

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Regarding an Investigation into the       )  
Service and Billing Practices for       )  
Residential Customers of Electric, Gas,   )  
and Water Utilities                        )

Case No. GW-2007-0099

**AFFIDAVIT OF CAROL GAY FRED**

STATE OF MISSOURI       )  
                                      ) ss  
COUNTY OF COLE        )

Carol Gay Fred, of lawful age, on her oath states: that she has knowledge of the matters set forth, in the Staff's Report, regarding the extent of service and billing issues for residential customers of electric, gas and water utilities and that such matters are true to the best of her knowledge and belief.

*Carol Gay Fred*  
Carol Gay Fred

Subscribed and sworn to before me this 26<sup>th</sup> day of September, 2006.

*Rosemary R. Robinson*  
Notary Public

My commission expires 9-23-2008

