

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Timothy and Diane Grady,)	
)	
Complainant,)	
)	Case No. SC-2015-0139
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent.)	

MISSOURI-AMERICAN WATER COMPANY’S ANSWER

COMES now Respondent Missouri-American Water Company (“MAWC”) and for its Answer to the Complaint of Timothy and Diane Grady (“Grady”), states as follows:

1. On December 1, 2014, Grady with a mailing address of 1960 Dry Hollow Road, Saddlebrooke, Missouri 65630, filed a complaint against MAWC (the “Complaint”).
2. Any allegation not specifically admitted herein by MAWC is denied.
3. In response to the allegations of the Complaint, MAWC states that MAWC’s first record of contact from Mr. Grady regarding the rate charged for sewer service was in September, 2014.
4. MAWC’s rate charged to Mr. Grady for sewer service consists of a meter charge of \$40.97 and a usage charge of \$24.97.
5. The usage charge of \$24.97 is based upon the winter quarter average of 4,140 gallons which is the average usage for Saddlebrooke customers.
6. MAWC reviewed the rate being charge Mr. Grady per Tariff sheet P.S.C. MO. No. 16 Sheet 1 b, attached hereto as Exhibit A, and approved by the Missouri Public Service Commission on July 19, 2012 with an effective date of August 10, 2012.
7. The charge for Mr. Grady’s sewer service is correct.
8. MAWC denies that Mr. Grady is being overcharged for his sewer service.

9. The following attorney should be served with all pleadings in this case:

Timothy W. Luft #40506
Vice President Legal and Secretary
622 Craig Road
St. Louis, MO 63141
(314) 966-2279
timothy.luft@amwater.com

WHEREFORE, Missouri-American Water Company respectfully requests that the Missouri Public Service Commission dismiss the Complaint with prejudice at Complainants' cost.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

By: /s/ Timothy W. Luft
Timothy W. Luft, MO Bar 40506
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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was filed electronically and served either electronically or mailed postage prepaid the 15th day of December, 2014 to:

Office General Counsel
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Mr. Dustin Allison
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/s/ Timothy W. Luft