

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

JUN 16 2008

Name: Mrs. Diane W. Guy
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Laclede Gas Company
Respondent

COMPLAINT

Complainant resides at 1127 Kentucky Avenue
Saint Louis, Missouri 63110
(address of complainant)

1. Respondent, Laclede Gas Company
(company name)
of Drawer 2 St. Louis, Mo. 63177, is a public utility under the
(location of company)
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I Diane W. Guy haven't resided at the premises at 1127 Kentucky Avenue Saint Louis Missouri 63110 since October 1996 due to an heart ailment which caused numerous hospitalizations which led to unemployment whereas I reached out for assistance from the government whereas after twenty years of employment up to my health problem I obtained a reasonable amount of my income which assisted me with my bills. I tried to budget my income toward my accumulations of payments. I managed to a certain extent with the help of residing with my daughter/grandchildren for a while during the winter months due to the weather/accumulation of gas usage. I finance proof of statements to be shown upon request.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

1. Notified the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

2. Rotten Business Bureau (pending)
12 Summer Dr. St. Louis, MO 63143

3. Inglede Gas Company (Representatives)
Address mentioned previously

WHEREFORE, Complainant now requests the following relief:

I Demand Mr. Guy request the immediate
reimbursement of the overcharge the refund be made to my
account or to me for the months mentioned
previously a portion of January all but
7 days in February plus no days in March
2008

June 12, 2008
Date

Deane W. Guy
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.