BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED
OCT 19 2006
Missouri Public Service Commission

Name: Tony Walker)
Complainant)
)
vs.) Case No.
)
Company Name: Missouri Gas Energy)
Respondent)

COMPLAINT

Complainant resides at 1434 E. 49th Terrace (address of complainant) 2nd floor, K.C, Mo. 64110-2302

1. Respondent, Missouri Gas Energy (company name) of ____________ (location of company), is a public utility under the jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

(1) According to my records yes I did pay them $239.50 on 09/27/2006. That was (239.50 = 23.95 X 10) the amount I considered I owed MGE.

(2) MGE States I have a balance of $1083.24 MGE needs to deduct payments made by USCAA - United ways totalling 600.00. (1) 257.00 + 343.00 (see attachment) plus payment $239.50 = 839.50
USCAA Winter amount to be paid November 1, 2006 = $243.74
They can be reached M-F 9-5pm CST @(816) 358.6868

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Also my name is Tony Walker, NOT ANTHONY. the address to forward all further contact is 500 N Sloan, Carrallton, Missouri 64633

K.C., Missouri telephone (816) 921. 0803

Carrollton, Missouri (660) 542. 0557

Ill be moving in Kansas City Missouri 3615 Gillham Road apt 142 64110 on December 1, 2006. I need this matter resolved before then.

WHEREFORE, Complainant now requests the following relief:

Accept statement as of account balance which is zero (0)

Tony Walker

Date | Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Tony

				United SVCS
ANTHONY A WALKER	EA	401		257.00
1434 E 49TH TER	WK 921.0803	11 09060		243.00
KANSAS CITY MO 64110	HM 816 923-2977 G 01 E	A RES 7038950227		690.00
	ACCOUNT ANALYSIS			239.50

1083.24
839.50

SEL DATE REV MO	DESCRIPTION	TRAN AMOUNT	ACCT BALANCE	COMMENTS
09/27/06 09/06	REGULAR PAYMENT	$ (239.50)	$ 1,083.24	**Payment**
09/19/06 09/06	ACTUAL(OR ESTIMATED) BILL	$ 40.33	$ 1,322.74	
09/19/06 09/06	DELAYED PAYMENT CHARGE	$ 0.11	$ 1,282.41	
08/18/06 08/06	ACTUAL(OR ESTIMATED) BILL	$ 31.27	$ 1,282.30	
08/18/06 08/06	DELAYED PAYMENT CHARGE	$ 0.15	$ 1,251.03	
07/20/06 07/06	ACTUAL(OR ESTIMATED) BILL	$ 37.58	$ 1,250.88	
07/20/06 07/06	DELAYED PAYMENT CHARGE	$ 0.13	$ 1,213.30	
06/19/06 06/06	ACTUAL(OR ESTIMATED) BILL	$ 34.42	$ 1,213.17	
06/19/06 06/06	DELAYED PAYMENT CHARGE	$ 0.22	$ 1,178.75	
05/18/06 05/06	ACTUAL(OR ESTIMATED) BILL	$ 44.28	$ 1,178.53	
05/18/06 05/06	DELAYED PAYMENT CHARGE	$ 0.73	$ 1,134.25	Balance
04/19/06 04/06	ACTUAL(OR ESTIMATED) BILL	$ 146.16	$ 1,133.52	due
04/19/06 04/06	DELAYED PAYMENT CHARGE	$ 0.89	$ 987.36	
03/20/06 03/06	ACTUAL(OR ESTIMATED) BILL	$ 177.66	$ 986.47	243.74
03/20/06 03/06	DELAYED PAYMENT CHARGE	$ 1.03	$ 808.81	
02/17/06 02/06	ACTUAL(OR ESTIMATED) BILL	$ 221.55	$ 807.78	
02/17/06 02/06	DELAYED PAYMENT CHARGE	$ 1.24	$ 586.23	
02/08/06 02/06	RETURNED CHECK	$ 240.30	$ 584.99	**Payment Returned**
01/27/06 01/06	REGULAR PAYMENT	$ (240.30)	$ 344.69	**Payment**
01/19/06 01/06	ACTUAL(OR ESTIMATED) BILL	$ 248.08	$ 584.99	
01/19/06 01/06	DELAYED PAYMENT CHARGE	$ 1.20	$ 336.91	
01/16/06 01/06	ALLOW MISC FIXED CHARGE	$ (45.00)	$ 335.71	**Credit back Connect Fee**
12/21/05 12/05	ENERGY ASSISTANCE - OTHE	$ (257.00)	$ 380.71	**LiHeap**
12/20/05 12/05	CHARGE TRANSFER - FROM	$ (96.61)	$ 637.71	
12/19/05 12/05	DIRECT TRANSFER - TO	$ 96.61	$ 734.32	
12/17/05 12/05	ACTUAL(OR ESTIMATED) BILL	$ 285.69	$ 637.71	
11/14/05 11/05	DIRECT TRANSFER - TO	$ 352.02	$ 352.02	**Bill from previous address**
				2404 E 29th St #2W