1	BEFORE THE PUBLIC SERVICE COMMISSION
2	STATE OF MISSOURI
3	
4	TRANSCRIPT OF PROCEEDINGS
5	PREHEARING CONFERENCE
6	JULY 11, 2007
7	Jefferson City, Missouri
8	Volume 1
9	
10	Abb D. Rhodes,) Case No. GC-2007-0406
11	Complainant,) Vs.)
12	Laclede Gas Company,)
13	Respondent.)
14	
15	
16	BENJAMIN H. LANE, presiding REGULATORY LAW JUDGE.
17	1,2002,1101,2 2,111 00202,
18	REPORTED BY:
19	
20	
21	
22	
23	
24	
25	

1	APPEARANCES
2	RICK ZUCKER, Attorney at Law 720 Olive, Suite 1520
3	St. Louis, Missouri 63101 314-342-0530
4	FOR: Laclede Gas Company
5	JOHN ALLEN, Attorney at Law 4931 Lindell Blvd., Suite 1E
6	St. Louis, Missouri 63108 FOR: Mr. Abb D. Rhodes
7	MARC D. POSTON, Senior Public Counsel
8	P.O. Box 2230 Jefferson City, Missouri 65102
9	573-751-4857 FOR: Office of the Public Counsel and the Public
10	ROBERT S. BERLIN, Senior Counsel
11	P.O. Box 360 Jefferson City, Missouri 65102
12	573-751-3234 FOR: Staff of the Missouri Public Service Commission
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

- JUDGE LANE: It's about 9:20 a.m. on
- 3 Wednesday, July the 11th. We're here for a prehearing
- 4 conference in Case No. GC-2007-0406 that's captioned
- 5 Abb D. Rhodes vs. Laclede Gas Company. And by order
- 6 dated June the 15th, the Commission scheduled this
- 7 prehearing conference and also directed the filing of a
- 8 proposed procedural schedule. And we'll get into that
- 9 a bit later.
- 10 This matter is contested, of course, at
- 11 the present time and that's the reason we're having
- 12 this prehearing conference. There are two main
- 13 objectives that I like to try to achieve at prehearing
- 14 conferences like this, which was explained in the order
- 15 setting the prehearing conference.
- 16 First of all, it provides an opportunity
- 17 for the parties to pursue settlement discussions
- 18 face-to-face or in this case voice-to-voice, to try to
- 19 settle this matter without the time and the cost and
- 20 the expense of the uncertainty of an -- of an
- 21 evidentiary hearing. The law favors settlements based
- 22 on valid considerations. And if settlement is
- 23 possible, I certainly encourage the parties to pursue
- 24 full and frank settlement discussions while we're all
- 25 around the same table today.

```
1 As indicated in the order setting the
```

- 2 prehearing conference, the -- anything that's said in
- 3 this conference is privileged and cannot be introduced
- 4 into evidence at an evidentiary hearing should one
- 5 occur unless it is fully -- unless it's provable by
- 6 independent record evidence. The reason for that of
- 7 course is that we want to encourage a full and frank
- 8 discussion of the issues and not have anything --
- 9 positions that may be taken, things that made be said
- 10 during settlement negotiations to -- to a sabotage or
- 11 to have that be used against you should settlement
- 12 negotiations be unsuccessful. So that's the major
- 13 thing.
- 14 Depending on the nature of the case,
- 15 sometimes I am more active in framing the issues for
- 16 settlement than I am in certain cases. I believe the
- 17 Commission's June 15th order setting this hearing
- 18 provided a concise summary of what the allegations of
- 19 the complaint are, what Laclede's response was and
- 20 Staff's -- the results that Staff was able to come up
- 21 with after conducting its own independent
- 22 investigation. So that's all been laid out; the
- 23 positions, I think, and the evidence that each party
- 24 would intend to present at an evidentiary hearing
- 25 should one take place.

```
1 So I think those issues are pretty clear
```

- 2 cut, so I'm not going to take a real active role in
- 3 attempting to frame the issues for you for purposes of
- 4 settlement before I leave this on the record portion of
- 5 this evident-- of this prehearing conference.
- 6 The second thing that I like to do at a
- 7 prehearing conference is to prepare the parties should
- 8 settlement negotiations ultimately prove unavailing, to
- 9 prepare the parties to discuss the nature of any
- 10 discovery that each side is wanting to conduct before
- 11 an evidentiary hearing.
- 12 Mr. Rhodes, I suspect that you're
- 13 probably not an attorney, but you are represented by an
- 14 attorney, and I'm sure he'll explain to you what the
- 15 term discovery means. But basically it's a process
- 16 where each of the sides to a controversy here at the
- 17 Commission is permitted to request of the other side
- 18 any documents or information they have that would shed
- 19 light on the various claims that have been asserted by
- 20 you, as the complainant. And that process works two
- 21 ways, Laclede is also entitled as a respondent in this
- 22 matter to ask you formally for any information that you
- 23 have that you have that may assist in its assertion of
- 24 defenses to the claims that you have raised.
- 25 It sounds like there's been a good deal

- 1 of informal discovery already in this case by means of
- 2 phone calls. I know that there are copies of bills and
- 3 so forth in the record and I know Staff's report
- 4 recounts a great deal of evidence, but there may be
- 5 additional things that are not part of the record at
- 6 this moment that you may want to request in the way of
- 7 discovery.
- 8 You should also be prepared should
- 9 settlement negotiations be ultimately unsuccessful to
- 10 conduct -- to participate in an evidentiary hearing,
- 11 this would include such things as preparing a proposed
- 12 procedural schedule, and I believe the Commission's
- order of the 15th actually ordered the parties to
- 14 jointly prepare and file a proposed procedural schedule
- in this matter no later than July 25th, 2007.
- That schedule could include such things
- 17 as, you know, getting ready to name the witnesses you
- 18 expect to call at the hearing, the number and nature
- 19 any exhibits you plan to present, maybe the anticipated
- 20 length of the hearing, the issues that will be
- 21 presented for decision by the Commission at the
- 22 hearing, those types of things.
- 23 And again Mr. Rhodes, you have an
- 24 experienced attorney representing you and of course
- 25 Office of Public Counsel is here and I'll get your

```
1 entries oral entries of appearance in just a second. I
```

- 2 realized I neglected to do that. I think some of you
- 3 may have turned in forms. But anyway, there are
- 4 attorneys here that can assist you with understanding
- 5 what issues are involved in a procedural schedule.
- 6 So before we go off the record I suppose
- 7 I ought to have the parties all entry -- enter their
- 8 oral entries of appearance, just for the record since
- 9 not everyone is here present today. So, let's go ahead
- 10 and start with -- with Abb Rhodes, the complainant.
- 11 MR. RHODES: What you what you want me
- 12 to do?
- MR. ALLEN: This is John Allen, I
- 14 represent Mr. Rhodes. I'm an attorney -- State --
- 15 licensed in Missouri. Mr. Abb Rhodes is the
- 16 complainant and he is here with me.
- JUDGE LANE: Thank you very much
- 18 Mr. Allen. And for Laclede today?
- 19 MR. ZUCKER: This is Rick Zucker,
- 20 Z-U-C-K-E-R, on behalf of Laclede Gas Company, 720
- 21 Olive Street, St. Louis, Missouri, 63101.
- 22 JUDGE LANE: All right, and for Staff?
- MR. BERLIN: Bob Berlin, Post Office Box
- 24 360, Jefferson City, Missouri, 65102, appearing on
- 25 behalf of the Staff of Missouri Public Service

- 1 Commission.
- JUDGE LANE: Thank you very much,
- 3 Mr. Berlin. And finally, Office of Public Counsel.
- 4 MR. POSTON: Thank you. Marc Poston,
- 5 appearing on behalf of the Office of the Public
- 6 Counsel.
- JUDGE LANE: Thank you Mr. Poston. I
- 8 also want to say there are a couple of additional
- 9 members of the Commission Staff here that are very
- 10 familiar with the complainant's allegations and helped
- 11 prepare the report. And they would be here to answer
- 12 any questions that you may have. This provides
- 13 basically one last best chance for everyone to sit
- 14 around the same table and to hear each other and to
- 15 flush out any areas, ask any questions that you want to
- 16 so that we're all on the same page.
- 17 We can very clearly and sharply define
- 18 what the contested issues in this matter are. The
- 19 attorneys may want to talk about -- during the
- 20 settlement process may want to talk about some
- 21 questions of law that are involved in this case, such
- 22 as whether the Commission has the authority to award
- 23 some of the relief that has been requested by Mr. Allen
- 24 in the form of attorney's fees, in the form of monetary
- 25 compensation for the alleged negligence of Laclede in

1 maintaining and reading their meters. So there are

- 2 some legal issues to discuss as well.
- 3 So I want to again apologize for the
- 4 difficulties that we had in getting this started --
- 5 kicked off on time today. But it looks like we've
- 6 overcome them, thanks to Mr. Zucker being able to
- 7 conference people in from his home phone and I really
- 8 appreciate that. So before we go off the record, and ${\tt I}$
- 9 leave the room, leaving you to discuss the issues, does
- 10 any one have any questions or concerns that I can
- 11 address before -- before we move on to this final phase
- 12 of the on the record portion of this prehearing
- 13 conference?
- MR. ALLEN: Mr. Rhodes has a question.
- JUDGE LANE: Yes, sir?
- MR. RHODES: Yeah. You stated that the
- 17 Public Service Commission did an investigation; I think
- 18 that's what I heard you say, that they performed their
- 19 own investigation. I would like to know how they
- 20 preformed that investigation. Nobody came by my place,
- 21 nobody called me, nobody came and seen the property,
- 22 nobody came and -- to do anything. What investigation
- 23 could they do like that?
- JUDGE LANE: Well Staff's report in this
- 25 matter was filed on, let's see, May 29th, 2007 and your

- 1 attorney was provided a copy of that. That includes
- 2 Appendix A, which is the full Staff report with
- 3 attached schedules one through five. And all that
- 4 documentary evidence is there and I can't speak to --
- 5 since I did not personally participate in the
- 6 investigation, I can't speak to the amount of personal
- 7 contact they may have had with you or -- or that
- 8 regard, but I can tell you it was based on evidence
- 9 that they had received one way or the other, perhaps in
- 10 an informal complaint process or the billing and so
- 11 forth.
- 12 But I certainly appreciate your concern
- 13 sir, and now would be the time if you've got concerns,
- 14 if you feel like there's information that's been
- 15 overlooked and that you haven't been heard and that
- 16 you've got something to add to the Staff's report and
- 17 investigation in this matter, please take this
- 18 opportunity to do so. Because they're here to listen,
- 19 Office of Public Counsel and everyone is interested in
- 20 getting as much information as possible about your
- 21 complaint and about the defenses so that the
- 22 adjudication process can reach a just result.
- 23 And if you have information that you
- 24 would like to provide that no one has ever asked you
- 25 about or that you've never had a chance to tell your

- 1 side of the story, I would definitely suggest doing
- 2 that today. So, Mr. Rhodes, thank you very much for
- 3 bringing that up.
- 4 MR. RHODES: Okay. Then also I read
- 5 somewhere -- now, I haven't read this report that you
- 6 talking about that my lawyer -- I think he got it here,
- 7 but I haven't read it. I don't know what it says, but
- 8 I have read some of the affidavits that were mailed to
- 9 me. And in one of those affidavits or whatever they
- 10 claimed -- they stated that there was a gas leak in my
- 11 barn. There was a -- matter of fact there were about
- 12 two or three misstatements in that whole investigation
- 13 that they put in.
- JUDGE LANE: Okay.
- MR. RHODES: Also, they were suppose --
- JUDGE LANE: Mr. Rhodes? Mr. Rhodes,
- 17 I'm sorry to have to interrupt you, but this is not an
- 18 evidentiary hearing. While I'm here, we really don't
- 19 want to get into the allegations of the specific facts
- 20 and what it is and is not inaccurate because I need to
- 21 be neutral and unbiased and not hear that kind of thing
- 22 until the actual hearing. So --
- MR. ALLEN: To say, Mr. Lane, we have
- 24 some issues with the Staff report and we will take them
- 25 up at the hearing. Mr. Rhodes inquiring was whether or

- 1 not, if there was an analysis done or investigation
- 2 done that he was not aware of that and we will find out
- 3 how they did that during the discovery.
- 4 JUDGE LANE: All right. And that's
- 5 perfectly fine. That's -- that's one of the rea--
- 6 that's one of the things that discovery, of course, is
- 7 intended to provide. I'm sorry, I didn't mean to cut
- 8 him off, I just wanted to make sure we that we didn't
- 9 start getting into particular issues or fact, being as
- 10 this isn't an evidentiary hearing and I need to stay
- 11 out of those issues. It's not right for adjudication
- 12 at this particular moment.
- But thank you very much and I appreciate
- 14 you letting me know that he is unaware of some of the
- 15 specifics of Staff's investigation. And I think after
- 16 everyone's had a chance to digest the reports and other
- 17 documents that have been produced already in this case,
- 18 then we'll be a lot further toward a complete
- 19 understanding, possible settlement and a hearing if
- 20 necessary.
- So, or there any other questions or
- 22 concerns that I can address before I leave and we close
- 23 the on the record portion of this prehearing
- 24 conference?
- 25 MR. ZUCKER: Judge Lane, this is Rick

- 1 Zucker.
- JUDGE LANE: Yes, sir.
- 3 MR. ZUCKER: Do you have any preference
- 4 regarding written testimony? Pre-filed written
- 5 testimony.
- JUDGE LANE: I do not. We've got plenty
- 7 of time in this case. We don't have to worry about an
- 8 expedited schedule, so pre-filed written testimony will
- 9 be perfectly acceptable. I would anticipate since the
- 10 Commission's order of the 15th indicated that the
- 11 parties are to jointly file and prepare that procedural
- 12 schedule that could be one of the things that you could
- 13 certainly address. Timing for the filing of any
- 14 pre-filed written testimony, that's all wide open.
- MR. ZUCKER: Okay.
- JUDGE LANE: As well as the briefing
- 17 schedule, prehearing briefs, posthearing briefs, any of
- 18 those things, that's all wide open for the parties to
- 19 discuss and talk about and put in their schedule.
- 20 MR. ZUCKER: Okay. Thank you.
- JUDGE LANE: And I said, I believe that
- 22 schedule is currently due on July 25th, which is about
- 23 two weeks away. If it -- if the discovery process
- 24 proceeds and we need a little more time of course, I
- 25 would certainly entertain a motion to extend that

deadline if we need the additional time of course.

```
2
                    All right. Not hearing any other
     further questions or concerns, I want to thank
 4
     everyone, thank you Mr. Rhodes for appearing in person,
 5
     well over the phone, whatever -- today. And for us
 6
     overcoming the technical obstacles that we had to
 7
     overcome. I want to again thank everyone for appearing
 8
     today and I hope that you have a productive discussion
 9
     in the prehearing conference after I've gone.
10
                    And until we meet again, thank you very
     much and we're off the record.
11
12
                    (WHEREIN; the proceedings were
13
     concluded.)
14
15
16
17
18
19
20
21
22
23
24
25
```

1	CERTIFICATE OF REPORTER
2	
3	I, LISA M. BANKS, a Certified Court Reporter, within
4	and for the State of Missouri, do hereby certify that the
5	witness whose testimony appears in the foregoing prehearing
6	conference was taken by me to the best of my ability and
7	thereafter reduced to typewriting under my direction; that I
8	am neither counsel for, related to, nor employed by any of
9	the parties to the action in which this prehearing
10	conference was taken, and further, that I am not a relative
11	or employee of any attorney or counsel employed by the
12	parties thereto, nor financially or otherwise interested in
13	the outcome of the action.
14	
15	Lisa M. Banks, CCR
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	