

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

JUN 01 2006

Name: MARCIA JOHNSON
Complainant

Missouri Public
Service Commission

VS.

Case No.

Company Name: Laclede Gas
Respondent

COMPLAINT

Complainant resides at 6919 A Alabama 2nd Fl.
(address of complainant)

St. Louis, MO. 63111

1. Respondent, LACLEDE GAS
(company name)
of 720 Olive St. Louis, MO. 6301
(location of company) is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I Marcia Johnson put the bill in my name in 11/05 at 6121 ALABAMA till 2/06 and at that time my total bill was \$334.71. Then I moved to 6919 A Alabama 2nd Fl. And then in 3/06 Laclede Gas sent me a bill for \$1350.19 stating that they had been estimating the gas service for 6121 Alabama from 11/03 to 11/05 when it wasn't in my Name. And also stating that they made several attempts to come to my home and read the meter, but this was not true because they never left a tag on the door knob stating their attempt to read the meter. And I don't think it is my responsibility to pay for their mistake. And also the service was not in my name at that time. Yes I benefited from the service at that time but so did JOHN WHITE. Laclede gas sent a new final bill to JOHN WHITE. But as soon as I moved to 6919 A Alabama they sent the whole bill to me, JOHN WHITE'S bill and MY bill added together.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

OVER →

The fair way of doing this, if you find that the bill
is accurate, is to split the bill between JOHN White
and myself. Because we both benefited from the service.
And Laclede Gas does have JOHN White's new mailing
address.

In conclusion, I still totally disagree with
Laclede gas giving me a bill for 3 years of corrected
estimations. I already took over the balance of \$5.37
of Mr. White's bill when I put the bill in my name when
he moved out in 11/03.

I believe my bill should be the prior balance
of \$334.71 from 6721 Alabama plus the usage at 6919th Alabama
from 2/06 to current.

Thank you
Marcia Fisk
6919th Alabama
2nd fl.
St. Louis mo. 63111
(314) 752 4637
5/17/06