

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Structural Glass Systems, Inc.	)	
	)	
Complainant,	)	
	)	
v.	)	File No. GC-2023-0143
	)	
Spire Missouri, Inc. d/b/a Spire,	)	
	)	
Respondent	)	

**SPIRE MISSOURI’S RESPONSE TO STAFF’S  
REPORT AND RECOMMENDATION**

COMES NOW Spire Missouri Inc. (“Spire Missouri” or the “Company”), by and through counsel, responds to Staff’s Report and Recommendation (“Report”) on Complainant Structural Glass Systems, Inc.’s Formal Complaint (“Complaint”), stating as follows:

1. On October 25, 2022, Complainant filed its Complaint disputed the Company’s rebilling of gas charges for the period of November 24, 2021 to April 21, 2022 and also requested that the Missouri Public Service Commission (“Commission”) award consequential damages.
2. On December 19, 2022, Spire Missouri filed its Answer to the Complaint, requesting that the Commission issue an order dismissing the Complaint.
3. On January 27, 2022, the Staff of the Commission issued its Report, which concluded that Spire Missouri has not violated any applicable statutes, Commission rules or regulations, or Commission-approved Spire Missouri Tariffs related to this Complaint. Staff Counsel’s Office also provided its opinion that the Commission is without jurisdiction to award consequential damages as requested by the Complainant. Spire Missouri agrees with Staff’s conclusions and the opinion of Staff Counsel’s Office.
4. Additionally, in its Report, Staff provided recommendations that could be implemented by Spire Missouri to improve communication with customers in future, similar

situations. Spire Missouri appreciates the recommendations provided by Staff and will take them into consideration to improve customer communications.

**WHEREFORE**, Spire Missouri respectfully requests that the Commission accept this response, dismiss the Complaint as Staff has found no evidence of any violation of applicable statutes, Commission rules or regulations, or Commission-approved Spire Missouri Tariffs, and order any other relief that the Commission deems proper.

Respectfully submitted,

*/s/ J. Antonio Arias*

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**ATTORNEYS FOR SPIRE MISSOURI INC.**

**CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail to all counsel of record on this 6th day of February, 2023.

*/s/ Lew Keathley*

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Lew Keathley