the program, which I think is
- 11 a critical element, is already proven. So the question
- 12 really is with these low-income customers, if we combine
- 13 that with a reduced rate, a plan to reduce their arrearages
- 14 and other counseling, will they be able then to meet their
- 15 energy needs.
- So one of the main components is already
- 17 proven, and I don't think there's any question but
- 18 weatherization works across the state.
- 19 The goal of getting customers to be regularly
- 20 paying customers has to do with customers' history and
- 21 perceptions and a variety of other factors that may vary.
- 22 For example, people who live in the country can maybe
- 23 supplement with wood or something like that.
- 24 People who have a long history of just
- 25 shutting off their gas and living without it in the summer,

- 1 changing that idea to where they become regularly paying
- 2 customers, is one of the things that we have to take into
- 3 consideration.
- 4 CHAIRMAN GAW: The return on equity that had
- 5 been recommended by Staff that you've already made
- 6 statements about, what I'd like to know is what is the
- 7 Staff's opinion, only Staff's opinion, not combining anyone
- 8 else, with regard to what this settlement does in regard to
- 9 range of return on equity?
- 10 MS. SHEMWELL: Well, it's slightly above
- 11 Staff's recommendation. My understanding --
- 12 CHAIRMAN GAW: Was there any calculation made
- 13 by Staff about what the effective rate of return of equity
- 14 would be in the settlement?
- MS. SHEMWELL: Around 11.
- 16 CHAIRMAN GAW: Around 11. That's slightly
- 17 above 9.5?
- MS. SHEMWELL: Slightly.
- 19 CHAIRMAN GAW: Staff believes that's an
- 20 appropriate settlement? Why?
- MS. SHEMWELL: Well, when you're reaching a
- 22 settlement, you have give and take on a lot of issues, and
- 23 Staff had some goals in this case. It was above our ROE. I
- 24 would say it was closer to Office of the Public Counsel's
- 25 range than Staff's range.

1	And	it	was		I	think	getting	an	ISRS
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- 2 moratorium was of some value to Staff. Staff does not
- 3 typically place a dollar value on a moratorium. Office of
- 4 the Public Counsel, I think, may because they have a
- 5 different point of view. They represent the public. And so
- 6 there may be a dollar value or an amount that they would
- 7 place on that. Staff doesn't typically.
- 8 But in terms of the moratorium and the ISRS
- 9 moratorium, this is one area where Staff was willing,
- 10 despite the fact that it felt its ROE was reasonable, to go
- 11 beyond.
- 12 CHAIRMAN GAW: The ISRS that you're talking
- 13 about is the surcharge that was passed by the legislature
- 14 last session, signed into law, that says that there can be a
- 15 surcharge added on to people's bills for infrastructure
- 16 that's added since the last rate case?
- MS. SHEMWELL: That's correct.
- 18 CHAIRMAN GAW: And Ameren has agreed not to
- 19 implement any surcharge for how long?
- 20 MS. SHEMWELL: Throughout the time of the
- 21 stipulation, I believe, which goes to about -- is it 2006?
- 22 2006.
- 23 CHAIRMAN GAW: Do you know whether other gas
- 24 companies in Missouri have requested or are in the process
- of trying to apply for a surcharge of that type?

- 1 MS. SHEMWELL: I know Missouri-American Water
- 2 has. Oh, MGE also has. Let me add that Ameren has agreed
- 3 to do -- to continue with infrastructure replacements
- 4 throughout this time as part of the settlement. So that
- 5 their infrastructure replacement will not come to an end as
- 6 a result of this.
- 7 CHAIRMAN GAW: The increase that was
- 8 originally recommended by Staff to, I think you said between
- 9 11 1/2 and 12 million; is that correct?
- MS. SHEMWELL: That's correct.
- 11 CHAIRMAN GAW: What was the rationale for
- 12 Staff in believing that that increase was appropriate?
- 13 MS. SHEMWELL: The 11 1/2 and 12?
- 14 CHAIRMAN GAW: Yes.
- 15 MS. SHEMWELL: As a results of Staff's audit.
- 16 CHAIRMAN GAW: But generally what was the
- 17 driver of Staff's support of an increase of that sort? What
- 18 did you find that caused that to be what you believe was an
- 19 appropriate increase?
- 20 MS. SHEMWELL: It was a result of the increase
- 21 in costs. Our difference between Ameren, I can go over some
- 22 of that, but perhaps we should call Greg Meyer to the stand
- 23 to speak very specifically to areas of increase that we saw.
- 24 CHAIRMAN GAW: That would be fine.
- MS. SHEMWELL: Okay. Staff will call Greg

- 1 Meyer.
- 2 JUDGE PRIDGIN: Mr. Meyer, if you would please
- 3 come forward and be sworn. If you would please raise your
- 4 right hand.
- 5 (Witness sworn.)
- 6 JUDGE PRIDGIN: Thank you very much. If you
- 7 would please have a seat.
- 8 GREG MEYER testified as follows:
- 9 OUESTIONS BY CHAIRMAN GAW:
- 10 Q. Good morning.
- 11 A. Good morning.
- 12 Q. I think you probably heard what I was asking.
- 13 You might go ahead and respond.
- 14 A. Just so we're clear, you were asking for the
- 15 main components of the increase?
- 16 Q. Yes, that Staff had originally supported.
- 17 A. Okay. Well, there's substantial investment in
- 18 plant, new investment.
- 19 Q. So there was infrastructure added that results
- 20 in an additional appropriate return --
- 21 A. Correct.
- Q. -- to the company since the last rate case?
- 23 A. Right. Just to back up one, I think we
- 24 probably gave you some incorrect or inaccurate information
- 25 before. I did a rough calculation to get from our revenue

- 1 requirement to the 13 million. It was probably closer to 10
- 2 1/2 percent.
- 3 Q. 10 1/2?
- 4 A. Right.
- 5 MS. SHEMWELL: Return on equity?
- 6 THE WITNESS: Return on equity.
- 7 BY CHAIRMAN GAW:
- 8 Q. That sounds a little better. That was --
- 9 especially since the difference in the numbers here wasn't
- 10 that far apart. Staff had recommended 9.5, and you were --
- 11 in its original recommendation, and I realize these numbers
- 12 reek havoc trying to analyze them this way. You're talking
- 13 about an increase over your original recommendation of about
- 14 a million and a half, maybe a little more. I was trying to
- 15 understand how come the return on equity had jumped that
- 16 much.
- 17 A. Right. Our range was -- on equity was 9 to
- 18 9 1/2, which was a spread of approximately \$718,000. So you
- 19 double that. And our high was 11.6. That would get you to
- 20 approximately 13 million.
- 21 Q. Okay. Go ahead. What else was a driver in
- 22 your original recommendation besides new construction? You
- 23 say that was the major driver?
- 24 A. I don't actually have the -- normally we
- 25 perform a reconciliation. I didn't bring that with me

- 1 today. I know that, off the top of my head, I want to say
- 2 that approximately \$40 million of new investment was put in
- 3 place.
- 4 Q. Okay.
- 5 A. There was payroll increases, but there also
- 6 was a payroll reduction plan that was put into effect, so
- 7 that was taken into effect. I'm looking through the EMS run
- 8 now, and nothing else in particular would jump out as a
- 9 major driver at this point.
- 10 Q. So significantly it was new construction?
- 11 A. Correct.
- 12 Q. In your recollection?
- 13 A. In my mind, right.
- 14 CHAIRMAN GAW: I'm going to pass this witness.
- JUDGE PRIDGIN: Thank you, Mr. Chairman,
- 16 Commissioner Murray?
- 17 COMMISSIONER MURRAY: Yes. Just one. Thank
- 18 you.
- 19 QUESTIONS BY COMMISSIONER MURRAY:
- 20 Q. Mr. Meyer, in terms of the not increasing the
- 21 PGA for a period of time, did you calculate or was there any
- 22 way to calculate and estimate what effect that might have on
- 23 the subsequent ACA review?
- 24 A. I'm not aware that we made that calculation.
- 25 Q. There probably isn't any way to do that

- without a crystal ball, I guess; is that right?
- 2 A. Well, that's not my area. I'm fairly
- 3 confident we did not make that calculation.
- 4 COMMISSIONER MURRAY: All right. Thank you.
- 5 JUDGE PRIDGIN: Commissioner Murray, thank
- 6 you. Commissioner Clayton?
- 7 COMMISSIONER CLAYTON: Thank you, Judge.
- 8 QUESTIONS BY COMMISSIONER CLAYTON:
- 9 Q. Regarding the settlement rate of return or
- 10 ROE, 10 1/2 roughly is what you testified to; is that
- 11 correct?
- 12 A. That's correct.
- 13 Q. And Staff's position in its recommendation was
- 14 how much, what return on equity?
- 15 A. 9 to 9 1/2 percent on equity.
- Q. And what was Ameren's position on their -- on
- 17 their full request for, what was it, \$26 million increase,
- 18 what was their return on equity?
- MS. SHEMWELL: May I? I'm thinking it's
- 20 around 13.
- 21 MR. BYRNE: Your Honor, I can tell you if you
- 22 want to know. It's 12.25 percent.
- 23 BY COMMISSIONER CLAYTON:
- Q. The new plant or the new investment, the new
- 25 construction that you testified to earlier, was that

- 1 replacement construction or was it new construction, new
- 2 plant?
- 3 A. It would be a combination of both.
- 4 Q. Combination of both.
- 5 A. Specifically we didn't -- we did not break it
- 6 down between replacement and new.
- 7 COMMISSIONER CLAYTON: I don't think I have
- 8 any other questions. Thank you.
- 9 JUDGE PRIDGIN: Commissioner Clayton, thank
- 10 you. Commissioner Gaw, did you have more questions?
- 11 CHAIRMAN GAW: No.
- 12 JUDGE PRIDGIN: Mr. Meyer, you may step down.
- 13 If you would, please remain available for potential
- 14 cross-examination. Thank you.
- 15 Mr. Chairman, any further questions for
- 16 Ms. Shemwell?
- 17 CHAIRMAN GAW: Not of Ms. Shemwell, I don't
- 18 believe.
- MS. SHEMWELL: Thank you.
- 20 CHAIRMAN GAW: Just one thing. The PGA
- 21 question, does that cut both ways in regard to the PGA
- 22 changes? Is it just no change for this period of time or is
- 23 it no increase?
- MS. SHEMWELL: They won't increase this
- 25 winter, but they will recover their gas cost. They're just

- 1 going to keep it steady this winter.
- 2 CHAIRMAN GAW: I understand that. The ACA
- 3 will take care of that question. What I'm asking is, when
- 4 you say no increase, can there be a reduction in the PGA
- 5 during that time frame if it's appropriate?
- MR. BYRNE: Yes, your Honor, there can.
- 7 CHAIRMAN GAW: That's what it looked like, but
- 8 it wasn't clear to me. So thank you. Thank you,
- 9 Ms. Shemwell.
- 10 JUDGE PRIDGIN: Ms. Shemwell, first of all, I
- 11 think you handed out a two-page exhibit. Is that something
- 12 you wanted entered into evidence?
- 13 MS. SHEMWELL: We can, and I'll move that it
- 14 be entered into evidence.
- JUDGE PRIDGIN: I'll mark that as Exhibit
- 16 No. 1. It's a two-page document, a spreadsheet from Staff
- 17 on their estimate on the impact of this proposed increase on
- 18 the residential customer bill. Ms. Shemwell, did I describe
- 19 that accurately?
- MS. SHEMWELL: Yes.
- JUDGE PRIDGIN: Any objections?
- MR. BYRNE: No, your Honor.
- 23 JUDGE PRIDGIN: Seeing no objections, Exhibit
- 24 No. 1 is admitted.
- 25 (EXHIBIT NO. 1 WAS RECEIVED INTO EVIDENCE.)

1	JUDGE	PRIDGIN:	Let.	me	see	if	we	have	anv

- 2 further questions from the Bench. Commissioner Murray, did
- 3 you have any questions for Ms. Shemwell or anyone else from
- 4 Staff?
- 5 COMMISSIONER MURRAY: I don't believe so.
- 6 Thank you.
- 7 JUDGE PRIDGIN: Thank you. Commissioner
- 8 Clayton?
- 9 COMMISSIONER CLAYTON: Thank you, Judge.
- 10 Ms. Shemwell, can you give me an idea of the
- 11 type of infrastructure replacements that are contemplated in
- 12 the Stipulation & Agreement? I believe the comments in
- 13 support make reference to a continuing plan or program of
- 14 infrastructure replacement. Can you give me some
- 15 information on that?
- MS. SHEMWELL: A gas company is always laying
- 17 new pipe and replacing pipe, and so just the type of
- 18 infrastructure replacement that they --
- 19 COMMISSIONER CLAYTON: I guess what I'm
- 20 asking, is this relating to replacing the steel pipe,
- 21 replacing copper pipe, what type of pipe are we replacing
- 22 here? Are we replacing old plastic pipe? Considering we've
- 23 had explosions in Springfield and explosions in St. Louis,
- 24 can you give me an idea of what we're replacing, or do you
- 25 have someone that could give me that information?

- 1 MS. SHEMWELL: I don't know if Tom Byrne can
- 2 tell you or not. I don't know the -- plastic pipe is what's
- 3 going into the ground today because it's considered the
- 4 safest. There are various types of plastic pipe, some of
- 5 which have experienced more problems than others, but --
- 6 COMMISSIONER CLAYTON: Is this part of a
- 7 program which the Commission has approved, a program that is
- 8 in writing that has been compiled or is it an informal?
- 9 MS. SHEMWELL: Ameren does not have a safety
- 10 replacement program similar to other companies that have
- 11 entered into those kind of programs. It's just their
- 12 regular maintenance program.
- 13 MR. BYRNE: Your Honor, maybe I could help.
- 14 First of all, the kind of pipe, it's mostly cast iron main
- 15 and unprotected steel services, and we do have a program.
- 16 I'm not sure. I don't think it's committed to writing. If
- 17 it is, we're ahead of the program, and I guess this, our
- 18 commitment here, will expedite what we were doing anyway.
- MS. SHEMWELL: But that's what you're
- 20 replacing?
- 21 MR. BYRNE: Yes, unprotected steel service
- 22 lines and cast iron mains.
- MS. SHEMWELL: With plastic?
- MR. BYRNE: With plastic.
- 25 COMMISSIONER CLAYTON: Well, I'm aware that

- 1 it's going to be replaced by plastic. I think I'm just
- 2 trying to get an idea of, since the significant -- the
- 3 Staff's recommendation, the significant portion, I mean, a
- 4 vast majority of the portion of the increase that Staff was
- 5 recommending is based on infrastructure replacement, I'm
- 6 trying to get a handle on where in the life of the program
- 7 we are. And I don't know if you-all have that knowledge or
- 8 not here.
- 9 MS. SHEMWELL: I don't.
- 10 MR. BYRNE: I think I do have that knowledge.
- 11 I think we're at the tail end of the life of the program.
- 12 COMMISSIONER CLAYTON: I'll tell you what.
- 13 We're going to get a chance, I think, at you later on,
- 14 right? So instead of going out of turn, don't worry, we
- 15 know where you are.
- But, Ms. Shemwell, from Staff's perspective,
- 17 how did Staff review the program? Did it just acknowledge
- 18 that they are following through with what their plan is
- 19 or --
- 20 MS. SHEMWELL: Staff expects that a gas
- 21 company will do replacements, as Mr. Byrne has noted, is
- 22 replacing the older pipe with a new pipe, and so it will
- 23 continue.
- 24 COMMISSIONER CLAYTON: How does Staff evaluate
- 25 how much infrastructure replacement is appropriate or not

- 1 enough? How does Staff make that judgment?
- 2 MS. SHEMWELL: How did we pick the 20 million
- 3 or -- Ameren has not had any explosions that I'm aware of,
- 4 and as Mr. Byrne noted, they're at the end of the
- 5 replacement of their old pipe with what would be the current
- 6 standard for plastic pipe. If there are no problems and the
- 7 replacement is continuing at a steady pace, then I would say
- 8 that that's what we're looking for is that it's being
- 9 replaced ahead of causing problems.
- 10 We -- companies also rely on inspections,
- 11 calls from specific areas. They look at the pipe when they
- 12 get a call. They do their gas testing over the lines every
- 13 year to try to identify areas, specific areas where there
- 14 are problems.
- 15 COMMISSIONER CLAYTON: Who on behalf of Staff
- 16 evaluates those safety questions in determining the amount
- 17 of infrastructure replacement that should be going on?
- MS. SHEMWELL: Our gas state department, of
- 19 course, evaluates whether or not the program is effective in
- 20 preventing explosions and other injuries.
- 21 COMMISSIONER CLAYTON: Who on the gas safety
- 22 team participated in this case?
- MS. SHEMWELL: No one specifically
- 24 participated in this case in terms of filing testimony.
- 25 COMMISSIONER CLAYTON: Okay. Did some Staff

- 1 person participate in determining whether or not the company
- 2 is on track with its --
- 3 MS. SHEMWELL: I'm sorry. Greq Williams did
- 4 file testimony. I'm sorry.
- 5 COMMISSIONER CLAYTON: Is Mr. Williams here
- 6 today?
- 7 AUDIENCE MEMBER: He may be upstairs. I can
- 8 go check.
- 9 COMMISSIONER CLAYTON: I don't want to belabor
- 10 this, but I am interested in exactly what -- Staff has
- 11 signed off on this plan. I just want an idea of exactly
- 12 what the plan is and how Staff made the judgment on this
- 13 type of program.
- MS. SHEMWELL: Well, in lieu of the -- during
- 15 the time of the moratorium, Ameren has agreed to invest
- 16 15 to 20 million each year during that time, and Staff took
- 17 that position to assure that replacements would increase at
- 18 a particular level, we would stay at a particular level
- 19 during the moratorium.
- 20 To settle the case, Ameren agreed to the
- 21 moratorium, but they also agreed to make investment in plant
- 22 of 15 to 20 million.
- 23 COMMISSIONER CLAYTON: So purely just on the
- 24 dollar amount of investment, Staff was comfortable in terms
- 25 of safety with this -- with this investment in

- 1 infrastructure replacement?
- 2 MS. SHEMWELL: Staff signed the agreement.
- 3 Mr. Williams can, I quess, speak to his particular level of
- 4 comfort.
- 5 COMMISSIONER CLAYTON: Well, I'm just trying
- 6 to get an idea of what Staff looks at. Is it a pure dollar
- 7 amount? Is it -- is there a program? Is it that in
- 8 Ameren's system there's not a lot of cast iron mains or
- 9 there's a very small amount of unprotected steel mains?
- 10 MS. SHEMWELL: Staff is just expecting that
- 11 Ameren goes ahead with its program, that because of the
- 12 moratorium they not delay replacing pipe. They agreed to
- 13 the level of 15 to 20 million in what would be
- 14 ISRS-qualifying.
- 15 Again, unless we actually see a problem
- 16 occurring with their inspection or replacement program, it's
- 17 difficult to know, because you can't go out and dig up all
- 18 the pipe to know. But they're replacing regular pipe, their
- 19 old pipe on a regular basis.
- 20 COMMISSIONER CLAYTON: So how many feet per
- 21 year are being replaced?
- MS. SHEMWELL: I'll have to turn to Tom.
- 23 COMMISSIONER CLAYTON: How many feet are still
- 24 outstanding in the system? I mean, we can come back to
- 25 this, but these are -- I just don't understand how it was

- 1 evaluated. Maybe -- if maybe a call could be made to
- 2 Mr. Williams or whoever could testify to that.
- 3 MS. SHEMWELL: Certainly.
- 4 COMMISSIONER CLAYTON: Maybe we can come back.
- 5 I don't want to delay the proceedings. And I don't have any
- 6 further questions for Ms. Shemwell, if we can come back.
- 7 MS. SHEMWELL: Thank you.
- 8 JUDGE PRIDGIN: Thank you, Ms. Shemwell. If
- 9 you wanted to give Mr. Williams a call, we'll go ahead
- 10 and --
- 11 MS. SHEMWELL: I think someone's gone after
- 12 him.
- JUDGE PRIDGIN: Thank you. Let me go ahead
- 14 and, in the interest of time, proceed with Office of the
- 15 Public Counsel and then we may take Mr. Williams out of
- 16 time.
- 17 Mr. Micheel. Thank you. Mr. Chairman.
- 18 CHAIRMAN GAW: Good morning, Mr. Micheel.
- MR. MICHEEL: Good morning, sir.
- 20 CHAIRMAN GAW: I'll just give you a wide-open
- 21 question. Tell me why this is in the best interests of your
- 22 clients.
- 23 MR. MICHEEL: Well, it's never good when
- 24 there's a rate increase for my clients. It's painful in any
- 25 event. But as you've heard today from Ms. Shemwell, we

- 1 audited the company's books and records. Our audit
- 2 indicated that the company deserved some sort of increase.
- 3 We worked hard to temper that increase in between both the
- 4 customer charge and the energy charge to try to dampen that.
- 5 We also got a moratorium that's going to keep
- 6 them out until 2006. So we get some rate stability. And
- 7 part of that was the ISRS charge that Ms. Shemwell was just
- 8 talking about. As you're aware, the Legislature last
- 9 session passed a law that allows companies to do a
- 10 surcharge, in essence increase rates. So we got three years
- 11 of no increase.
- 12 So although I don't want to say that a
- 13 10 percent increase is not a lot, because it is a lot, but
- 14 in this business sometimes companies also deserve a return,
- 15 and we think that that's reasonable, but we've got it at
- 16 this 10 percent for another three years.
- 17 So I think that's -- you know, when you look
- 18 at the totality of circumstances of what the evidence was,
- 19 what your litigation risk is and the fact that we're getting
- 20 certainty, that's why we did it.
- 21 I'd like to address Commissioner Clayton's
- 22 last question, if I may --
- 23 CHAIRMAN GAW: That's fine. Go ahead.
- MR. MICHEEL: -- about the ISRS and the
- 25 investments. As you're aware, Commissioner, this Commission

- 1 has gas safety pipeline replacement rules, and so Ameren is
- 2 required to follow those rules with respect to replacing
- 3 their cast iron mains and things like that, and that's the
- 4 program that we're talking about here.
- 5 And from the Office of the Public Counsel's
- 6 view, we have this moratorium here on ISRS-related
- 7 surcharges, but, you know, trust but verify. We wanted to
- 8 make sure that our good friends at Ameren weren't just going
- 9 to take the money they got in the settlement to cover ISRS
- 10 charges and then maybe -- and I'm not suggesting that they
- 11 would do this. This is just a check. We wanted to make
- 12 sure that they were going to continue to do the qualifying
- 13 replacements.
- 14 And we looked at some numbers. We asked the
- 15 company what have they been doing in the past, you know,
- 16 what amount had they been budgeting in the past, where are
- 17 they in their program. So we put this commitment in here so
- 18 that the Commission would know that there is a specific
- 19 commitment on behalf of Ameren to continue these
- 20 ISRS-qualifying replacements.
- 21 And, of course, they have to continue with,
- 22 you know, meeting the Commission's safety rules and
- 23 everything, but it's more of a check, if you will, on that
- 24 they're going to continue to do the ISRS things. I'm not
- 25 suggesting they're not. It's just something that we wanted

- 1 to feel a little better about the fact that they're going to
- 2 keep up with that safety program and again comply with the
- 3 Commission rules. So that's how the Office of the Public
- 4 Counsel got there.
- 5 With respect to some of the other items, the
- 6 Office of the Public Counsel has always supported
- 7 weatherization. It's a continuation of the weatherization
- 8 program that we initiated many years ago on this system. I
- 9 know in this case the Department of Natural Resources
- 10 recommended increasing the level of money given to
- 11 weatherization. We supported that.
- 12 With respect to the experimental low income
- 13 program, I would just point out that that's an experimental
- 14 program. You asked Ms. Ross some questions. I would say
- 15 that what we have here is the broad contours of that
- 16 program. The nitty-gritty of that program is going to be
- 17 set out when we get -- due to time constraints, it's hard to
- 18 get the whole program developed.
- 19 So we have the broad contours, and what we're
- 20 recommending here is that we get a collaborative together
- 21 with experts from our office, the Staff, DNR and other
- 22 people, and work out the nitty-gritty of that program. What
- 23 we've given you is kind of the overview of that program, and
- 24 later down the road, after the collaborative has met, we'll
- 25 come to you with all the specifics of that program.

- 1 But I don't disagree generally with the broad
- 2 parameters that have been set out here. I will tell you
- 3 that there are a lot of different ways to do it, and one of
- 4 the reasons we agreed to this particular way is because it's
- 5 an experiment.
- 6 It may not be the particular -- in fact, we've
- 7 recommended a different type program with MGE, but we're
- 8 willing to experiment. That doesn't say it's a perfect
- 9 program, but we're searching for that and we're trying to
- 10 lower bills. So with respect to that, I think that's a
- 11 benefit of the program.
- 12 CHAIRMAN GAW: Mr. Micheel, how long would you
- 13 anticipate before the program is actually up and running?
- 14 You said -- do you have any self-imposed deadline?
- 15 MR. MICHEEL: I think there is a deadline in
- 16 here. Let me look. The program shall commence, unless
- 17 ordered otherwise, it shall commence no later than May 1,
- 18 2004. I'm looking it paragraph 7, sir, of the Unanimous
- 19 Stipulation & Agreement. I expect these folks, once this is
- 20 approved, will be getting together and rolling up their
- 21 sleeves and trying to get the most workable program.
- 22 Now, that doesn't -- I don't -- I think we're
- 23 all going to agree, but there's a provision in there that if
- 24 we can't agree we're going to come back and seek your wisdom
- on what would be the right way to do it.

1	CHAIRMAN	CZM.	○トコママ	CO	ahead.
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- 2 MR. MICHEEL: Those are kind of the highlights
- 3 of the program. You asked about the return on equity issue,
- 4 and let me touch on that. I think it's safe to say, without
- 5 getting really specific, that we believe that the return on
- 6 equity is within the Office of the Public Counsel's range,
- 7 and you had asked --
- 8 CHAIRMAN GAW: Do you want to say what that is
- 9 again?
- MR. MICHEEL: It was between 10 and 11
- 11 percent, I believe. And we did not do a full case. Our
- 12 resources don't allow us to do a full case. But I can tell
- 13 you that because our return on equity was slightly higher
- 14 than the Staff's range on return on equity, that made our
- 15 recommendation for a total overall increase higher than the
- 16 Staff's.
- 17 And coupling that with, like I said, some of
- 18 the other items we got, the ISRS within our range, I think
- 19 that overall the 13 million is just and reasonable. Again,
- 20 it's -- I mean, you were at the local public hearings. It's
- 21 going to be hard for all customers, but in this business
- 22 sometimes an increase is necessary. I think -- I think it's
- 23 reasonable, and it's less than 50 percent of what the
- 24 company requested.
- 25 And I guess the other item I would talk about

- 1 just briefly is the customer charge. That's increasing a
- 2 \$1.20 from \$9 to \$10.20 per month for residential customers.
- 3 The Office of the Public Counsel's recommendation was \$10.
- 4 Our cost of service study showed that it should be right
- 5 around a little less than \$11, and I believe that the
- 6 Staff's cost of service study showed that it should be
- 7 \$10.20.
- 8 So we felt, given what our studies showed with
- 9 respect to rate impacts, that the \$1.20 -- again, I don't
- 10 want to belittle. A \$1.20 is a lot of money. But given
- 11 what the studies were showing, that that was a reasonable
- 12 compromise of this issue given the complete package.
- 13 CHAIRMAN GAW: The public hearings that I
- 14 attended, and I know the comments that were made, everyone
- 15 knows it's tough out there, Mr. Micheel and you know that
- 16 very well. I also heard people say that they wanted -- they
- 17 wanted us to scrutinize, to make sure that if there was
- 18 something authorized in an increase, that it was
- 19 appropriate.
- 20 And what I'm hearing you say is that the
- 21 Office of the Public Counsel believes that the increase in
- 22 this settlement is an appropriate amount based upon your
- 23 office's review of the numbers?
- 24 MR. MICHEEL: That is correct, Commissioner.
- 25 We feel comfortable that the \$13 million was a just and

- 1 reasonable increase for all the parties involved.
- 2 CHAIRMAN GAW: I notice we have several people
- 3 out there who are here today, and I'm always pleased to see
- 4 people turn out to whatever we're doing. And I recognize
- 5 your office represents a lot of consumers who are here,
- 6 Mr. Micheel, but a number of those who are here today, since
- 7 they're not officially parties are represented by your
- 8 office. Is there anything in particular you want to say to
- 9 us, if you've had any conversation that you want to pass
- 10 along?
- MR. MICHEEL: I have not. I was not aware
- 12 that consumers were going to be here today. I think it's a
- 13 great thing. I have talked to I know Ms. Hussman about this
- 14 case, and I know that her constituents showed up at the
- 15 local public hearings, and I think that was very helpful for
- 16 our office in formulating our position and ensuring that the
- 17 rate increase was the lowest possible amount in order to
- 18 result in just and reasonable rates.
- 19 And looking at the specific facts and the
- 20 issues that had to be tried, setting aside some of the other
- 21 items, this is that result, I believe. And I know -- I know
- 22 it's not perfect for all customers, but I just venture to
- 23 say that there is no perfect solution.
- 24 CHAIRMAN GAW: Yes, sir. I appreciate that,
- 25 Mr. Micheel.

1 Let me just briefly ask, in regard to t

- 2 program down in southeast Missouri, I'm very interested in
- 3 the data that's captured from those programs in particular.
- 4 I mean, it just strikes me that we cannot arrive at a
- 5 solution on dealing with the problems that some families
- 6 face in paying for their bills just by dealing with rates
- 7 alone or just by dealing with catchup programs, that you
- 8 have to do something with weatherization at the same time to
- 9 help lower the amount of usage of energy.
- 10 And I recognize that that's part of what's
- 11 being tried here, but I know there are a lot of variations
- 12 of those things. So the data that's recovered from any of
- 13 these experiments is extremely important from my vantage
- 14 point. So anything we can do to make sure that that data is
- 15 useful afterwards I would appreciate.
- MR. MICHEEL: That will be one of the focuses,
- 17 Commissioner, because the Office of the Public Counsel is
- 18 not interested in using ratepayer funds for unsuccessful
- 19 programs. The whole purpose behind these programs in my
- 20 view, in our office's view is it's going to lower costs for
- 21 all customers due to the reduction of uncollectibles and
- 22 things like that.
- I would add the third component is education
- 24 also, and that's something we'll look at. But I can assure
- 25 you that in the collaborative we will be searching for

- 1 rigorous collection techniques and rigorous review and study
- 2 so we can determine whether or not the experiment is
- 3 successful.
- 4 CHAIRMAN GAW: There's a reference to a study,
- 5 and I want to ask Ameren about this in really more detail,
- 6 but about Ameren studying a fixed bill option. Can you tell
- 7 me a little bit about that? What is that going to involve?
- 8 MR. MICHEEL: That was something,
- 9 Commissioner, quite frankly, that the Staff of the Public
- 10 Service Commission wanted. It was not a plank in the
- 11 settlement that I was particularly interested in. I just
- 12 don't want to speak for them.
- 13 We did not oppose that plank, and I think
- 14 looking at different options for billing customers is always
- 15 a good thing, but that wasn't something that we proposed or
- 16 that I gave a lot of thought to. It was something I said,
- 17 can't hurt. We can put that in part of the settlement. But
- 18 Ms. Shemwell would be appropriate for that question.
- 19 CHAIRMAN GAW: I'll ask Staff and Ameren about
- 20 it. I think that may be all. Just let me check real quick.
- 21 That's all I have. Thank you.
- JUDGE PRIDGIN: Mr. Chairman, thank you.
- 23 Commissioner Murray?
- 24 COMMISSIONER MURRAY: Thank you.
- 25 Mr. Micheel, I would like to first of all

- 1 thank you and all of the parties for your reasoned approach
- 2 to this Stipulation & Agreement. And I would also like to
- 3 ask you if, in representing your clients, you also look out
- 4 for whether they are able to continue to receive safe and
- 5 adequate service, do you not?
- 6 MR. MICHEEL: Yes, we do, Commissioner.
- 7 COMMISSIONER MURRAY: And I would assume that
- 8 a part of your agreement with this stipulation is that this
- 9 rate increase is necessary in order to assure that your
- 10 customers continue to receive safe and adequate service?
- 11 MR. MICHEEL: I would say on a general level,
- 12 yes. I don't think that I looked at whether or not
- 13 specifically if AmerenUE didn't get a \$13 million rate
- 14 increase, whether they would let their system go to pot. I
- 15 think that there are a lot of reasons they wouldn't do that.
- But, you know, the purpose of regulation is to
- 17 balance all of the interests, even though I'm representing a
- 18 specific interest, and as I indicated, for my clients, rate
- 19 increases are never good news.
- 20 COMMISSIONER MURRAY: And certainly a part of
- 21 the interests of your clients is to have healthy utilities
- 22 that can provide safe and adequate service, is it not?
- 23 MR. MICHEEL: Yes. My clients want their
- 24 service to be safe, and they want their service to be
- 25 adequate. I don't know that they're necessarily concerned

- 1 one way or another about the financial health of a company.
- 2 COMMISSIONER MURRAY: Well, they may not be
- 3 concerned about it, but would you not agree that the
- 4 financial health of the company is an important
- 5 consideration as to whether the company can continue to
- 6 provide safe and adequate service?
- 7 MR. MICHEEL: It can be, yes.
- 8 COMMISSIONER MURRAY: Thank you.
- 9 JUDGE PRIDGIN: Commissioner Murray, thank
- 10 you. Commissioner, Clayton?
- 11 COMMISSIONER CLAYTON: Very briefly, Judge.
- 12 Mr. Micheel, you started off your comments
- 13 addressing some concerns that I had on the last person who
- 14 spoke. Regarding infrastructure replacement and company
- 15 investment in infrastructure, does your agency or does OPC
- 16 do a study on companies' replacement, infrastructure
- 17 replacement programs?
- 18 MR. MICHEEL: We do not, Commissioner, but I
- 19 would point out in the Stipulation that we have reporting
- 20 requirements for AmerenUE, and I'm looking at paragraph 4 on
- 21 page 5. Each such report will contain a description of the
- 22 infrastructure improvements and the dollar amounts invested
- 23 over the period covered by the report. And that allows our
- 24 auditors to track where they were putting the money.
- Unfortunately, we don't have an engineer or a

- 1 gas safety department.
- 2 COMMISSIONER CLAYTON: That was my next
- 3 question. I was wondering.
- 4 MR. MICHEEL: So we do what we can given the
- 5 resources that we have. It's not that I don't look at the
- 6 material, but generally I don't know that I'm the person to
- 7 say a company should be replacing a hundred foot.
- 8 Again, what I do is I look to see and make
- 9 sure this Commission has promulgated some rules and specific
- 10 rules with respect to replacing cast iron main, unprotected
- 11 steel services and things like that. I can read those rules
- 12 and I can ensure that the company's following those rules,
- 13 along with this Commission's gas safety department, and
- 14 that's what we do.
- 15 And we also want to track the numbers again to
- 16 make sure that we're -- part of the agreement, you know, was
- 17 we're going to give you a little bit more, you're going to
- 18 stay out for the ISRS, but we still want those replacements
- 19 to be done. That's the purpose --
- 20 COMMISSIONER CLAYTON: I understand you follow
- 21 the financial, the dollar amounts and where they go and
- 22 things like that. But OPC does not make an evaluation of
- 23 safety issues, does not have the staff to make
- 24 determinations of -- make determinations of Staff -- or
- 25 excuse me -- make determinations of whether a certain pipe

- 1 should be replaced or not?
- 2 MR. MICHEEL: That's correct. What we could
- 3 do if we felt the need was, and our budget allowed, we could
- 4 hire an expert to review that. We have not done that in any
- 5 recent memory. We may have in the past, but I just don't
- 6 recall.
- 7 COMMISSIONER CLAYTON: And just a brief, I
- 8 guess, question. When the Commission opens a case on a gas
- 9 safety issue on a -- on an explosion somewhere, does the --
- 10 does OPC get involved, does it enter its appearance on those
- 11 cases and participate, or does OPC, I guess, get involved
- 12 and just listen in to what's going on, I mean?
- 13 MR. MICHEEL: We're a party of right to every
- 14 case, Commissioner, so we're in it. I get those filings. I
- 15 look at them. If I see something that's egregious in the
- 16 Staff gas safety report, we may well get involved. I might
- 17 do Data Requests. I might go to my boss and say, this is a
- 18 real problem. We need to get our own folks in here.
- But I will say by and charge the gas safety
- 20 department from what I can tell does a good job.
- 21 COMMISSIONER CLAYTON: Okay. So would you
- 22 have any information on whether Ameren is ahead of schedule
- 23 or behind schedule in comparison to other gas companies on
- 24 infrastructure replacements?
- MR. MICHEEL: I would not compare gas

- 1 companies versus gas companies because their service
- 2 territories and their vintage of pipe and things like that
- 3 are different. So I don't think it -- I mean, I don't know
- 4 that that would be a real good comparison, Commissioner.
- 5 COMMISSIONER CLAYTON: Okay. Thank you.
- JUDGE PRIDGIN: Mr. Micheel, thank you.
- 7 Ms. Shemwell, I understand that you were going
- 8 to call a witness for Commissioner Clayton.
- 9 MS. SHEMWELL: I understand that Mr. Williams
- 10 is in the building. I'm guessing he's looking for a jacket.
- 11 Let me just correct something. The
- 12 Stipulation & Agreement requires them to make 15 to
- 13 25 million over the three years of the moratorium to assure
- 14 that their current program continues. It's not per year,
- 15 but it's up to 25 million.
- We'll call Mr. Williams up as soon as he
- 17 arrives.
- JUDGE PRIDGIN: Just please alert me, and
- 19 we'll keep going.
- 20 Mr. Byrne, if you would please approach.
- 21 Mr. Chairman.
- 22 CHAIRMAN GAW: Good morning, Mr. Byrne. If
- 23 you would like to respond to any of the questions that I had
- 24 earlier in general, you may. Otherwise I'll venture into --
- MR. BYRNE: No, that's okay. I'll just answer

- 1 any of your questions.
- 2 CHAIRMAN GAW: Let me start with the fixed
- 3 billing issue. Tell me what you're going to do in regard to
- 4 that issue in the Stipulation.
- 5 MR. BYRNE: Yes. We agreed to study the fixed
- 6 bill option this winter and potentially implement a pilot
- 7 program next winter. I guess what we've done so far, we've
- 8 just, in anticipation of the stipulation going through,
- 9 we've gotten together a group of people, gas supply folks,
- 10 engineers, rate people, to take a look at it.
- I think our anticipation is probably this
- 12 winter to -- there are a couple of groups that have promoted
- 13 fixed bill options throughout the country. There's a
- 14 company called WeatherWise that's talked to us before that's
- 15 gone around and done a number of these programs. I think
- our -- we would start probably by talking to WeatherWise,
- 17 sitting down with them, looking at the options that other
- 18 people have done, maybe look at some companies in other
- 19 states that have actually implemented these programs to see
- 20 what kind of results they have.
- 21 I guess -- and I think our hope would be to
- 22 take actual data, customer data from this winter and try to
- 23 visualize what might have happened had there been a fixed
- 24 bill program in place.
- I guess one of the concerns we have, and I --

- 1 I think we support this, looking at this option. It's
- 2 always good to look at different options and give customers
- 3 different options for ways to pay their bill. One of the
- 4 concerns I have about a fixed bill option is it to some
- 5 degree or another eliminates the incentive to conserve gas,
- 6 and gas is sort of a precious natural resource. And if you
- 7 had a pure fixed bill, if you knew that your bill was going
- 8 to be the same every month no matter what you did, you'd
- 9 turn your thermostat up to 90 degrees or not close your
- 10 windows or not do weatherization, and I don't think we want
- 11 to give people incentives to do that.
- 12 On the other hand, there's ways to design
- 13 these programs, I think, that balance. In other words, by
- 14 giving people maybe a band of usage so that they just can't,
- 15 you know, go crazy and doubling their gas usage by leaving
- 16 their windows open, but fix their bill for a band of usage,
- 17 I think you can still maybe preserve the incentive to
- 18 conserve gas but give them the benefits of a fixed bill as
- 19 well.
- 20 CHAIRMAN GAW: Is that in the range of things
- 21 that you're going to be looking at in the Stipulation?
- 22 MR. BYRNE: Yes. I think that's -- we said we
- 23 would study a fixed bill option, and I think all the things
- 24 that I said will be what we study this winter, and then
- 25 we'll come up with a report on what our findings are and

- 1 then, I guess, decide whether it's worth it to proceed with
- 2 the pilot next winter.
- 3 CHAIRMAN GAW: And just for purposes of
- 4 explanation, fixed bill is different than budget billing.
- 5 There's a difference. You might explain what that is.
- 6 MR. BYRNE: Yes. Budget billing basically
- 7 gives you -- it gives you the same -- it gives you the same
- 8 bill every month, but at the end of the year there's a
- 9 true-up. So you never -- in the end you have to pay for all
- 10 the gas that you use. Whereas, under a fixed bill option,
- 11 the true-up element is missing.
- 12 CHAIRMAN GAW: So Ameren currently has a
- 13 budget bill?
- MR. BYRNE: Yes, we do.
- 15 CHAIRMAN GAW: Might ask you, I recognize that
- 16 the parties have not agreed to any particular return on
- 17 equity, but there was some mention earlier about what Staff
- 18 and Public Counsel's position was in regard to whether or
- 19 not they believed that the effective return on equity as a
- 20 result of the increase in revenue allowed in this case was
- 21 acceptable to them.
- Do you have anything to add to Ameren's
- 23 position in regard to that?
- 24 MR. BYRNE: I think it's very difficult to say
- 25 what the return on equity is.

1	CHAIRMAN	CDW.	Т	understand.

- 2 MR. BYRNE: There's none specified in the
- 3 Stipulation, and I think -- I guess I agree with what
- 4 Mr. Meyer said. If you just took the Staff's cost of
- 5 service and backed into a return on equity, it might be
- 6 10 1/2 percent, but I think it's more complicated than that.
- 7 There are more things, because -- especially because of the
- 8 ISRS moratorium, how do you -- you know, it's hard to value
- 9 that. So I -- I guess I can't tell you what I think the
- 10 return on equity is.
- 11 CHAIRMAN GAW: Going the other direction for
- 12 you-all, Ameren had a request in here about, what
- 13 26.7 million in an increase.
- MR. BYRNE: Yes, your Honor.
- 15 CHAIRMAN GAW: And you're agreeing to
- 16 13.2 million, and Staff had basically said they believed
- 17 11 1/2 to 12 was appropriate. You're taking a significant
- 18 reduction off your initial request. Tell me how from
- 19 Ameren's standpoint you believe that to be in the best
- 20 interests in your settlement, from your settlement position.
- 21 MR. BYRNE: Well, I guess from --
- 22 CHAIRMAN GAW: I recognize that puts you in an
- 23 awkward position to some extent, but if you could, please.
- 24 MR. BYRNE: It does. You know, I guess the
- 25 bottom line is the essence of the settlement is compromise

- 1 on everybody's part. You know, when we filed our rate
- 2 increase, which was for \$26.7 million, we supported it with
- 3 all the data that you'd normally need to support a rate
- 4 case, and I think it was defensible and still is defensible.
- 5 But, you know, there are -- there are
- 6 litigation risks for all parties. You know, we had a
- 7 12.25 percent return on equity in our filing. The
- 8 Commission hasn't very frequently awarded a 12.25 percent
- 9 return on equity. There are positions that we took in our
- 10 initial filing which, though the company believes are
- 11 legitimate, there was litigation risk associated with them.
- 12 And, you know, even in our initial filing, we
- 13 tried to take steps to mitigate the impact of the rate
- 14 increase on customers. That's always been a concern. But
- 15 by getting half our rate increase or less than half of what
- 16 we proposed, it does mitigate compared to what we originally
- 17 filed.
- 18 I guess I'll have to say the same thing that
- 19 everybody else said. The package of things we believe is a
- just and reasonable result from both the company's
- 21 standpoint and the customers.
- 22 CHAIRMAN GAW: Did anyone reduce to numbers
- 23 the value of not having the ability to request a surcharge
- 24 under the ISRS during the anticipated time frame of the
- 25 moratorium?

- 1 MR. BYRNE: I know we did internally. I don't
- 2 know that -- I'm sure every party did internally when they
- 3 were negotiating the final dollar amount. And I don't know
- 4 what the amount is, but the way you do it is you calculate
- 5 the amount of investment and multiply it by the rate of
- 6 return you think you would get for it. So we did do those
- 7 calculations, but I don't have them with me.
- 8 CHAIRMAN GAW: Okay. And I hate to use
- 9 general terms, although I do it too often, but is that value
- 10 of significance?
- 11 MR. BYRNE: Yes, it was.
- 12 CHAIRMAN GAW: And without the agreement that
- 13 the company made not to pursue an ISRS, the company would
- 14 have had a right under the anticipated plans the company
- 15 has, what you're required to do in regard to infrastructure
- 16 replacement, to request a surcharge under that statute in
- 17 the near future or sometime within the moratorium at least
- 18 once or more; is that correct?
- MR. BYRNE: Yes. And I think we -- our
- 20 tentative plans were to request it probably before next
- 21 winter.
- 22 CHAIRMAN GAW: Okay. And now you won't be
- 23 doing that?
- MR. BYRNE: Now we won't be doing that.
- 25 CHAIRMAN GAW: How often, if you recall, under

- 1 the statute could you request additional surcharges during
- 2 the time frame of the moratorium?
- 3 MR. BYRNE: I'm not sure, your Honor. I think
- 4 it's -- I think it's at least once a year.
- 5 CHAIRMAN GAW: Does someone else want to
- 6 tackle that? I'm not trying to put Ameren on the spot with
- 7 this so much as I am just trying to get the information.
- 8 MR. MICHEEL: What was the question,
- 9 Commissioner?
- 10 CHAIRMAN GAW: The question generally was, if
- 11 it were not for the moratorium in this settlement, and
- 12 including the fact that there's no ISRS that can be
- 13 requested, how many times could Ameren potentially request
- 14 surcharges under that statute during the time frame that the
- 15 moratorium covers?
- MR. MICHEEL: It's certainly more than once a
- 17 year. My recollection of the statute, Commissioner, is once
- 18 they have qualifying investments, and I believe the
- 19 threshold is a million dollars, then the company can request
- 20 an ISRS increase and then the time clock starts ticking for
- 21 the 120.
- 22 So it is more than three times. I don't know
- 23 how many more, because I think it is dependent on the
- 24 investment that the company is making. That's my
- 25 recollection of the statute.

- 1 CHAIRMAN GAW: And as I understand it, the
- 2 company is, you've already explained will be investing more
- 3 than the limit for the next three years, two and a half,
- 4 three years. That's correct, isn't it?
- 5 MR. BYRNE: That's correct. The limit's a
- 6 million dollars, I believe.
- 7 CHAIRMAN GAW: So you could have potentially
- 8 two, maybe perhaps more, but two anyway during that time
- 9 frame that consumers will not -- will not be asked to pay
- 10 for as a result of this settlement?
- 11 MR. BYRNE: That's correct.
- MS. SHEMWELL: Correct.
- 13 CHAIRMAN GAW: I think that's all I have.
- 14 Thank you.
- 15 JUDGE PRIDGIN: Mr. Chairman, thank you.
- 16 Commissioner Clayton?
- 17 COMMISSIONER CLAYTON: The infrastructure
- 18 replacement expense in this case is an amount of what,
- 19 between 15 and 25 million; is that correct?
- MR. BYRNE: That's correct.
- 21 COMMISSIONER CLAYTON: And that's over the
- 22 life of this Stipulation?
- MR. BYRNE: I think it runs from July 1st,
- 24 2003 through December 31st, 2006.
- 25 COMMISSIONER CLAYTON: And how does that

- 1 spending compare to Ameren's replacement program the last
- 2 three years?
- 3 MR. BYRNE: We have been spending over the
- 4 last several years and we had budgeted to spend in the
- 5 future the same amount, which was between 3 1/2 and
- 6 \$4 million.
- 7 COMMISSIONER CLAYTON: Annually?
- 8 MR. BYRNE: Annually. And so this is a little
- 9 higher than what we historically had done and what we had
- 10 budgeted for in the future.
- 11 COMMISSIONER CLAYTON: If you took the high
- 12 end of that, so the last three years that budgeting would
- 13 leave, what, 12 million of infrastructure replacement
- 14 expenditures in the past three years?
- 15 MR. BYRNE: I believe that's approximately
- 16 correct, yes.
- 17 COMMISSIONER CLAYTON: Well, what is the
- 18 justification for the doubling of that, potential doubling
- 19 of that expenditure?
- MR. BYRNE: Well, I guess --
- 21 COMMISSIONER CLAYTON: I guess you can answer
- 22 that, because my next question is going to be about the main
- 23 replacement programs and how this fits into your overall
- 24 plan.
- MR. BYRNE: Well, I guess our view of it was,

- 1 we weren't necessarily committing to doubling it. The
- 2 minimum was 15 million, you know, the maximum 25. So as
- 3 long as we fell in that range, we would have met our
- 4 commitment. And I -- you know, I just think we felt we
- 5 could afford to do that and ought to do that.
- 6 COMMISSIONER CLAYTON: I understand, but
- 7 potentially, is there a plan behind those figures? I mean,
- 8 is there an expenditure or main replacement program or is
- 9 this just a nice round figure that everyone feels good with?
- 10 MR. BYRNE: There is a plan. I mean, in terms
- 11 of we do have a plan to replace our cast iron mains and our
- 12 unprotected steel service lines. I tried to find out the
- 13 details of this plan anticipating your question, and I've
- 14 been told there's 80 miles of cast iron main that are still
- 15 in service in our service territory. I believe that means
- 16 we're, relatively speaking, at the end of our program to
- 17 replace all that line.
- 18 COMMISSIONER CLAYTON: How much time would it
- 19 take to replace the 80 miles, generally speaking? And if
- 20 you doesn't know, I don't want to put you on the spot for
- 21 something.
- 22 MR. BYRNE: Well, my understanding is our plan
- 23 that we will be done in 2008 with all the replacements that
- 24 we're doing.
- 25 COMMISSIONER CLAYTON: And how about the

- unprotected steel mains?
- 2 MR. BYRNE: The unpro-- well, I think it's
- 3 cast iron main and unprotected steel service lines. I
- 4 believe that that 2008 date is the same for the unprotected
- 5 steel service lines.
- 6 COMMISSIONER CLAYTON: So does this
- 7 infrastructure spending plan accelerate the program or just
- 8 keep it on track?
- 9 MR. BYRNE: It accelerates it a little bit.
- 10 COMMISSIONER CLAYTON: Accelerates it a little
- 11 bit.
- 12 MR. BYRNE: Although, your Honor, I think the
- 13 2008 date incorporates that we're assuming the Stipulation
- 14 will be approved and we'll invest at that level.
- 15 COMMISSIONER CLAYTON: Before I go any further
- 16 in talking about this, is Mr. Williams here yet?
- MS. SHEMWELL: He is.
- 18 COMMISSIONER CLAYTON: Okay. I think you've
- 19 answered all my questions, and I'll just have a few for him.
- 20 Thank you, Judge.
- MR. BYRNE: Thank you.
- JUDGE PRIDGIN: Mr. Byrne, thank you.
- 23 Ms. Shemwell, do you have a witness for me?
- 24 MR. MICHEEL: Commissioner, if I may, I just
- $25\,$ want to make a statement for the record just to make it

- 1 crystal clear. I am not representing the grass roots
- 2 organizing group here, the consumer group that is here, and
- 3 I don't believe that they support the Stipulation &
- 4 Agreement.
- 5 And I just want to make that clear if my
- 6 statements today were in any way misconstrued that they
- 7 supported the Stipulation & Agreement. They're not a party
- 8 to the case. And we still wholeheartedly support the
- 9 Stipulation & Agreement.
- JUDGE PRIDGIN: Mr. Micheel, thank you.
- 11 Ms. Shemwell, did you have a witness?
- 12 MS. SHEMWELL: I do, Judge. If I might make
- 13 just one comment about the fixed bill option. Staff has
- 14 looked at these in the past. There is a company called
- 15 WeatherWise that can run them for a company. The company
- 16 may or may not choose to use that.
- 17 There is a limit on the amount of gas that the
- 18 customer can use, so that it discourages over-consumption.
- 19 So if the customer goes outside of their pattern for the
- 20 three years prior, they may be charged more. So that the
- 21 customer cannot use indiscriminately and still have just the
- 22 fixed bill option.
- I will call Greg Williams to the stand to
- 24 discuss gas safety issues.
- JUDGE PRIDGIN: Thank you. Mr. Williams, if

- 1 you would, please come forward to be sworn. Would you
- 2 please raise your right hand to be sworn.
- 3 (Witness sworn.)
- 4 JUDGE PRIDGIN: Thank you very much,
- 5 Mr. Williams. Commissioner Clayton?
- 6 GREG WILLIAMS testified as follows:
- 7 QUESTIONS BY COMMISSIONER CLAYTON:
- 8 Q. I want to know where you found that jacket.
- 9 A. Leon Bender.
- 10 Q. Sorry about that. I apologize --
- 11 A. That's okay.
- 12 Q. -- for dragging you down here. I had just a
- 13 couple of questions just to be clear on what Staff does on
- 14 such a Stipulation & Agreement in making a judgment on
- 15 infrastructure investments in future years.
- 16 Could you tell me from Staff's perspective
- 17 what you-all look at in determining whether a certain
- 18 infrastructure investment is adequate?
- 19 A. What we normally look at, we'll look at
- 20 obviously the leak rates. We get an annual report each
- 21 year, and we'll go over the number of leak rates and we'll
- 22 look to see if the leakage rate is decreased, you know, in
- 23 accordance with the number of miles of main that they have
- 24 left remaining in the system.
- Q. Okay. Do you -- I assume that you look at the

- 1 track record for accidents and explosions, things like that?
- 2 A. Yes.
- 3 Q. Well, on both leak rates and explosions, can
- 4 you just give me a very brief assessment of how Ameren has
- 5 done in this safety issue over the past couple of years?
- 6 A. Okay. We've seen a significant number of
- 7 leaks. They've decreased, both on the cast iron -- we've
- 8 not had a cast iron incident for some time. It's been quite
- 9 a long time. And the unprotected steel mains and services
- 10 have both been coming along real nice and basically --
- 11 Q. When you say they're coming along real nice,
- 12 I'm not sure if that's in the legal book or not, but does
- 13 that mean there's a steady decline going on?
- 14 A. There is a steady decline, yes. Right now we
- 15 seem to be having more third-party hits and damages than
- 16 anything else.
- 17 Q. What does that mean, a third-party hit?
- 18 A. Just like when an outside excavator, you know,
- 19 comes in and they're digging a trench or during a boring
- 20 installation and they happen to hit a gas main or service.
- 21 Q. That could ruin your weekend, couldn't it?
- 22 A. Could ruin your weekend.
- 23 Q. Do you-all assess the company's progress in
- 24 the overall main replacement program?
- 25 A. Yes, we do.

- 1 Q. And how do you make that assessment? Do you
- 2 look at it by miles replaced, miles outstanding? Tell me
- 3 how you do that.
- 4 A. We look at the miles of main. I mean, the
- 5 Commission, they have to follow, of course, a certain case
- 6 filing that they submitted with the Commission, and we look
- 7 at the number of miles that are replaced.
- 8 And a lot of things, like cast iron they have
- 9 to have, like, a replacement prioritization program where
- 10 you might want to concentrate on the larger diameter that's
- 11 under pavement first, get that out of the system, because
- 12 it's -- of course, it's brittle, and the larger diameter
- doesn't hold up as well as the smaller.
- 14 Q. And how have they been in replacing those that
- 15 have considered priorities? How have they done in that
- 16 area?
- 17 A. I'm not sure I understand exactly.
- 18 Q. Well, have they been successful in determining
- 19 the prioritized mains that need to be replaced and that they
- 20 are replacing those, in fact?
- 21 A. Oh, yes, we believe so.
- 22 Q. Okay. How about the service lines, the
- 23 unprotected service lines?
- 24 A. On those we look at the total number of
- 25 service lines that are replaced each year.

- 1 Q. And what are those, what's the annual
- 2 replacement number for those?
- 3 A. Okay. Let me get that for you. On
- 4 unprotected steel services and yard lines that were retired
- 5 or replaced, they vary from year to year, but it varies
- 6 anywhere from 1,300 to basically 790.
- 7 Q. 1,300 to?
- 8 A. During the current year of 2000, they replaced
- 9 1,303, and then in 2001 792, and in 2002 976.
- 10 Q. Okay. Now, with that program, is there -- is
- 11 that program, is it your understanding, will end in 2008?
- 12 A. My understanding was from the company that
- 13 they would be done with the cast iron mains by 2008.
- Q. Okay. And how about the service lines,
- 15 replacing the service lines?
- 16 A. I'm not sure on those dates when they're going
- 17 to be completed.
- 18 Q. Okay. Now, are you aware that the -- that
- 19 this Stipulation & Agreement increases the amount of money
- 20 on an annual basis that will be spent on infrastructure
- 21 replacement?
- 22 A. Really what we look at is basically just the
- 23 total fiscal number. We really don't look at the amount in
- 24 gas.
- Q. Let me ask the question again. Are you aware

- 1 that there's an increase in the amount of expenditures
- 2 allowed in this Stipulation for infrastructure replacement?
- 3 A. Yes.
- 4 Q. You are aware of that. And potentially it
- 5 could be an amount twice as much as what's been done in
- 6 years past?
- 7 A. That's what I've heard.
- 8 Q. Okay. And is it your understanding that that
- 9 is for an acceleration of the program, or is it just getting
- 10 more expensive to make these replacements?
- 11 A. I can only guess that it's getting more
- 12 expensive to make the replacements with street repairs.
- Q. You're just getting now? Okay. You have to
- 14 answer.
- 15 A. Yes, I'm just guessing.
- 16 Q. In your assessment of infrastructure
- 17 replacement, is it your opinion that in terms of safety this
- 18 Stipulation & Agreement is a benefit to consumers and people
- 19 who have to live around these gas lines?
- 20 A. I believe it is based on the number of leaks
- 21 that have gone done and the lack of the incidents that
- they've had.
- Q. And the replacement is with plastic lines?
- 24 A. That's correct.
- Q. Has Ameren had, to the best of your knowledge,

- 1 any problems with plastic lines over the last couple of
- 2 years?
- 3 A. Not to my knowledge. Normally plastic is fine
- 4 as long as you protect it against sharp objects like rock.
- 5 Q. Like rock and trees?
- A. Yes.
- 7 COMMISSIONER CLAYTON: Okay. Mr. Williams,
- 8 thank you for coming down. I appreciate you taking the time
- 9 and answering these questions.
- 10 Thank you, Judge.
- 11 JUDGE PRIDGIN: Commissioner Clayton, thank
- 12 you. Mr. Williams, thank you. You may step down, but if
- 13 you would please remain available in case we have additional
- 14 cross-examination for you.
- Ms. Woods.
- 16 COMMISSIONER CLAYTON: Just a couple of real
- 17 quick questions. There's been a lot of talk about programs
- 18 that will be established for those who perhaps cannot afford
- 19 their gas bill. There's more than just one program in this
- 20 Stipulation; is that correct?
- MS. WOODS: That's correct.
- 22 COMMISSIONER CLAYTON: Okay. How many
- 23 programs are we talking in this Stipulation & Agreement?
- 24 MS. WOODS: Well, from the Department of
- 25 Natural Resources' perspective, there's the continuation of

- 1 the weatherization program that Ameren has had in effect for
- 2 several years now.
- 3 COMMISSIONER CLAYTON: And how much is in the
- 4 stipulation for that program?
- 5 MS. WOODS: I believe that's 155,000 per year
- 6 for the life of this stipulation.
- 7 COMMISSIONER CLAYTON: Okay.
- MS. WOODS: Then there's the experimental
- 9 program that Staff developed in, I believe it's Scott and
- 10 Stoddard County.
- 11 COMMISSIONER CLAYTON: Does DNR have a role in
- 12 that program?
- MS. WOODS: We're going to be part of the
- 14 collaborative effort to firm up the details of that program.
- 15 COMMISSIONER CLAYTON: And that one's 100,000
- 16 per year?
- MS. WOODS: That one's 100,000 per year.
- 18 COMMISSIONER CLAYTON: Okay. Anything else?
- MS. WOODS: Well, there's also the energy
- 20 efficiency program, and that's a program to encourage people
- 21 to basically change out appliances or other gas-using units
- 22 that are gas guzzlers and replace them with more energy
- 23 efficient appliances.
- 24 COMMISSIONER CLAYTON: Is there a dollar
- 25 amount attached to that program?

- 1 MS. WOODS: Well, I knew what it was a second
- 2 ago. 55? \$55,000.
- 3 COMMISSIONER CLAYTON: Per year?
- 4 MS. WOODS: I believe that's a per year.
- 5 COMMISSIONER CLAYTON: And do you admin--
- 6 excuse me. Does DNR administer that program?
- 7 MS. WOODS: It's another one of the
- 8 collaborative efforts that all of the parties are going to
- 9 be involved in in determining the details.
- 10 What the Department of Natural Resources
- 11 generally does is use the local planning agencies in that
- 12 area to really do the day-to-day work.
- 13 COMMISSIONER CLAYTON: I understand. But the
- 14 check flows through DNR? The checks will flow through DNR?
- 15 MS. WOODS: I don't believe the check will
- 16 flow to DNR. I believe AmerenUE will pay the planning
- 17 agency directly.
- 18 COMMISSIONER CLAYTON: Okay? Anything else.
- MS. WOODS: I think that covers it.
- 20 COMMISSIONER CLAYTON: Starting with the
- 21 traditional weatherization program, 155,000 per year, is
- 22 that the same amount that's been done on an annual basis or
- 23 is that an increase or a decrease?
- 24 MS. WOODS: I believe that's the same amount
- 25 that Ameren has been doing over the last -- since the last

- 1 rate case.
- 2 COMMISSIONER CLAYTON: And the experimental
- 3 weatherization program is a new program, so that would be an
- 4 increase?
- 5 MS. WOODS: Yes.
- 6 MR. BYRNE: Your Honor, if I may, the one is
- 7 an increase. It historically has been 125 and it's raised
- 8 to 155.
- 9 MS. WOODS: Thank you.
- 10 COMMISSIONER CLAYTON: Okay. And how about
- 11 the energy efficiency program, that's a new program?
- MS. WOODS: That's a new program, and that
- 13 will be paid by shareholders.
- 14 COMMISSIONER CLAYTON: Is the energy
- 15 department in DNR, you-all are satisfied with this
- 16 Stipulation & Agreement and the figures going for those less
- 17 fortunate, you're satisfied with these figures?
- MS. WOODS: Yes, we are.
- 19 COMMISSIONER CLAYTON: Did you participate or
- 20 file pleadings or testimony prior to the settlement of this
- 21 case?
- MS. WOODS: Yes, we did.
- 23 COMMISSIONER CLAYTON: And what was DNR's
- 24 position on these issues before settlement?
- MS. WOODS: Before settlement, we had asked

- 1 for the, I believe it was the -- we had asked for a
- 2 continuation of AmerenUE's current weatherization program
- 3 and the --
- 4 COMMISSIONER CLAYTON: At current funding or
- 5 at increased funding?
- 6 MS. WOODS: I believe we asked for an
- 7 increase. We did. We asked for an increased funding. The
- 8 energy efficiency program, the one in the Stipulation is --
- 9 well, the outline of it is from the testimony that we filed.
- 10 The third, the new program, the new
- 11 weatherization program, that was proposed by Staff. We did
- 12 not file any testimony one way or the other on it, but of
- 13 course, we support it.
- 14 COMMISSIONER CLAYTON: Okay. The increase
- 15 that you requested in the traditional weatherization, how
- 16 much was that?
- 17 JUDGE WOODRUFF: I believe that was the
- 18 155,000.
- 19 COMMISSIONER CLAYTON: The 155,000. Okay. In
- 20 terms of LIHEAP funding, how is that -- can you testify or
- 21 give me information on how current LIHEAP funding is in
- 22 comparison to past years?
- 23 MS. WOODS: I have some people here who could
- 24 address that, but --
- 25 COMMISSIONER CLAYTON: You don't have those

2	Okay. I don't have any further questions.
3	Thank you.
4	JUDGE PRIDGIN: Commissioner Clayton, thank
5	you. Ms. Woods, thank you. I don't have any questions for
6	you.
7	That seems to conclude the questions for
8	counsel. Does counsel have anything else to bring to my
9	attention?
10	MS. SHEMWELL: No.
11	JUDGE PRIDGIN: Seeing nothing further, that
12	will concludes this on-the-record presentation. We are off
13	the record. Thank you.
14	WHEREUPON, the on-the-record presentation was
15	concluded.
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1 figures. It's not important to take the time to do that.

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