

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dr. Hortense Lucinda Harrison)	
)	
Complainant,)	
v.)	Case No. GC-2008-0041
)	
Laclede Gas Company,)	
Respondent.)	

**LIST OF ISSUES, WITNESSES,
AND ORDER OF CROSS-EXAMINATION**

COMES NOW the Staff of the Missouri Public Service Commission (Staff), on behalf of Laclede Gas Company (Laclede) and Dr. Hortense Lucinda Harrison (Dr. Harrison or Customer), and files this List of Issues, Witnesses and Order of Cross-Examination (List). The Office of Public Counsel (OPC) has declined to join in this List. The Staff, on behalf of Laclede and Dr. Harrison, respectfully states the following:

Issues Joined By Staff And Laclede Only

1. In April 2007, Laclede rendered an adjusted bill (Adjusted Bill) on Dr. Harrison's gas account charging the Customer \$1,233.10 for 1,010 ccfs of gas used between November 17, 2006 and March 27, 2007, and crediting the Customer \$429.91 for 330 ccfs previously billed between November 17, 2006, and February 26, 2007, resulting in an account balance of \$803.19. In rendering the Adjusted Bill, did Laclede violate its tariffs, any law, or any Commission rule or order?
2. What should the amount of charges be for gas service covered by the Adjusted Bill, from November 17, 2006 to March 27, 2007?
3. What should be the start date for Dr. Harrison's billing account with Laclede?

4. If the Commission determined start date differs from Laclede's account billing information, what is the appropriate amount of adjustment?

Position Statements Of Dr. Harrison

On April 16, 2008, Staff received these statements from Dr. Harrison by email. They have been cut and pasted herein exactly as they appear in the below-named Counsel's Inbox:

1. After 3 months of requesting a bill, the first bill was received in March for \$1200+.
2. Bill indicated that the amount was due to "past history".
3. Billing was estimated for first three to four months as there was no meter reader.
4. Meter was scheduled to be read by a satellite system that was inoperable.
5. Billing began prior to my ownership on Nov. 17th; I closed on the home and moved in on Dec. 6th.
6. Billing included taxes for Lake Saint Louis but service is provided and billed via O'Fallon.
7. Billing continues to accrue late fees.
8. A deposit of \$700+ billed in three parts at \$238 per bill has been added to the account.
9. No reduction in billing without use of one furnace; furnace is turned Off.
10. No reduction in billing when temp is reduced to 50 degrees, while out of town, on two separate occasions.

Order of Witnesses

1. Complainant
Dr. Harrison
Eric Harrison
Mark Harrison
Holly Putnam
Thomas Putnam
Joyce Jefferson
Robert Jefferson
Darlene Diesel
Grace Turnbull
Laclede Gas
Susan Rutledge

Order of Cross

- Staff, OPC, Laclede
2. Laclede
Rhonda J. O'Farrell
Staff, OPC, Dr. Harrison
3. Staff
Marilyn Doerhoff
Laclede, OPC, Dr. Harrison

Statement Of Laclede Regarding Witnesses

Counsel for Laclede objects to Dr. Harrison's witness list, and will file a separate objection to that effect.

WHEREFORE, Staff respectfully requests that the Missouri Public Service Commission accept the List of Issues, Witnesses and Order of Cross-Examination in this case.

Respectfully submitted,

/s/Jennifer Hernandez

Jennifer Hernandez

Legal Counsel

Missouri Bar No. 59814

Attorney for the Staff of the

Missouri Public Service Commission

P. O. Box 360

Jefferson City, MO 65102

(573) 751- 8706 (Telephone)

(573) 751-9285 (Fax)

jennifer.hernandez@psc.mo.gov

I certify that the foregoing instrument was mailed, faxed or emailed to all parties of record this 17th day of April, 2008.

/s/ Dawn M. Carafeno